



**CATHOLIC
CHARITIES**
Brooklyn &
Queens

ESTABLISHED 1899

2021 ANNUAL REPORT

Making a difference



Catholic Charities in the Diocese of Brooklyn and Queens translates the Gospel of Jesus Christ into action by affirming the dignity and value of every person, especially the most vulnerable members of our diverse society. Catholic Charities develops effective responses to human need and joins with all people of good will in advocating for a social order which promotes justice and enhances human development.

Message from the Leadership



For our neighbors in need, 2021 proved to be another difficult year. Fortunately, Catholic Charities Brooklyn and Queens was there to lend a helping hand during a time of crisis and uncertainty. We continued to offer emergency pop-up food pantries and events, providing much-needed food to those struggling due to COVID-19. We have witnessed a 25% increase in seniors being served at our pantries, with an additional 4,813 people and 43,317 more meals served since 2020. Working together with local parishes, Catholic Charities has provided much-needed food packages and services at 54 food pantries and has distributed \$4.5 million in food assistance. In addition, we have continued to deliver mental health counseling, housing services, family services and early childhood education.

Catholic Charities Brooklyn and Queens has also been actively involved in COVID vaccinations. Through a grant with New York City, we launched a “Live it Up” marketing campaign to encourage residents in underserved communities to get vaccinated. In total, we hosted 45 community events and provided COVID

outreach and information to 25,424 people and vaccines to 1,914 community residents. We also launched an in-house campaign to vaccinate the residents of our affordable housing buildings, achieving a 95 percent vaccination rate in some of our affordable housing residences and ensuring that our residents were as safe as possible.

We distributed nearly 3,000 turkeys and \$300,000 in food vouchers at Thanksgiving, and provided thousands of toys and gift cards during the holidays. Staff members also launched the Homeless Brown Bag Outreach Project, distributing nearly 1,000 non-perishable portable food bags together with masks, clothing and \$25 TD Bank gift cards.

No matter the program and no matter the need, Catholic Charities was there for our community. Rest assured that in the months and years ahead, Catholic Charities Brooklyn and Queens will continue to be here for those who need us.

In closing, I wish to thank our Board of Trustees, as well as our community and government partners, donors and supporters. Please know that your kind assistance throughout the year helps to preserve the dignity and quality of life of thousands of individuals and families throughout Brooklyn and Queens. With your support, we look forward to meeting the challenges of next year and answering our call to help the most vulnerable among us.

Sincerely,

A handwritten signature in dark ink that reads "Msgr. Alfred P. LoPinto". The signature is fluid and cursive, written on a light-colored background.

Reverend Monsignor Alfred P. LoPinto
President & CEO

Catholic Charities Brooklyn and Queens and Subsidiary Agencies

"For many of our neighbors, we can offer both help and hope. Simply providing someone with a bag of groceries or a warm winter coat can mean so much to someone who is struggling."

— Staff member in our Robert Charles Golden Community Outreach Center



A Year in Review

OFFICE OF MISSION AND COMMUNITY OUTREACH

In response to the pandemic, the Office of Mission was actively engaged in carrying out food distributions in areas where there was great need. In all, 31,524 people were served at 21 events for a total of 283,716 meals. A highlight of the year was the merger of the Robert Charles Golden Community Outreach Center with Community Outreach Services, enabling our outreach specialists to help at locations more easily accessible to the community. Our Food Pantry Network also added 34 parish food pantries to our network for an additional 830,880 meals served to 92,320 individuals.

CLINICS, REHAB AND RECOVERY PROGRAMS

At our Certified Community Behavioral Health Clinics, we continued to provide a comprehensive array of services, including primary and mental health and substance abuse treatment. To help neighborhoods highly impacted by COVID, Catholic Charities Brooklyn and Queens launched a Suicide Prevention, Response and Recovery program to address increased suicide rates. We also expanded our Medication Assisted Treatment (MAT) for individuals living with opioid use disorder, focusing on neighborhoods that are severely impacted. For frontline essential workers suffering due to the pandemic, we offered specialized services, including counseling and crisis support.

CARE COORDINATION AND CASE MANAGEMENT PROGRAMS

Catholic Charities Brooklyn and Queens was awarded a second Pathway Home program, enabling us to embed a care management team at Kingsborough State Psychiatric

Center. We also received full designation to serve as a specialty mental health provider for the Health Home Plus Program, and the Project Hope Crisis Counseling Program designated us as a top performing provider for New York City, with staff members providing approximately 18,000 services to 9,300 individuals monthly.

RESIDENTIAL AND HOUSING SERVICES

For those who are seriously and persistently challenged by mental illness, Catholic Charities Brooklyn and Queens continued to offer supportive and transitional residential housing programs. Staff members worked closely with residents, and the geriatric wellness nurse educated and monitored the health of more than 1,000 residents in 2021, including 652 participants at special events such as blood pressure screenings and more than 400 individual health meetings. Staff members also provided rental assistance and social service support to nearly 700 individuals with a history of serious mental illness, HIV+ or homelessness.

FAMILY SERVICES

Our Homebase Homelessness Prevention Program provided financial assistance to more than 450 immigrant families and individuals struggling with rent and utilities through New York City's Funds and Services for Tenants Experiencing Need (FASTEN) Program. In addition, we received \$1.8 million in funding to assist over 2,000 residents in applying for financial assistance and eviction protection through the Emergency Rental Assistance Program. Young people were able to complete a 17-week internship through our Work Learn Grow Program, and our Summer Rising and Afterschool Programs provided students and their families with support and referrals. The Moving Forward Program provided more than 330 immigrants with food resources, referrals to legal services and emergency cash assistance. In addition, our newly renovated Ocean Bay Food Pantry is now serving an average of 1,100 clients per month.

EARLY CHILDHOOD SERVICES

Our Early Childhood Centers continued to provide 1,200 children with an interactive curriculum in Head Start while our Family Child Care Network provided preschool children with a family-oriented child development program. In 2021, Catholic Charities provided more than 500,000 meals to children enrolled in Head Start, and staff members provided families with referrals for everything from housing assistance to substance abuse treatment. Special emphasis was placed this year on male involvement, resulting in 65% of fathers participating in one or more activities. In addition, our Early Head Start Services to Expectant Women served 48 pregnant mothers with home visits, mental health resources, monthly trainings and food distribution.

OLDER ADULT SERVICES

Our older adult programs are designed to ensure that seniors live full, active lives. At our Older Adult Centers, seniors received information, referrals and general support, as well as both in-person and remote sessions for art and exercise classes, lectures, discussion groups and other services. We were pleased to provide 170 seniors with tablet computers so that they could remain connected during the pandemic, and our staff members kept in touch with the seniors through text message and e-mail. In addition, more than 71,000 nutritious meals were provided to older adults in 2021 at our senior centers, including many through the popular “grab and go” program, which was initiated as a COVID safety measure.

AFFORDABLE HOUSING

Affordable housing remains a vital component of Catholic Charities’ mission, and our Catholic Charities Progress of Peoples Development Corporation has completed more than 4,330 units of affordable housing. Work is nearing completion on two new buildings, the 102-unit Bishop Rene Valero Senior Residence in Astoria and the 135-unit Pope Francis Apartments at Loreto in Brownsville, which are both expected to be completed in spring 2022. In 2021 we also launched the Laudato Si Corporation, a nonprofit corporation that serves as a vehicle for administering sustainability strategies within our agency. The corporation currently owns and operates several solar arrays across the Catholic Charities housing portfolio.

CATHOLIC MIGRATION SERVICES

In 2021, we helped over 250 people become naturalized U.S. citizens and assisted 62 young immigrants to renew their DACA (Deferred Action for Childhood Arrivals) status, thus preventing their removal and enabling them to work lawfully. We obtained repairs, improved housing conditions or otherwise enforced rights to habitable housing for 40 households, and collected over \$500,000 in settlements of unpaid wages for low-wage and immigrant workers.





"After I had my second baby, I applied for WIC and got support from the peer counselor program at Catholic Charities. Whenever I needed help, they tried their best to support me. It feels great to be taking care of my babies and the program has been really amazing."

— Client of the Catholic Charities WIC Program

"Catholic Charities Brooklyn and Queens blessed our family in ways that no words can adequately express. We prayed for God's intervention because we could only help our brother remotely. The Catholic Charities Mental Health Mobile Crisis Team and EMS worked to secure my brother's safe transport to the hospital. It was comforting to have 'boots on the ground' during a very difficult and critical period."

— Family member of a client of
the Catholic Charities Behavioral Health Services



IN 2021, CATHOLIC CHARITIES HAS:

SERVED MORE THAN
450,000 CLIENTS

DISTRIBUTED OVER
\$4.5 MILLION
IN FOOD ASSISTANCE
to families, children, the homebound
elderly and seniors living in our
affordable housing residences

DISTRIBUTED OVER
3,569,175 MEALS
at our network of over
54 parish-based food pantries

PROVIDED
283,716 MEALS
at **21** pop-up food distributions

SERVED
550,000 MEALS
through our Home Delivered Meals
Program to homebound seniors

DELIVERED
38,500 HOURS
OF CASE MANAGEMENT
SERVICES TO
11,309 SENIORS
at our senior centers and case
management programs

SERVED MORE THAN
5,100 CLIENTS
at our 5 Mental Health Clinics

Provided immediate emergency
services to approximately
3,700 CLIENTS
IN OUR WALK-IN CENTERS

RESPONDED TO
17,500
CALLS FOR ASSISTANCE
through our Catholic Charities Call Center

HOUSED RESIDENTS
IN ONE OF OUR
4,330
AFFORDABLE HOUSING UNITS
for seniors, families, the formerly homeless,
those with HIV and those struggling with
mental illness

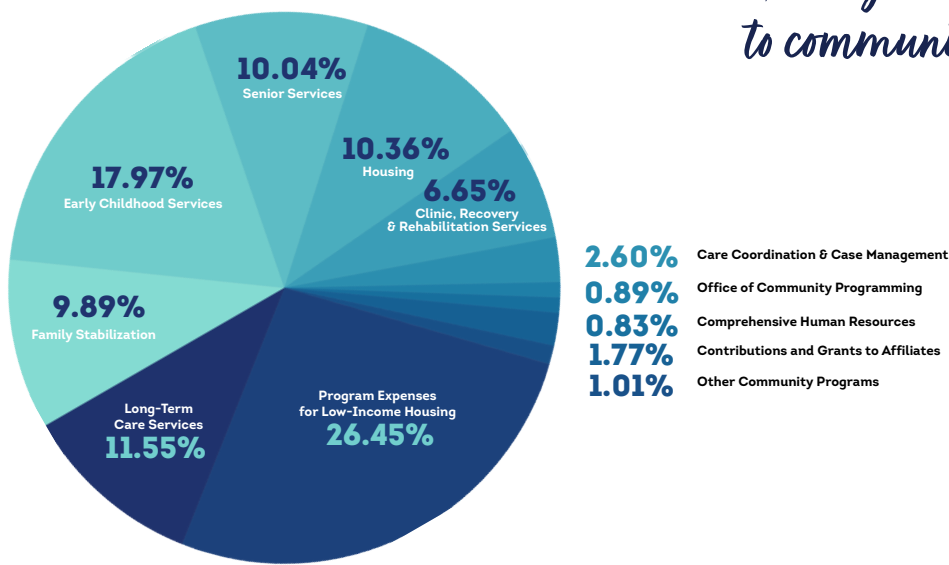
NURTURED
1,200 CHILDREN
AND PROVIDED THEM
500,000 MEALS
at our Early Childhood Centers
and Family Child Care Programs

7,300 SERVICES PROVIDED
in the community to assist those
with developmental disabilities

SUPPORT AND REVENUE	TOTAL
GENERAL SUPPORT	
Contributions, Grants and Bequests	\$17,048,223
Contributed Goods, Services and Rent	\$7,005,397
Special Events Net Revenue	\$1,080,315
Total Support	\$25,133,935
DIOCESAN SUPPORT	
Subsidy for Programs	\$686,510
Total Affiliate Support	\$686,510
REVENUE	
Service Fees from Governmental Agencies	\$76,020,350
Service Fees from Third-Party Reimbursement	\$18,873,760
Service Fees from Other Sources	\$760,404
Joachim & Anne Nursing Home & Rehab Service Revenue	\$16,764,836
Rental Revenue	\$50,658,100
Other Revenue (Loss), Net	\$8,466,022
Total Revenue	\$171,543,472
Total Support and Revenue	\$197,363,917
INVESTMENT (LOSS) INCOME	
Investment Return	\$14,385,836
Unrealized Gain on Beneficial Interest in Charitable Trust	\$3,960,339
Total Investment (Loss) Income	\$18,346,175

EXPENSES	TOTAL
PROGRAM SERVICES	
Family Stabilization	\$18,730,558
Early Childhood Services	\$34,010,031
Senior Services	\$19,012,083
Housing	\$19,620,274
Clinic, Recovery and Rehabilitative Services	\$12,586,105
Care Coordination and Case Management	\$4,915,325
Office of Community Programming	\$1,688,096
Comprehensive Human Resources	\$1,565,092
Contributions and Grants to Affiliates	\$3,342,485
Other Community Programs	\$1,902,886
Program Expenses for Low-Income Housing	\$50,078,336
Long-Term Care Services	\$21,856,748
Total Program Services	\$198,513,455
SUPPORT SERVICES	
General and Administration	\$7,472,619
Fundraising	\$1,732,817
Total Support Service	\$9,205,436
Total Expenses	\$198,513,455
Gross Results from Program Services and Operations	\$17,196,637

Nearly 96 cents of every dollar goes directly to community programs and services.



We are extremely grateful to the corporations, foundations and individuals who have given so generously to support the mission of Catholic Charities Brooklyn and Queens, helping us reach out to our neighbors in their time of need. Gifts listed are for the period of July 1, 2020 through June 30, 2021. Due to space limitation, we are not able to list those individuals and businesses that have given less than \$250 – friends to whom we are equally grateful for their caring support.

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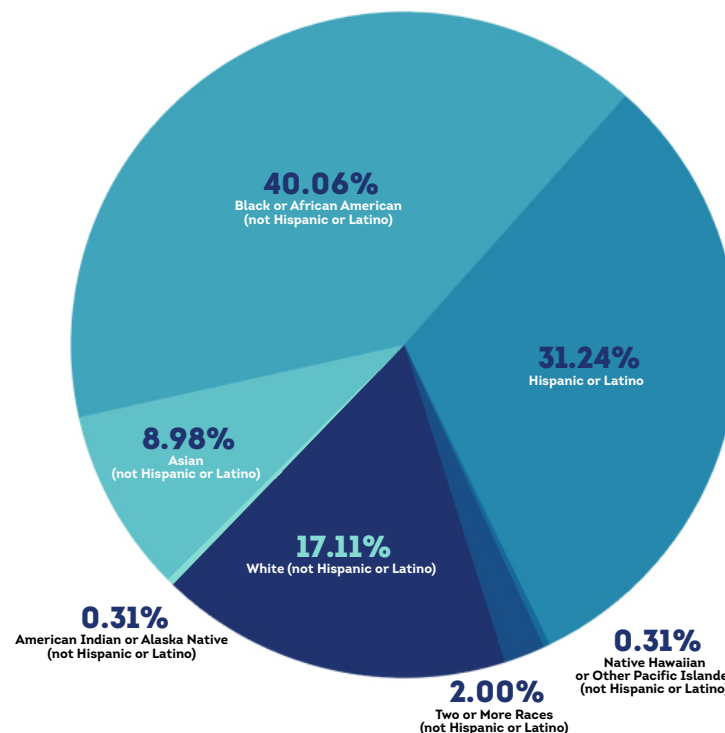
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Our clients come from all walks of life, and so do our staff. We employ individuals from a wide variety of backgrounds because it makes our service delivery stronger. Catholic Charities Brooklyn and Queens is an Equal Opportunity Employer committed to a diverse workforce.



Ethnicity

Ethnicity	%
American Indian or Alaska Native (not Hispanic or Latino)	0.31%
Asian (not Hispanic or Latino)	8.98%
Black or African American (not Hispanic or Latino)	40.06%
Hispanic or Latino	31.24%
Native Hawaiian or Other Pacific Islander (not Hispanic or Latino)	0.31%
Two or More Races (not Hispanic or Latino)	2.00%
White (not Hispanic or Latino)	17.11%

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 Holy Innocents
 Holy Name of Jesus
 Holy Spirit
 Holy Trinity
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 Immaculate Conception, Jamaica
 Immaculate Heart of Mary
 Incarnation
 Mary of Nazareth
 Mary Queen of Heaven
 Mary, Mother of the Church
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 Most Holy Trinity and St. Mary
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 Most Precious Blood, Bath Beach
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 – St. Stanislaus Bishop and Martyr
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 Our Lady of Angels
 Our Lady of Consolation
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 Our Lady of Grace, Gravesend
 Our Lady of Grace, Howard Beach
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 Our Lady of Hope
 Our Lady of Light
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 Our Lady of Mercy
 Our Lady of Miracles
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 Our Lady of Mount Carmel, Williamsburg
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 Our Lady of the Blessed Sacrament
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