



Choosing Compassion

2013 Annual Report
Catholic Charities
Brooklyn and Queens



Mission Statement



Catholic Charities in the Diocese of Brooklyn and Queens translates the Gospel of Jesus Christ into action by affirming the dignity and value of every person, especially the most vulnerable members of our diverse society. Catholic Charities develops effective responses to human need and joins with all people of good will in advocating for a social order which promotes justice and enhances human development.

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“At the Last Judgment, we will be judged by God on charity: on how we have loved our brothers and sisters, especially the weakest and neediest of them.”

Pope Francis



Most Reverend
Nicholas DiMarzio, Ph.D., D.D.
Bishop of Brooklyn



Reverend Monsignor
Alfred P. LoPinto
Vicar for Human Services
Diocese of Brooklyn



T. Kevin Murtha
President, Board of Trustees



Robert Siebel
Chief Executive Officer,
Catholic Charities and
Affiliated Agencies

Message from the CEO

Dear Friends,

In life, we must constantly make decisions about how we choose to live. But perhaps the biggest question we face is this: Are our actions making a difference in the world around us? In this issue of the 2013 Annual Report, we are pleased to share with you the way Catholic Charities Brooklyn and Queens – and its nearly 2,000 staff members – is choosing to make a difference for our neighbors in need.

Every year, we touch the lives of over 110,000 people throughout Brooklyn and Queens, making us one of the largest multi-service charitable organizations in the nation.

During 2013, the agency embarked on an intensive Strategic Visioning Process. Strategic visioning provides us with an opportunity as an organization to define our direction and make decisions on allocating our resources to pursue this vision. We are currently looking at the best ways to invest our resources and choose new opportunities, as well as investigating new ways to partner with parishes and community organizations to meet the needs of the people we serve.

Our diocese, community, culture and society are rapidly changing, and it is vitally important that Catholic Charities Brooklyn and Queens be prepared to anticipate the constantly evolving needs of our neighbors. The goal of this process is to create a plan for the future that is concrete and realistic, while at the same time is responsive and effective in strengthening the Church's commitment to local residents.

While 2013 was a year of advancements and expansion, it was also a year of great loss, as Catholic Charities mourned the passing of Most Reverend Joseph M. Sullivan, retired Auxiliary Bishop of the Diocese of Brooklyn (1980–2013) and former Executive Director of Catholic Charities (1968–1979). Bishop Sullivan served on our Board of Trustees from 1968 on, and led our organization as Chairman, where he was instrumental in expanding Catholic Charities into a vast network of 160 programs and services. Bishop Sullivan served on numerous Boards and organizations on the state and national level, including Catholic Charities USA and the United States Conference of Catholic Bishops. He dedicated more than 50 years to improving the lives of New Yorkers, and we are eternally grateful for his vision, leadership and unwavering service to our neighbors in need. He is greatly missed.

In closing, I extend my deepest thanks to Bishop Nicholas DiMarzio for his leadership and support, as well as special appreciation to our Board of Trustees, numerous parishioners, community members, donors and volunteers. Thank you for choosing compassion, and standing together with us as we work to make a difference.

Sincerely,



Robert Siebel
Chief Executive Officer



“Our faith shines into the world like a strong and welcomed light.”

Most Reverend Nicholas DiMarzio

Behavioral Health Services

After a lifetime of great hardship and abuse in rural Mexico, Creszenzio traveled to New York seeking work and a new life. However, after becoming ill, he discovered that he had contracted HIV/AIDS. Fortunately, Creszenzio found Casa Betsaida, where he received room, board and quality case management services from a caring and compassionate staff. With their help and advocacy, Creszenzio was able learn to live and thrive on his own, even as he worked toward obtaining political asylum in this country. Catholic Charities Brooklyn and Queens is one of only a handful of programs in this country that has been successful in obtaining asylum for immigrants living with HIV/AIDS.

In 2013, the program helped 12 clients like Creszenzio obtain asylum in the United States. Casa Betsaida has also been awarded with four new contracts from its government funding source, Housing Opportunities

for People with AIDS (HOPWA) within the NYC Department of Health and Mental Hygiene (DOHMH).

Programs such as Casa Betsaida are part of an extensive array of services for those struggling with behavioral circumstances. Services include assertiveness/self-advocacy training, daily life-skills training, health and employment services, medication management, rehabilitation counseling, substance abuse services, skills development training, and a wealth of social and recreational activities. For those who are seriously and persistently challenged by mental illness, Catholic Charities offers supported and transitional housing programs.



FLATBUSH ADDICTION TREATMENT CENTER RECEIVES BEST PRACTICE AWARD

The Flatbush Addiction Treatment Center provides outpatient substance abuse treatment and family services to adult men and women. In December 2013, the Flatbush Addiction Treatment Center received a best practice award from NIATx, a learning collaborative within the University of Wisconsin-Madison, and the NYC Department of Health and Mental Health. The program participated in an outcome project whose goal was to improve attendance with intake appointments.

*Creszenzio and his case manager
Juan Carlos Sandoval.*



PROJECT HOPE LENDS A HAND TO THOSE SUFFERING FROM SUPER STORM SANDY

In 2013, Catholic Charities continued to serve as a provider agency for Project HOPE, which is funded by the New York City Department of Health and Mental Hygiene. Through Project HOPE, a team of counselors from Catholic Charities was able to address the mental health needs of people impacted by Super Storm Sandy. During 2013, Project Hope reached out and contacted 5,692 individuals and conducted resiliency training sessions in schools with 3,029 children in the wake of the storm.

SNAPSHOTS

- *Rockaway Clinic was awarded a New York State Office of Mental Health grant for the Health Integration Initiative for Older Adults.*
- *The World of Work program provided 67 employment placements and served 88 individuals during 2013.*
- *In 2013, the 11 outpatient programs served 5,475 individuals with severe mental illness or a history of substance abuse. Ninety-five percent were able to avoid use of emergency rooms or inpatient services.*





“Young people, because you have in your heart a promise of hope, you are bearers of hope. You are the protagonists of the future.”

Pope Francis

Early Childhood Services

Bismark and Estorgia have had their son Bismark enrolled at the Therese Cervini Early Childhood Development Center since 2013. At Therese Cervini, four-year-old Bismark, whose parents' native language is Spanish, is able to hone his English-speaking skills through learning and the arts. Through the Montessori approach to learning, he practices the alphabet, numbers, nutrition skills, music, art and science. A short walk from their residence, Bismark and Estorgia have found a home and an extended family at Therese Cervini, where staff members work with parents and children on school readiness and assist with social services. In the fall, their younger son, Givony, will also enroll.

Throughout the year, the Early Childhood Services at Catholic Charities Brooklyn and Queens offer comprehensive quality programs through early childhood development centers, inclusive of child care centers and family day care programs, as well as access to a wide array of Catholic Charities services. Staff members at each facility foster the social, emotional, physical and cognitive development of preschoolers in a safe environment. Despite major funding reductions in 2013, we served a total of 2,254 children in our Head Start, Child Care, Family Child Care and Universal Pre-K programs. We are also proud to be part of Early Learn NYC, an innovative education model that merges child care and education into a single, seamless system.



TEACHERS GRADUATE WITH TRAINING CERTIFICATES

In June, 18 new teachers graduated from the Montessori Teacher Training Program during a special ceremony at Brooklyn Borough Hall. Now in its fourteenth year, the program is sponsored by the Catholic Charities Caritas Professional Development Center for Early Childhood Education, and provides accredited training and certification to our Early Childhood staff and to other early childhood educators in the community.

*Bismark and Estargia with their children
Bismark and Givony at the Therese Cervini
Early Childhood Development Center.*



BROOKLYN FACILITIES RELOCATE

Our Madeleine Jones Head Start Center in Coney Island was closed in October 2012 due to severe damage from Hurricane Sandy. Catholic Charities was able to provide temporary services to 55 of these children at our Vincent J. Caristo Early Childhood Development Center in the neighboring community of Bensonhurst. A new location has been secured for Madeleine Jones and the facility will be built with funding from the Federal Sandy Relief Fund and assistance from the Federal Office of Head Start. In addition, the John Oravec Early Childhood Development Center successfully relocated to a new location in the Greenpoint, Brooklyn community at the Polish & Slavic Center at 176 Java Street. This program, founded in 1973, was able to maintain continuity of services to 100 children and families in this community.

SNAPSHOTS

- *In 2013, Catholic Charities was awarded a Head Start grant for nearly \$7 million by the Federal Office of Head Start, enabling us to serve 912 children and families.*
- *The New York City Department of Education awarded new funding to Catholic Charities for Universal Pre-K services to 164 children in four programs in Brooklyn and Queens.*
- *The Msgr. Andrew Landi Early Childhood Development Center in Long Island City, which served 30 Head Start and 18 UPK children, was re-opened in September 2013 after being closed for one year due to loss of funding.*





“Without mercy we have little chance nowadays of becoming part of a world of ‘wounded’ persons in need of understanding, forgiveness, love.”

Pope Francis

Family Services

Like all of our employees in our Refugee Resettlement Program, Aung Khent started as one of our clients. Aung fled his native country of Burma after he found himself blacklisted from finding work because his father was part of the opposing political party. Aung came to the United States with \$100 in his pocket and little job experience. He found out about Catholic Charities’ Refugee Resettlement Program through word-of-mouth in the Burmese community. With the help of his case manager, Aung was able to look for employment and receive financial assistance. Later, when Catholic Charities was looking for a Burmese-speaking case manager, Aung jumped at the opportunity to give back to people from all over the world.

The Refugee Resettlement Program is just one of the many Family Services programs offered by Catholic Charities. More than 5,000 new mothers find support and nutrition education through the Queens WIC Programs in Jamaica and Woodside, while a range of prevention programs helps to strengthen and keep families together, including the Homebase Homelessness Prevention Programs which support people in danger of losing their homes. For young adults, Catholic Charities offers specialized programs that give them hope for the future, including internships, youth employment and after-school programs that are attended by more than 550 elementary school-aged children every year. Families are also provided with services geared toward building self-confidence and independence, such as counseling, parenting classes, life skills training, adult literacy and job readiness training.



*Aung Khent, Case Manager in the
Refugee Resettlement Program.*

CATHOLIC CHARITIES DEDICATES DR. ELIZABETH LUTAS CENTER

Catholic Charities Brooklyn and Queens, along with its partners, the New York City Department of Homeless Services and the New York City Administration for Children's Services, celebrated the opening of the Dr. Elizabeth Lutas Center, home to the Brooklyn Homebase Homelessness Prevention and East New York Family Support Programs (pictured on page 12). Already, the center has served 775 families in the East New York and Canarsie communities and in 2014 hopes to serve more than 1,100 families. The center was dedicated in honor of Dr. Elizabeth Lutas, a longtime supporter of Catholic Charities and a doctor of Internal Medicine for the past 37 years. Dr. Lutas has dedicated 22 years of her life as a physician in homeless shelters in New York City and three years at a community health center serving mostly undocumented immigrants.



FIDELIS CARE GRANTS HELP HEALTHY FAMILIES

Catholic Charities received two grants from Fidelis Care to support our work with children and families in Brooklyn and Queens. The grants supported the Healthy Families Project – Brooklyn Community Outreach Expansion, which will expand the Brownsville Healthy Families Project to other central Brooklyn communities, including Bedford-Stuyvesant, East New York, East Flatbush, Canarsie, Crown Heights and Bushwick. The grant will also support the Educating the Community Concerning All Health Care Options Initiative to see that local residents are better informed regarding specific health care issues

SNAPSHOTS

- *Nearly 2,100 families with children and 121 individuals were kept out of the city shelter system through the efforts of our Homebase Homelessness Prevention Program.*
- *Approximately 120 non-custodial young fathers between the ages of 16-24 became either employed, enrolled in college/alternative school, entered a training program, obtained their GED and/or re-established a relationship with their children through our Fatherhood Initiative.*
- *More than 500 young people were employed through the Summer Youth Employment Program in jobs ranging from working at day care centers to assisting with office work and maintenance.*





“The elderly are those who transmit history to us, who transmit doctrine, who transmit the faith and give it to us as an inheritance.”

Pope Francis

Older Adult Services

Until a few years ago, 89-year-old Eva was a very active older adult. An avid golfer, home chef, baker, cake decorator and pianist, Eva was comfortable living as a widow, alone in her Whitestone home. However, an accidental injury to her knee left Eva homebound, unsteady and unable to drive. Eventually, Eva began to look at assisted living options, even though she did not want to leave her home of 38 years. Luckily, she was referred to Catholic Charities Northeast Queens Friendly Visiting Program, where she was paired with a volunteer, Mercedes. Mercedes, whom Eva calls “Mi Hermana” after nearly three years together, visits her and helps her take walks and feel steady. With Catholic Charities, Eva also signed up for the home-delivered meals program, and is able to happily live in her home with a very normal and comfortable life.

For both active and frail older adults like Eva, Catholic Charities gears programs towards helping

seniors improve the quality of their lives, while also providing the support necessary so that they can continue to live in their own communities. In addition to home-delivered meals and friendly visiting volunteers, other services include senior centers, senior housing, social adult day support programs for seniors diagnosed with dementia or Alzheimer’s disease and their families, case management programs for the homebound elderly, depression and substance abuse screening and assistance program, transportation programs, home care services and the Saints Joachim and Anne Nursing and Rehabilitation Center in historic Coney Island.

At the agency’s senior centers, older adults receive nutritious meals and participate in more than 10,000 programs each year, including exercise classes, entitlement and benefits counseling, computer classes, cultural activities and events, trips and transportation services to medical appointments.



SEASIDE SENIOR CENTER REOPENS AFTER SUPER STORM SANDY

In September, Catholic Charities re-opened the doors to the Seaside Senior Center at a new location in Rockaway, nearly one year after Super Storm Sandy destroyed its previous facility. With the help of New York City Councilman Eric Ulrich, District 32, Catholic Charities was able to find a new facility at the First Congregational Church Meeting Hall on Beach 94th Street in Far Rockaway. The previous location for the Seaside Senior Center was located a block off the beach and was in use for just six months before the storm destroyed the facility

*Eva and Mercedes pictured in
Eva's home in Whitestone.*



SENIOR CENTERS OPEN

The Catholic Charities Riverway Senior Center officially opened in December at 230 Riverdale Avenue in Brownsville, Brooklyn. The center provides onsite supportive services by Catholic Charities as well as the Calvary Church of God in Brooklyn, including hot meals and numerous social and multicultural activities.

In addition, the Senior Center at the Peter Striano Residence opened in December providing residents of Howard Beach with a wide range of services, meals and activities.

BAYSIDE SENIOR CENTER HONORED

Catholic Charities Bayside Senior Center was honored as *Ready New York Senior Center of the Year*, an award presented by the NYC Office of Emergency Management (OEM) and the Department of the Aging (DFTA).

SNAPSHOTS

- 47,225 transportation rides were provided to seniors to and from medical appointments, grocery shopping and senior centers, and 3,600 hours of Friendly Visits were provided by volunteers to the homebound elderly.
- Staff members provided more than 43,000 hours of case assistance and case management to seniors through benefits and entitlements counseling.
- More than 323,000 meals were provided to older adults at our senior centers, while 652,000 meals were delivered to the frail homebound elderly in their homes.





“Let us remember that charity has its roots in the Latin word caritas, meaning love. A measure of our love is our charity toward those in need.”

Most Reverend Nicholas DiMarzio

Parish and Community Services

After 11 years in a studio apartment – often sharing the space with her five grandchildren – Victoria was in desperate need of a larger apartment. She suffered from seizures, asthma and depression, and needed a one-bedroom apartment on a lower floor. Catholic Charities was there to help; not only assisting in her housing search, but also helping her furnish her new home. Today, Victoria has more room for her grandchildren, and gives back to the community by volunteering at our Catholic Charities food pantry and the GAMA (Grandmothers as Mothers Again) support group.

For our neighbors in need like Victoria, Parish and Community Outreach and Services offers case management, referrals, and emergency assistance. In 2013, more than 17,500 consumers were helped, thereby avoiding evictions and utility shut-offs, preventing hunger and providing much-needed support. In addition, more than 120,000

individuals received more than one million meals at the 20 food pantries within the Catholic Charities Food Pantry Network, 17 of which are located within parishes.

Our social services are further augmented by programs strategically designed to help consumers avoid future emergencies and move them along the path toward reaching their highest potential. Throughout the year, educational programs, workshops, wellness events, and employment resource and support groups are held at our Community Centers and satellite sites. Our Services for Pregnant Women help expectant mothers prepare for the birth of their babies, while our Bereavement Services help individuals and families struggling with grief. We also offer Ministry to the Disabled and Restorative Justice programs for those who have had experience with the criminal justice system.



Victoria and her grandson outside the Brooklyn Community Center where she volunteers.

SUPER STORM SANDY RELIEF EFFORTS CONTINUE

In 2013, Catholic Charities helped victims of Super Storm Sandy with more than \$1.8 million in assistance for furniture, appliances, home needs, home repairs and other necessities. Since the storm, Catholic Charities has provided over 1,500 households with both short- and long-term assistance for those who are negotiating issues resulting from Sandy's impact. In addition, close to \$2 million was distributed to more than 4,200 individuals and families in 16 parishes who were most impacted by Super Storm Sandy through the Diocese of Brooklyn's Hurricane Sandy Relief and Recovery Fund.



STEP UP PROGRAM PROMOTES ACHIEVEMENT

To help lift people out of poverty, Catholic Charities launched STEP Up (Success Through Education Program), in partnership with Our Lady of Mount Carmel Parish. The goal of the program is to promote academic achievement among Latino youth and children by matching them with mentors and helping their parents navigate the educational system.



CCBQ PARTNERS WITH PARISHES

Staff members work to identify local issues and find ways to strengthen communities, working with pastors to address specific local needs. In 2013, staff members facilitated more than 80 face-to-face meetings with elected officials and registered more than 2,500 residents with CAPWIZ Legislative Action Center.

SNAPSHOTS

- *Approximately 1,900 low-income families enjoyed Thanksgiving dinners and 2,300 children celebrated Christmas with new toys and clothes.*
- *Case workers are now deployed to 16 satellite sites, 11 of which are located in Parishes, thereby providing our neighbors with ready access to our services and offering numerous opportunities for direct partnership with parishes and parishioners.*
- *More than 2,500 of our neighbors have participated in workshops and educational programs during the past year, including computer and Spanish GED classes, parenting, health and nutrition, immigration, work readiness and school safety.*





“The culture of solidarity means seeing others not as rivals or statistics, but brothers and sisters.”

Pope Francis

Services for People with Developmental Disabilities

In 2005, Bilal was living with his brothers and needed to find a permanent home. Fortunately, his family contacted Catholic Charities Brooklyn and Queens, and Bilal has been living at the James Fitzpatrick Residence ever since. At the residence, Bilal and the seven other residents are assisted with daily skills and function together as a family – eating meals, playing games, and even attending concerts and games at the Barclay’s Center and vacationing at the Villa Roma Resort. Because Bilal originally came to this country from Guyana, staff members were also able to help him navigate through the bureaucracy with the help of Catholic Migration Services. Today, Bilal is a United States citizen and is happy to have a country – and a residence – to call home.

For those like Bilal who have special needs, Catholic Charities’ highly skilled and compassionate staff members provide care and support. For adults with intellectual disabilities and developmental

disabilities – and their caregivers – the agency provides comprehensive case management and emotional support. Specialized programs offer clinical, psychological and recreational services and daily skills training in a supportive environment, and our residences for the developmentally disabled provide effective support which enables residents to continue to excel in their daily lives.

In addition, the agency’s Day Habilitation programs provide clients with meaningful activities that are intellectually and personally stimulating, along with socialization and job readiness training. Participants are encouraged to make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, bowling and movement to music. Life skills training is provided, and participants enjoy outings to concerts, museums and libraries.



PICNIC HOSTED AT DAWSON MANOR BY ORDER OF ALHAMBRA

For more than 25 years, the Order of Alhambra has been hosting an annual picnic at the Catholic Charities Dawson Manor Residence in Ozone Park, with food generously donated by Family Fruit of Staten Island. The most recent picnic was enjoyed by more than 120 persons with developmental disabilities from the community. Dawson Manor is a residence providing long-term support for individuals with developmental disabilities

*Bilal loves his home and friends at
the James Fitzpatrick Residence.*



CATHOLIC CHARITIES SPONSORS ASTORIA POOL CELEBRATION

The Astoria Pool Celebration, sponsored by Catholic Charities Brooklyn and Queens, NYC Parks and Community Board One, gathered adults, age 62 and older, and people with special needs to enjoy a beautiful day at the pool with music and awards presented to outstanding swimmers. The day included synchronized swim exhibitions by the Harlem Honeys and Bears and the Astoria Silver Swans as well as water games for all participants. Guest speakers included: Christina Yang, Associate Director of Older Adult Services at Catholic Charities Brooklyn and Queens; City Council Member Peter F. Vallone, Jr.; and Lucille Hartmann, District Manager of Community Board One. This annual festivity highlights the benefits of aquatic recreation for both seniors and people with special needs.

SNAPSHOTS

- *In 2013, 202 individuals with intellectual disabilities/developmental disabilities were supported in nurturing residences and apartments.*
- *Thanks to Catholic Charities, 399 individuals were able to remain at home with services and support for their life-limiting illnesses.*
- *Through Day Habilitation Services, 230 individuals with intellectual or developmental disabilities were helped toward greater independence.*





“A home is much more than a roof over one’s head. It is a place for building and seeking one’s life.”

Pope John Paul II

Affordable Housing

A World War II veteran originally from Ukraine, Ivan awakes in his studio apartment in the St. Brendan’s Senior Apartments and prays daily to thank Catholic Charities and the United States for providing such wonderful living conditions for him. Ivan and his family wrote a letter to Catholic Charities, who were able to assist him with a new home at St. Brendan’s. Ivan’s walls are decorated with medals and photographs of his time in Russia and with his family. Ivan speaks only Russian and is provided with a Russian-speaking case manager who has assisted him in finding a doctor on-call, entitlement services, translation and on-site social services. Ivan’s family still lives nearby in Brooklyn.

At Catholic Charities Brooklyn and Queens, we believe that a safe, affordable home is essential to providing stability and identity to the most vulnerable in our society. With that in mind, the Catholic Charities Progress of Peoples Development Corporation has been creating and sustaining affordable housing for more than 35 years, making Catholic Charities one of the largest faith-based providers of affordable housing in New York City, with nearly 2,900 units of housing for low-income older adults, families and formerly homeless individuals. In addition, through the Catholic Charities Progress of Peoples Management Corporation, we offer a vital link to social services, instilling a sense of home, community and family for residents of senior housing, family housing and supportive housing facilities.

World War II veteran Ivan proudly wears his medals in his new home in St. Brendan’s Senior Apartments.



MONSIGNOR ANTHONY J. BARRETTA APARTMENTS DEDICATED IN BROOKLYN

In September, Catholic Charities Brooklyn and Queens officially opened the Catholic Charities Monsignor Anthony J. Barretta Apartments in Ocean Hill, Brooklyn (pictured on page 24). The \$18 million, 64-unit apartments are composed of eight separate four-story buildings, with the units split evenly between one- and two-bedroom apartments. Amenities include a laundry facility and a community room for residents, who are designated as very low income earning no more than \$36,000 per year. The Monsignor Anthony J. Barretta Apartments are named in honor of a man who devoted over 17 years of service to Our Lady of Loreto and the residents of Ocean Hill.



PETER J. STRIANO RESIDENCE OPENS IN HOWARD BEACH

Catholic Charities held the official dedication of the Catholic Charities Peter J. Striano Residence in Howard Beach in December. The residence, located at 155-55 Cross Bay Boulevard, offers 96 units of affordable housing to older adults and persons with developmental disabilities. It features an integrated approach to living, with on-site social services, disaster case management services, food delivery services to homebound seniors and an on-site senior center, available for not just the residents of the Peter J. Striano Residence, but of the larger Howard Beach community. The residence was named in honor of Peter J. Striano, Chairman and Chief Executive Officer of Unity International Group, a long-time member of the Board of Trustees of Catholic Charities Brooklyn and Queens (pictured below left).

SNAPSHOTS

- Secured financing for the preservation of 205 units of supportive housing for formerly homeless individuals and the creation of 28 new units for low-income individuals in Brooklyn.
- Completed renovation of 55 Pierrepont, which offers 188 units of affordable housing for seniors in Brooklyn Heights.
- Completed 75 percent of the renovation of 78 units of supportive housing for formerly homeless women and 36 units of affordable housing for low-income families.



Affiliated Services

SAINTS JOACHIM & ANNE NURSING AND REHABILITATION CENTER

Saints Joachim & Anne Nursing and Rehabilitation Center is a 200-bed, seven-story home overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The facility provides a welcoming setting for residents and offers full-time care by a multidisciplinary team of specialists who meet physical, emotional and spiritual needs. Elderly residents who require special attention receive 24-hour high-quality nursing and medical care from board certified physicians, including post-acute and short-stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation and pastoral care. On-site amenities include a chapel, ocean-side café, beauty/barber salon, large landscaped garden and recreation areas.

FAMILY HOME CARE SERVICES AND CARE AT HOME

Founded by Catholic Charities, Family Home Care Services of Brooklyn and Queens and Care at Home, Diocese of Brooklyn, Inc., provide nearly four million service hours of at-home care to elderly and disabled individuals each year. Services include nursing supervision, RN assessments, home health and personal care aides, 24/7 supervision and case service management by a registered nurse.



Partnerships

CATHOLIC CHARITIES USA

Catholic Charities USA (CCUSA) is the national center for the Catholic Charities movement across the nation, providing leadership and support to reduce poverty, assist families and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. The campaign has a goal of reducing poverty by half by the year 2020.



THE NEW YORK TIMES NEEDIEST CASES CAMPAIGN

Every year, *The New York Times* Neediest Cases Fund helps seven of New York's non-profit agencies enhance their ability to respond to human need. Catholic Charities Brooklyn and Queens is one of the seven agencies. This year, the Neediest Cases Campaign ran from November 2013 through January 2014, during which *The New York Times* published a series of articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for people from all walks of life.

The Fund also supports *The New York Times* Summer Jobs Program, which helps its member agencies create jobs for young people. The employees, who range from 14 to 18 years old, work at the various agencies during the summer months. In 2013, Catholic Charities was able to hire 70 young men and women thanks to the support of *The New York Times*, in addition to our 500 young people employed through the Summer Youth Employment Program.



2013 At a Glance

3,000,000 meals prepared for those in need

1,100,000 meals served through the Catholic Charities Food Pantry network

110,000 people helped throughout Brooklyn and Queens

8,600 hours of service provided by over 300 volunteers

17,500 people given assistance at community centers

8,300 older adults given comprehensive services through neighborhood senior centers

11,853 individuals and families in preventive services, refugee resettlement, and family and youth programs

5,500 adults received behavioral health services

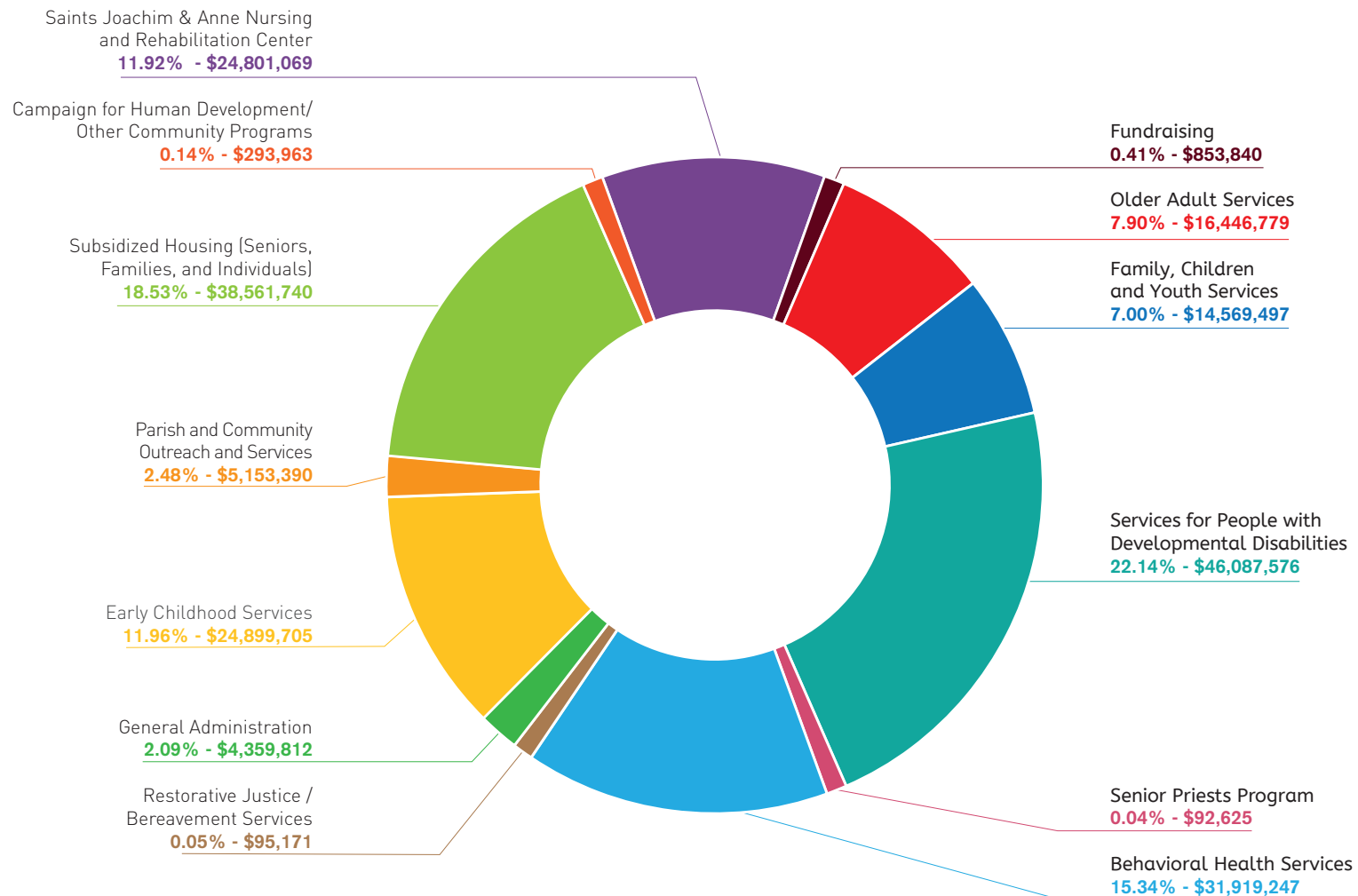
2,900 affordable housing units for seniors, families and the formerly homeless

2,200 children in early childhood programs

650 persons with developmental disabilities provided with housing and/or support services

431 residents cared for at our nursing and rehabilitation center in historic Coney Island

2013 Audited Expense Report



Support & Revenue

General Support

Contributions, Grants, and Bequests	\$6,246,095
Contributed Goods, Services and Rent	\$2,258,712
Special Events, Net of Related Expense of \$464,332	\$892,746

Diocesan Support

Diocesan Subsidy for Programs	\$1,200,000
Parish Christmas Collection	\$424,364

Total Support	\$11,021,917
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Revenue

Service Fees from Government Agencies	\$59,221,302
Service Fees from Third Party Reimbursement	\$53,132,174
Service Fees from Other Sources	\$3,316,709
Saints Joachim & Anne Nursing & Rehabilitation Center Revenue	\$25,684,103
Rental Revenue	\$37,076,157
Management and Developer Fees	\$1,747,450
Gain on Sale of Property	\$3,895,080
Other Revenue (loss), Net	\$3,677,436

Total Revenue	\$187,750,411
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Total Support & Revenue	\$198,772,328
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Investment Income

Investment Return	\$3,511,120
Unrealized Gain (Loss) on Beneficial Interest in Charitable Trust	\$94,228

Total Investment Income	\$3,605,348
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Expenses

Program Services

Older Adult Services	\$16,446,779
Family, Children and Youth Services	\$14,569,497
Services for People with Developmental Disabilities	\$46,087,576
Behavioral Health Services	\$31,919,247
Early Childhood Services	\$24,899,705
Parish and Community Outreach and Services	\$5,153,390
Senior Priests Program	\$92,625
Restorative Justice / Bereavement Services	\$95,171
Campaign for Human Development / Other Community Programs	\$293,963
Grants to Affiliates	—
Subsidized Housing (Senior, Families and Individuals)	\$38,561,740
Saints Joachim & Anne Nursing and Rehabilitation Long Term Care Services	\$24,801,069
Total Program Services	\$202,920,762

Support Services

General Administration	\$4,359,812
Fundraising	\$853,840
Total Support Services	\$5,213,652

Total Expenses

\$208,134,414

Results from Program Services and Operations	(\$5,756,738)
One Time Write Off Prior Year Receivables From Governmental Agencies	\$4,581,221
Results from Program Service and Operations	(\$1,175,517)



Programs & Services



BEHAVIORAL HEALTH SERVICES

Behavioral Health Care Coordination-DOHMH
Behavioral Health Care Coordination-HH
Bohan-Denton Flatlands Guidance Center
Brooklyn Community Living Program
Brooklyn Supported Housing Programs I, IV, V
Casa Betsaida Homeless, Recovery and Congregate
Catholic Charities Behavioral Health Center
Catholic Charities Behavioral Health Center - Jamaica
Catholic Charities Behavioral Health Center - PROS
Central Brooklyn Supported Housing Program
Circle of Hope 1, 2
Flatbush Addiction Treatment Center - Clinic & Rehab
Glendale Guidance Center
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EARLY CHILDHOOD SERVICES

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Thomas A. DeStefano Early Childhood
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Vincent J. Caristo Family Child
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FAMILY SERVICES

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Adults (EPVA)
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Treatment Rehabilitation
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Fidelis at Fatherhood
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Healthy Families #2 at
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Healthy Families #3 at
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OLDER ADULT SERVICES

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Programs & Services

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Southwest Queens Home Delivered Meals Program
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SERVICES FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

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