



I'M FOR BROOKLYN AND QUEENS



2012 Annual Report
Catholic Charities Brooklyn and Queens

MISSION STATEMENT

Catholic Charities Brooklyn and Queens sees its mission as sharing in the promotion of unity among all persons by seeking to develop caring communities. In summary, the prayer of Jesus, "That all may be one," formulates our call, justifies our existence and motivates our efforts toward unity as a prime value. In the delivery of service, the values of quality performance, responsiveness to local need, and preservation of the basic dignity of each individual person are paramount. Programs must be directed not only toward the alleviation of individual misery, but toward changing the forces which cause such misery, and toward advocating for justice and for systemic change where such is needed. In effect, to promote a social order that enhances human development.

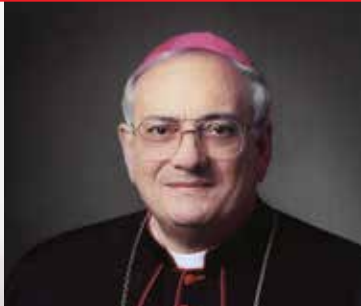
"The glory of God is
people fully alive."

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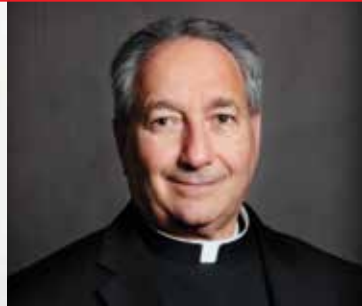
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“We need to see the light of hope and to be men and women who bring hope to others. To protect creation, to protect every man and every woman, to look upon them with tenderness and love, is to open up a horizon of hope.”

Pope Francis



Most Reverend
Nicholas DiMarzio, Ph.D., D.D.
Bishop of Brooklyn



Reverend Monsignor Alfred P. LoPinto
Vicar for Human Services
Diocese of Brooklyn



T. Kevin Murtha
President, Board of Trustees



Robert Siebel
Chief Executive Officer, Catholic
Charities and Affiliated Agencies

DEAR FRIENDS,

Every minute of every day, something extraordinary is happening at Catholic Charities Brooklyn and Queens. A formerly homeless man moves into his own apartment. An older adult makes new friends at a senior center. A newly arrived immigrant receives a helping hand in navigating paperwork and bureaucracies. A young girl gets a warm breakfast and a friendly smile at an early childhood center. Day after day, we help make positive experiences such as these happen. In this Annual Report, we are happy to share with you a glimpse into a day in the life of Catholic Charities Brooklyn and Queens.

As one of the largest multi-service charitable organizations in the nation, we provide care and compassionate support to 110,000 clients each year. In this economy, we continue to see a staggering number of people in need. The boroughs of Brooklyn and Queens are composed of 4.7 million people, with 24% of Brooklyn and 16% of Queens living in poverty. The needs are great, but so are the opportunities that are given to us time and time again to extend a hand in friendship, support and guidance.

One of the biggest challenges of the past year occurred in late October when Hurricane Sandy roared ashore, causing massive damage to our neighbors in Brooklyn and Queens. Our staff rose to the challenge, providing 24/7 care throughout the hardest-hit areas.

Even though several of our own buildings sustained flooding and damage, our staff and a loyal cadre of volunteers immediately mobilized into action – distributing non-perishable food and cleaning supplies, providing warm clothes and coats, and assisting local residents as they took their first steps toward restoring their homes and neighborhoods to some semblance of normalcy. We are still helping in the hardest-hit communities, and the support of so many donors and community members is greatly appreciated during this challenging time.

I extend my deepest thanks to Bishop Nicholas DiMarzio for his leadership and support, as well as special appreciation to our Board of Trustees, numerous parishioners, community members, donors and volunteers. Together, we are able to make a difference in the lives of thousands of individuals throughout Brooklyn and Queens.

THANK YOU

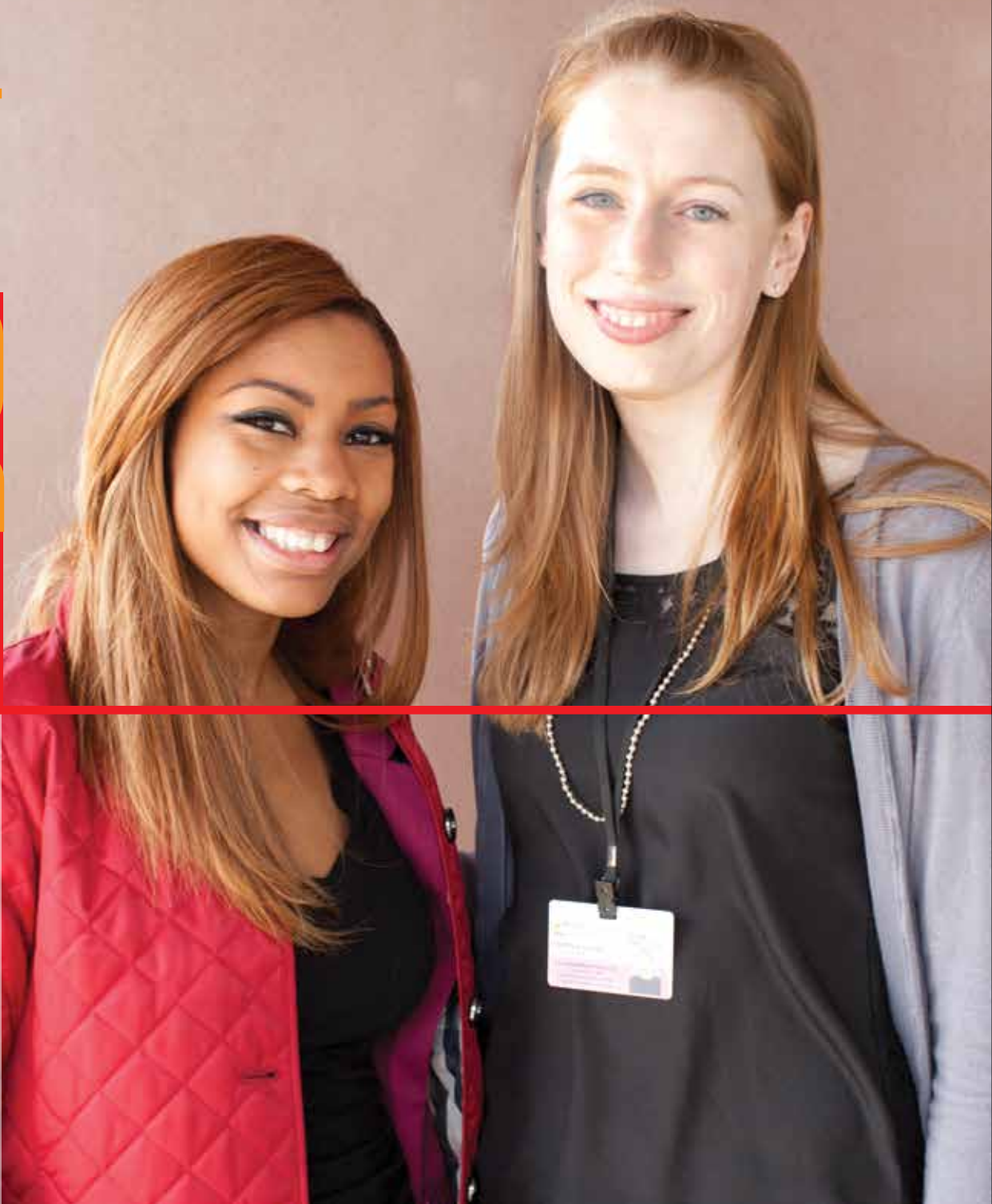
Robert Siebel
Chief Executive Officer

BEHAVIORAL HEALTH SERVICES

8:30 am

Shaquana Green meets
with a family counselor at the
Rockaway Mental Health Services

Two years ago, 22-year-old Shaquana Green walked into Catholic Charities in search of mental health services for her younger sister. Shaquana, who has struggled with stressors brought on by her own experiences in foster care, fought to keep her family together. She understood the difficulty of the foster care process, yet strived to be the designated foster parent for both of her younger sisters. With the help of Catholic Charities and her foster care agency, Shaquana became their foster parent. Currently, Shaquana is in the process of adopting her sisters.



For those struggling with mental illness – including depression and substance abuse – or challenged by marital problems or difficulties adjusting at home or school, Catholic Charities offers an extensive array of services. In 2012, more than 3,918 clients were served through our five Outpatient Mental Health Clinics. Our broad array of services include assertiveness/self-advocacy training, daily life-skills training, health and employment services, medication management, rehabilitation counseling, substance abuse services, skills development training, and a wealth of social and recreational activities.

“Catholic Charities helped me keep my family together.”

For those who are seriously and persistently challenged by mental illness, Catholic Charities offers supported and transitional housing programs. These intensive programs assist individuals who have a psychiatric disability, helping them to maintain their current level of care and supporting them in their quest to live as independently as possible within a structure of supportive services. The overall goal is to always provide a safe home that meets the needs of all of our residents.



Behavioral Health Centers Open in Jackson Heights and Jamaica

In June, Catholic Charities Behavioral Health Center held a ribbon-cutting ceremony to commemorate the opening of its new location in Jackson Heights, Queens. The new facility houses a mental health clinic and a **Personalized Recovery Oriented Services (PROS)** program, and offers an array of services that provide those struggling with mental illnesses the support they need to get back on their feet. The Behavioral Health Center was built to deliver full accessibility to clients with disabilities, and is staffed with dedicated, diverse and caring professionals. Over 450 clients are currently being served at the clinic and 100 through the PROS program; the clinic will eventually be able to serve 625 patients. A second facility was opened in December in Jamaica, Queens.

Casa Betsaida Serves the HIV/AIDS Population

Casa Betsaida, a supportive housing and case management program serving those living with HIV/AIDS, received a \$35,000 grant from the H. Van Ameringen Foundation to help support its programs and services. This unique facility includes private bedrooms for each resident, a community living room, kitchen, dining area, laundry room and a group support counseling room. In addition to housing, individuals at Casa Betsaida receive much-needed services such as daily nutritious meals, counseling, substance abuse treatment, legal services and 24/7 health care. The services are tailored to accommodate the diverse needs of the residents and to ensure the highest quality of life possible.



Snapshots

- **Circle of Hope**, our scattered site apartments for people living with HIV/AIDS, maintained a 99% occupancy rate, while both the Flatlands Guidance Center and the Corona Clinic saw a 17% increase in clients served.
- Catholic Charities has increased its portfolio of Mental Health permanent supported housing units by 17%.
- Four of the five Behavioral Health Clinics have been audited under the more comprehensive tracer methodology employed by the NYS Office of Mental Health and received the highest score possible.

EARLY CHILDHOOD SERVICES

9:00 am

Carol and Julio Zhumi meet with their son's teacher at the Queensbridge Early Childhood Development Center

Since August 2012, Carol and Julio Zhumi's two sons have been enrolled at the **Queensbridge Early Childhood Development Center** – a facility that provides services and education to children and support to their family members. Carol is enthusiastically engaged in the center's many activities and is a member of the School Readiness Committee, where she helps plan workshops and activities to prepare children for kindergarten. Carol and Julio believe that the Queensbridge Center is the perfect place to give their sons, Alexander and Julio, a positive learning experience.



For families like the Zhumis, the Early Childhood Services at Catholic Charities Brooklyn and Queens offer comprehensive quality programs through early childhood development centers, inclusive of child care centers and family day care programs, as well as access to a wide array of Catholic Charities services. Staff members at each facility foster the social, emotional, physical and cognitive development of preschoolers in a safe environment. Our dynamic daycare and early childhood centers conducted family-oriented child development programs for 2,234 children during 2012, ensuring that they received the best education for the best future possible.

“My children are getting off to a great start at Catholic Charities.”

Catholic Charities uses the Montessori approach to early childhood education, a method that best meets the needs of children from birth to age seven. To strengthen our commitment to quality education, Catholic Charities operates the **Caritas Professional Development Center** to provide Montessori training to our early childhood staff. In 2012, 20 teachers were certified through the program, as well as 24 program managers who received training in the Head Start Classroom Assessment Scoring System to further expand their classroom skills and abilities.



Snapshots

The **Colin-Newell Early Childhood Development Center** was chosen as a model school and hosted a delegation of 25 early childhood education professionals from South Korea who came to the United States to gain information on the operations of Head Start centers.

Seven of our Early Childhood programs are currently in the process of attaining national accreditation through the National Association for the Education of Young Children (NAEYC). Site review visits were conducted during 2012, and final accreditation is expected by 2013.

When cuts were threatened to early childhood programs, the New York City Council secured discretionary funding, enabling us to continue serving children in Jamaica, Corona and East New York.

Program Sites Opened and Expanded

As part of the major transition to NYC's Administration for Children's Services (ACS) new EarlyLearn model, Catholic Charities has opened two new program sites – the **Parkside Early Childhood Development Center**, serving 167 children in Flatbush, Brooklyn and the **Thomas A. De Stefano Early Childhood Development Center**, serving 124 children in Bedford-Stuyvesant, Brooklyn. In addition, Catholic Charities has expanded its Family Child Care network to serve 400 children and families throughout Brooklyn and Queens, and has expanded services at the Queensbridge Early Childhood Development Center in Queens to serve 154 children.

Catholic Charities Improves School Readiness

Catholic Charities was selected by ACS to participate in a special project coordinated by Acelero, a national organization with an emphasis on managing Head Start programs and supporting other agencies in providing quality early care and education services to economically disadvantaged families. The primary goal of this project is to improve school readiness and help agencies close the achievement gap for children.



FAMILY SERVICES

11:25
am

Daniel Liriano works on his interview skills with a staff member of the internship program

For 21-year-old Daniel Liriano, the **Young Adult Internship Program (YAIP)** at Catholic Charities has given him the drive to conquer the professional world. In spite of his cerebral palsy, the program has helped him obtain job readiness training, internships, college and career counseling and placement, and educational instruction for the GED exam. Though he has a physical disability and needed to travel long distances to get to the YAIP program, Daniel had almost perfect attendance and always kept a positive attitude. He recently appeared as a disability rights activist in a documentary and is currently enrolled in the Digital Work NYC Program, where he is receiving free computer training and Microsoft Office certification.



Family Services programs like these encompass a wide range of services at Catholic Charities. From prevention programs tailored to keeping families together to the **Homebase Homelessness Prevention Program** that helps people in danger of losing their homes, Family Services offers families second chances to find real purpose and enhance their quality of life. For young adults, Catholic Charities offers specialized programs to keep them off the streets and give them hope for the future, including a range of after-school and youth employment programs. Families are also provided with services geared toward building self-confidence and independence, such as counseling, parenting classes, life skills training, adult literacy, job readiness training and career counseling.

“Catholic Charities is teaching me how to be a success.”

Catholic Charities serves refugees, asylum seekers and new immigrants, assisting them with needed services and helping them attain permanent employment in this country through our **Refugee Resettlement Program**. In addition, through the **Queens WIC Program**, Catholic Charities is able to provide nutrition services and education to women, infants and children at sites in Jamaica and Woodside.



Snapshots

Last summer, 430 youth ages 14-24 held summer jobs with Catholic Charities through the **Summer Youth Employment Program (SYEP)**.

Free Leaders in Training GED classes are now being offered for youth ages 17-21 at the Queens Community Center.

By the end of 2012, the **Queens WIC Program** served 4,092 low-income women, infants and children with nutrition education, breastfeeding support, referrals and a variety of nutritious foods to promote and support good health.

Man-Up Fatherhood Program Celebrates Father's Day

In celebration of Father's Day, the fathers in the **Man-Up Fatherhood Program** spent the day with their little ones at the New York Aquarium in Coney Island. The Man-Up Program, funded by the New York City Department of Youth and Community Development, exists to help young fathers reconnect and strengthen their parental bond with their children. Specific services include parenting courses, conflict resolution, job readiness and life skills, individual and family counseling, GED assistance and mentorship.

The Harlem Globetrotters Team Up with CCBQ to Stop Bullying

Catholic Charities proudly teamed up with the Harlem Globetrotters and Bishop Ford High School to deliver the message of anti-bullying to the students of our **Out-of-School Time** afterschool programs and neighboring schools in Brooklyn. The Globetrotters introduced "The ABCs of Bullying Prevention," a new community outreach program that communicates the ways to prevent and stop bullying using basketball skills and humor.



OLDER ADULT SERVICES

12:30 pm

Jo Ann Bartos joins her friends for lunch at the Woodhaven-Richmond Hill Senior Center

Now 75 years old, Jo Ann Bartos has faced numerous hardships throughout her life. Her husband and two sons are deceased and, other than her family residing in Oklahoma, Jo Ann is alone in her home in Woodhaven. However, for the last ten years, Catholic Charities has been a welcome service for her. The **Woodhaven-Richmond Hill Senior Center** helps older neighbors like Jo Ann stay healthy, happy and active. The program aids seniors in counseling, transportation and caregiver groups. Thanks to the Senior Center's goals of improving the quality of life for older adults, Jo Ann was able to thrive. Though Jo Ann has endured numerous adversities, she remains upbeat and is the first to share a laugh with everyone.



Catholic Charities offers a wide range of quality services for both active and frail older adults. Programs are geared towards helping seniors improve the quality of their lives, while also providing the support necessary so they can continue to live in their own communities. Services include senior centers, senior housing, social adult day programs for seniors diagnosed with dementia or Alzheimer's disease, case management programs for the homebound elderly, home-delivered meal programs, friendly visiting service, depression and substance abuse screening and assistance program, transportation programs, home care services and the **Saints Joachim & Anne Nursing and Rehabilitation Center** in historic Coney Island. In addition, more than 2,800 older adults live in one of Catholic Charities' 2,090 affordable senior apartments, located throughout Brooklyn and Queens.

“ I’ve made so many friends at Catholic Charities. ”

At the agency's senior centers, older adults like Jo Ann can receive nutritious meals and participate in over 3,500 programs each year, including exercise classes, entitlement and benefits counseling, computer classes, zumba/pilates, cultural activities and events, trips and transportation services to medical appointments. Catholic Charities also operates a Naturally Occurring Retirement Community (NORC) in a densely populated portion of Sheepshead Bay. The program provides support services to keep seniors living within their own homes and communities.



Bayside Senior Center Celebrates Partnership and Expanded Programs

The **Bayside Senior Center** entered into a new community partnership with the Key Luck Club, a local non-profit organization, to provide newly-expanded Saturday programming. With a focus on improving the quality of life for underserved Chinese elders and seniors of all ethnic backgrounds in Queens, participants engage in activities such as tai chi, ESL classes, Chinese calligraphy, painting, Ballroom dancing, karaoke, mahjong, ping pong, billiards and much more.

Older Adults Learn to Eat Better, Move More

Seniors at the **Woodhaven-Richmond Hill Senior Center** are taking part in the "Eat Better, Move More" program. The program, which teaches members about proper nutrition and exercise, consists of 12 sessions and is facilitated by students from York College who are training to become occupational therapists. The program helps to remind older adults to remain active and healthy as they age.



Snapshots

Over 53,100 transportation rides were provided to seniors to and from medical appointments, grocery shopping and senior centers.

Staff provided seniors with 40,000 hours of counseling on individual benefits and entitlements.

Nearly 3,500 hours of friendly visiting were provided to the homebound elderly.

This year, 675 seniors attended information workshops on alleviating and preventing depression.

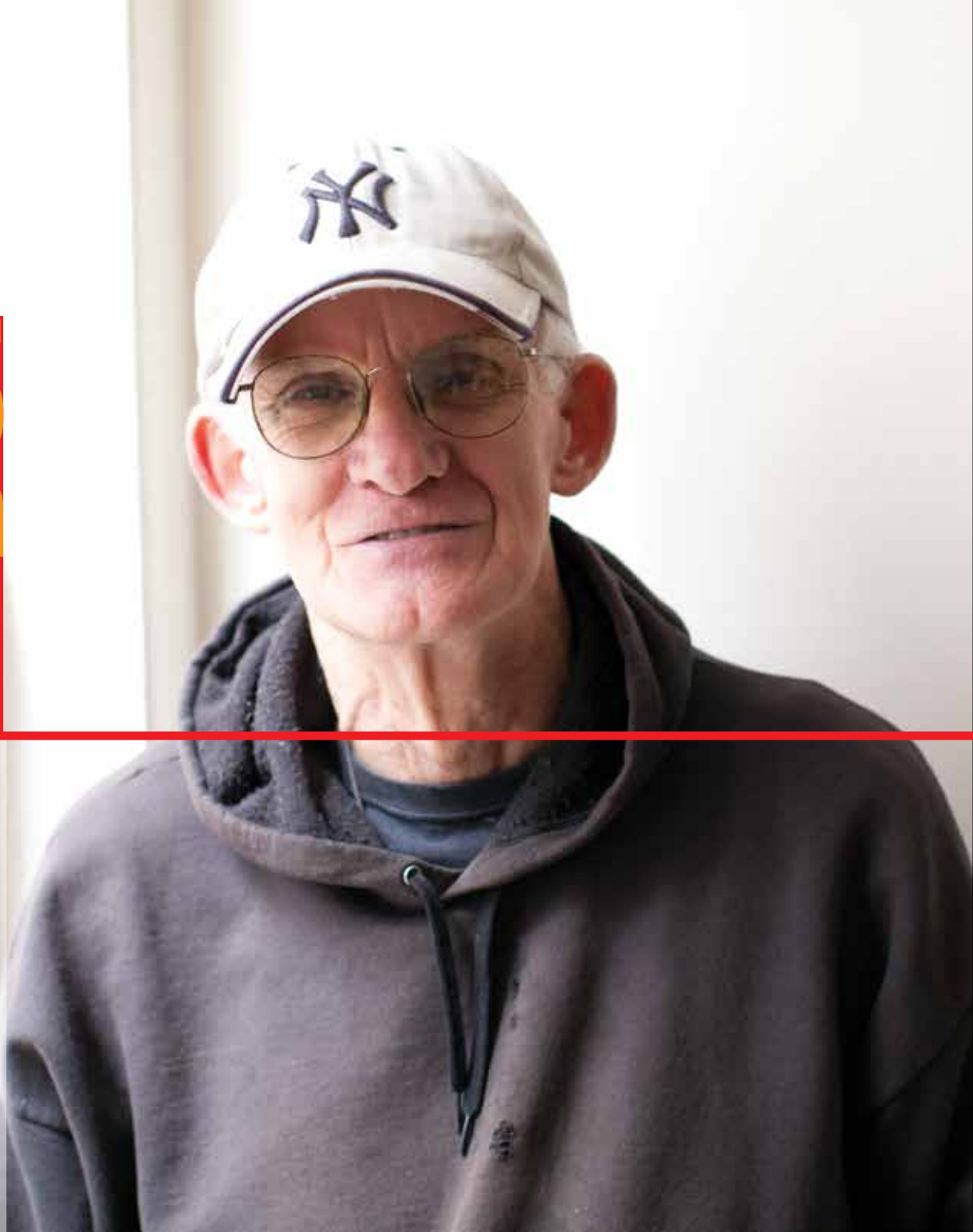
More than 357,000 meals were served to the elderly at senior centers and over 654,000 meals delivered to the frail homebound elderly in their homes.

PARISH & COMMUNITY SERVICES

2:45
pm

Thomas Prendergast meets
with his case manager to
work out his yearly budget

Thomas Prendergast, a 77-year-old widower residing alone in Brooklyn, lives on a fixed income of Social Security benefits and food stamps. After retiring as an Operational Manager for a real estate firm on Wall Street, Thomas survived on a fixed income with the help of his son, who lived with him and helped pay rent and other expenses. When his son got married and moved away, Thomas lost this financial support. When he fell behind on his rent, he came to CCBQ for assistance. The **Catholic Charities Community Center** helped him with his rental arrears, and staff members continue to work with Thomas on budgeting and planning for the future.



Throughout the year, compassionate staff help vulnerable individuals like Thomas get back on their feet and onto a path that will enable them to reach their highest potential. Individuals and families are linked to Catholic Charities' vast network of programs and services, and emergency food and limited financial assistance is provided as needed. Employment expos and wellness fairs are held throughout the year, as well as specialized programs such as Bereavement Services, Ministry to the Disabled, Restorative Justice programs for inmates and the formerly incarcerated, and Services for Pregnant Women.

“Catholic Charities
is helping me stand
on my two feet.”

Staff members continually collaborate with parishes to identify local issues and find ways to strengthen communities, attending cluster meetings and working with pastors to address needs specific to their parishes and parishioners. In addition, 11 case workers are deployed regularly to 13 satellite sites, nine of which are located within parishes. Staff members are also extensively involved in community outreach. In 2012, staff members met with 73 elected officials and their staff to solidify support for issues vital to the well-being of our neighbors.



Snapshots

More than 14,500 individuals were served at our two Community Centers and 13 satellite sites.

A network of 20 food pantries helped distribute 1,039,000 meals to over 115,000 people.

Staff members averted homelessness and utility shut-offs for 922 families (380 families were provided with rent or mortgage assistance and 542 were given financial assistance with utilities).

On Thanksgiving and Christmas, nearly 4,500 individuals received food vouchers or turkeys, and over 1,600 children were provided with Christmas presents.

Over 300 women prepared for the birth of a healthy baby through our Services for Pregnant Women, including counseling, financial aid and provisional baby supplies.

Catholic Charities Launches Legislative Action Center

In 2012, Catholic Charities launched an electronic Legislative Action Center, called Capwiz, which significantly expanded our capacity to mobilize and advocate with elected officials. In its first five months of operation, 108 individuals registered on the website and over 700 messages were emailed directly to specific officials. Catholic Charities is also at the forefront of the Human Service Council of New York's "Who Cares? I Do." campaign, a citywide grassroots advocacy campaign to preserve critical human services.

Pathways to Success

In order to help our neighbors move along the path toward reaching their highest potential, the agency sponsors educational programs, workshops, wellness fairs, and employment support groups at the community centers and satellite sites. This past year, over 500 clients attended computer and Spanish GED classes, financial literacy programs and individual financial counseling, workshops and job fairs. Additionally, over 2,500 people attended health fairs and Kids' Fun Day, demonstrating that the CCBQ Community Center has become a neighborhood hub for services and resources.



SERVICES FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

4:10 pm

Charles Napoli plays a board game with his fellow residents at Dawson Manor

For Charles Napoli and his family, **Dawson Manor** was a perfect fit. Already residing with his parents in Ozone Park, Charles had been friends with the individuals being cared for at Dawson Manor for over 35 years, having participated with them in local day programs and even a weekly bowling group. Last fall, due to aging parents who could no longer care for Charles, he was accepted into Dawson Manor. There, he lives in a warm and nurturing environment while learning to develop greater independence, including attending community activities and enjoying trips to pick pumpkins and attend the Radio City Christmas Show. He continues to transition into a man of greater independence, surrounded by the friends and support that compose his new family.



Through Catholic Charities' extensive array of Services for People with Developmental Disabilities, compassionate staff members provide care and support to individuals with special needs such as Charles. For adults with developmental disabilities – and their caregivers – the agency provides comprehensive case management and emotional support. Programs provide clinical, psychological and recreational services and daily skills training in a supportive environment, and our residences for the developmentally disabled provide effective support which helps residents continue to excel in their daily lives.

“ I’ve found my own family of friends at Dawson Manor. ”

Our agency's Day Habilitation programs provide clients with meaningful leisure activities that are intellectually and personally stimulating. Through the programs, participants are encouraged to make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, bowling and movement to music. Life skills training is provided, and participants enjoy a variety of outings to concerts, museums and libraries.



Day Habilitation Program Provides Specialized Care in Long Island City

The Long Island City Day Habilitation Program, which was established in 2011, continues to provide educational and recreational activities in a beautiful and fun environment to those with developmental disabilities. The impressive new facility includes a computer room, recreational room equipped with a Wii game console and stationary bike, a communal kitchen, snack stand, and modern classrooms such as the Peach Tree Room, Sunshine Room and Strawberry Fields Room.

Day Service Program Opens in East New York, Brooklyn

In December, Catholic Charities opened the **Carmen Acquilone Day Service Program**, which currently serves 129 clients. The program offers daily curb-to-curb transportation services for adults living in Brooklyn and Queens, along with a special Saturday program for developmentally disabled children ages 3-18. The program features a nutrition center that emphasizes healthy eating and cooking skills, community inclusion activities, safety skills training for the clients, and specialized training for future employment, including reception skills, communication, computer and socialization skills.



Snapshots

Services for People with Developmental Disabilities served 200 clients in its residences and 180 through day treatment programs. Nearly 220 clients were served in our **Home and Community-Based Services (HCBS)** programs. Overall, Catholic Charities has nearly doubled the number of clients and their families being served by the program.

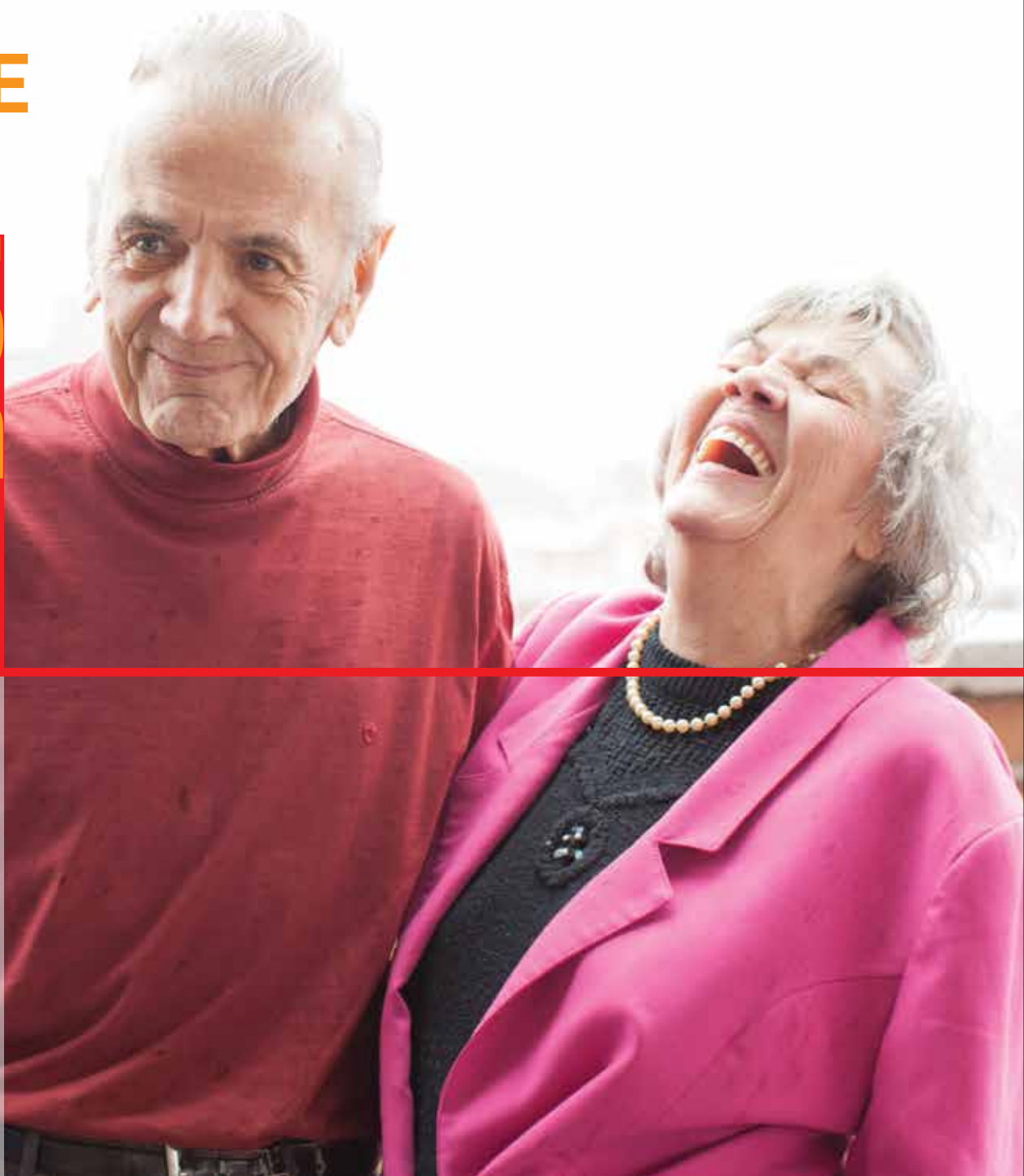
In the health arena, staff members implemented electronic health records, provided influenza vaccinations to 90% of the residential consumers, and increased Medicaid service coordination by 40%.

AFFORDABLE HOUSING

6:45
pm

Michael and Geraldine Soltys
relax in the rooftop garden
with other tenants

Michael and Geraldine Soltys have lived at the **Catherine Sheridan Houses** for 10 years, after being Astoria residents for 40 years. During this time, they have been a vibrant presence in the building. Recently, Mike and Gerry invited the tenants to a golden anniversary party in the Community Room to help them celebrate 50 years of marriage. Mike has told staff that he does not fear dying because he knows that his wife will still have the “home that we could never afford with a rooftop garden,” thanks to affordable housing through Catholic Charities.



A basic tenet of Catholic Charities Brooklyn and Queens is that a safe, affordable home is essential to providing stability and identity to the most vulnerable in our society. The **Catholic Charities Progress of Peoples Development Corporation** has been creating and sustaining affordable housing for more than 35 years, making Catholic Charities one of the largest faith-based providers of affordable housing in New York City, with 3,135 units of housing for low-income older adults, families and formerly homeless individuals.

“ The staff at Catholic Charities have always been there for us. ”

In addition, through the **Catholic Charities Progress of Peoples Management Corporation**, we are able to offer a vital link to social services, instilling a sense of home, community and family. All residents of our senior housing, family housing and supportive housing facilities are able to access support services provided by dedicated staff who work to meet their needs.



Snapshots

114 units of affordable housing for families and formerly homeless individuals were preserved.

CCPOP Residences participated in the NYC Department of Health's Health Bucks Program, enabling residents to purchase fresh fruits and vegetables at farmers' markets in New York City.

Renovation Completed for Pierrepoint House for the Elderly

In 2012, rehabilitation was completed at the **Pierrepoint House**, an affordable housing complex in Brooklyn Heights with 189 apartments for the frail elderly. The 17-story building, originally constructed in 1928, is one of the few affordable housing buildings in Brooklyn Heights. The renovation included upgrading the building to achieve a higher level of energy efficiency and sustainability, and features an enlarged lobby, new kitchens and upgraded common areas.

A Staggering 5,000 Applications Received for 45 Homes

In 2012, after much anticipation by families in need of low-income housing in Brownsville, Brooklyn, Catholic Charities Progress of Peoples Development Corporation opened the application process to fill 45 newly-constructed one- and two-bedroom units in the **Msgr. Anthony J. Barretta Family Housing**. An overwhelming 5,000 applications were received, proof of how dire the need is for affordable housing in New York City. The new development is located on the site of Our Lady of Loreto Church.

Catholic Charities Finalizes Peter Striano Residence at Howard Beach

Catholic Charities moved into the final months of a \$31 million construction project at the **The Peter Striano Residence** in Howard Beach, which will offer 96 units of affordable housing to seniors and persons with developmental disabilities. There are 84 studio and one-bedroom units at the Howard Beach apartments for low-to-moderate income seniors over the age of 55, with 12 apartments reserved for individuals with developmental disabilities.



AROUND-THE-CLOCK DISASTER RESPONSE

Hurricane Sandy Relief Efforts



On Monday, October 29, 2012, Hurricane Sandy – a storm of unprecedented proportions – slammed into the northeastern United States. On the weekend before the arrival of Sandy, staff members worked long hours to prepare facilities and clients for the storm ahead. In advance of the storm, staff members provided meals for nearly 2,000 homebound elderly neighbors through the meals-on-wheels program, delivering food for a two-day period to get them through the storm.

Workers at the agency's 24-hour residences for developmentally disabled consumers and family home care services division worked double and triple shifts before and during the storm, ensuring the well-being of those we serve. Staff at our Saints Joachim & Anne Nursing and Rehabilitation Center worked around the clock, during and after the hurricane, in order to provide 24-hour care to residents, despite the Coney Island community's devastation.

As the storm pounded the city, Catholic Charities sustained damage to a number of its own buildings. The Catholic Charities Seaside Senior Center in the Rockaways was left with major destruction; the Strauss Residence for Developmentally Disabled Adults in Sheepshead Bay was flooded (residents were relocated to another facility); and the Madeleine Jones Early Childhood Development Center in Coney Island sustained significant flooding. Although many of the agency's buildings were damaged, the delivery of key services was not interrupted, thanks to the agency's mission-driven staff.

Once Hurricane Sandy made landfall, outreach workers from Catholic Charities began mobilizing for an emergency response. Experienced at working with city and national agencies in responding to natural disasters, staff divided into four groups to assess the damage and set up parish locations to offer relief and recovery services to neighbors in need.

Recovery sites were established in collaboration with parishes and other community groups at St. Francis de Sales in Belle Harbor, Our Lady of Solace in Coney Island, St. Helen's Church in Howard Beach, Blessed Virgin Mary of the Visitation in Red Hook, and St. Mary Star of the Sea in Far Rockaway. At these locations, residents were able to acquire immediate basic necessities, such as food, water and clothing. Additionally, Catholic Charities staff and volunteers began to address their social service needs and assist them with information on navigating government funding systems, such as FEMA, HRA, emergency food stamps and disaster unemployment assistance.



Parishes throughout the Diocese collected non-perishable food items and supplies for the relief efforts, and also took up a second collection to assist those in distress. Catholic Charities staff were supported by over 1,250 volunteers who provided over 35,000 hours of service in the affected areas. Catholic Charities also worked closely with local community organizations to coordinate clean-up and volunteers. The I Am Waters Foundation donated a tractor-trailer load of 38,000 bottles of water, and Catholic Charities USA donated a shipment of 480 boxes of food (each box feeding a family of four for one week).

Under the leadership of Bishop Nicholas DiMarzio, Ph.D., D.D., and through the generous contributions of the parishioners of the Diocese of Brooklyn, the Board of Trustees of Catholic Charities Brooklyn and Queens and the St. Vincent DePaul Society, we have created and distributed a \$2 million Hurricane Sandy Relief and Recovery Fund. Proceeds were distributed throughout sixteen parishes affected by Hurricane Sandy in collaboration with Catholic Charities staff.



After the first few weeks, Catholic Charities began moving into long-term disaster relief response. Catholic Charities also provided more than \$640,000 in direct relief through our Community Centers and Disaster Case Management Program. Through this program, which is funded for 22 months through the New York State Office of Emergency Management, Catholic Charities is able to provide 17 case managers and two supervisors who work with individuals and families in negotiating the issues resulting from Sandy's impact, including FEMA, insurance, employment, material needs, mold remediation and housing. Currently, there are approximately 600 active cases being served through this program.

In addition, Catholic Charities is also serving as a provider agency for Project HOPE. Funded by the New York City Department of Mental Hygiene, a team of nine counselors is currently working with individuals and families suffering from emotional problems due to the storm. More than 1,600 residents have participated in educational presentations and more than 800 individual counseling sessions have been provided through this program.

AFFILIATED SERVICES





Saints Joachim & Anne Nursing and Rehabilitation Center

Saints Joachim & Anne Nursing and Rehabilitation Center is a 200-bed, seven-story home overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The facility provides a welcoming setting for residents and offers full-time care by a multidisciplinary team of specialists who meet physical, emotional and spiritual needs. Elderly residents who require special attention receive 24-hour high-quality nursing and medical care from board certified physicians, including post-acute and short-stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation and pastoral care. On-site amenities include a chapel, ocean-side café, beauty/barber salon, large landscaped garden and recreation areas.

Family Home Care Services and Care at Home

Founded by Catholic Charities, Family Home Care Services of Brooklyn and Queens and Care at Home, Diocese of Brooklyn, Inc., provide nearly four million service hours of at-home care to elderly and disabled individuals each year. Services include nursing supervision, RN assessments, home health and personal care aides, 24/7 supervision and case service management by a registered nurse.



PARTNERSHIPS



Catholic Charities USA

Catholic Charities USA (CCUSA) is the national center for the Catholic Charities movement across the nation, providing leadership and support to reduce poverty, assist families and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. The campaign has a goal of reducing poverty by half by the year 2020.

The New York Times Neediest Cases Campaign

Every year, The New York Times Neediest Cases Fund helps 7 of New York's non-profit agencies enhance their ability to respond to human need. Catholic Charities Brooklyn and Queens is one of the 7 agencies. This year, the Neediest Cases Campaign ran from November 2012 through January 2013, during which The New York Times published a series of articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for people from all walks of life.



This year, The New York Times also launched a special campaign to raise money in support of Hurricane Sandy relief efforts. Donors contributed more than \$1.6 million to the Hurricane Sandy fund, which was distributed among ten social service agencies, including Catholic Charities. The campaign's goal was to provide direct assistance to those affected, and the campaign ran in conjunction with the Neediest Cases Fund.

The New York Times Foundation also helps support the New York Times Summer Jobs Program, which helps its member agencies create jobs for disadvantaged young people through a percentage of the Fund's endowment. The employees, who range from 14 to 18 years old, work during the summer months. Catholic Charities was able to work with 62 young men and women thanks to the support of the New York Times.

2012 AT A GLANCE

3,000,000 meals prepared for those in need

1,000,000 meals served to 115,000 people through the Catholic Charities Food Pantry network

110,000 people helped throughout Brooklyn and Queens

42,000 hours of service provided by over 5,200 volunteers

14,500 people given assistance at community centers

8,300 older adults given comprehensive services through neighborhood senior centers

7,900 individuals in prevention, refugee resettlement, and family and youth programs

5,500 adults received behavioral health services

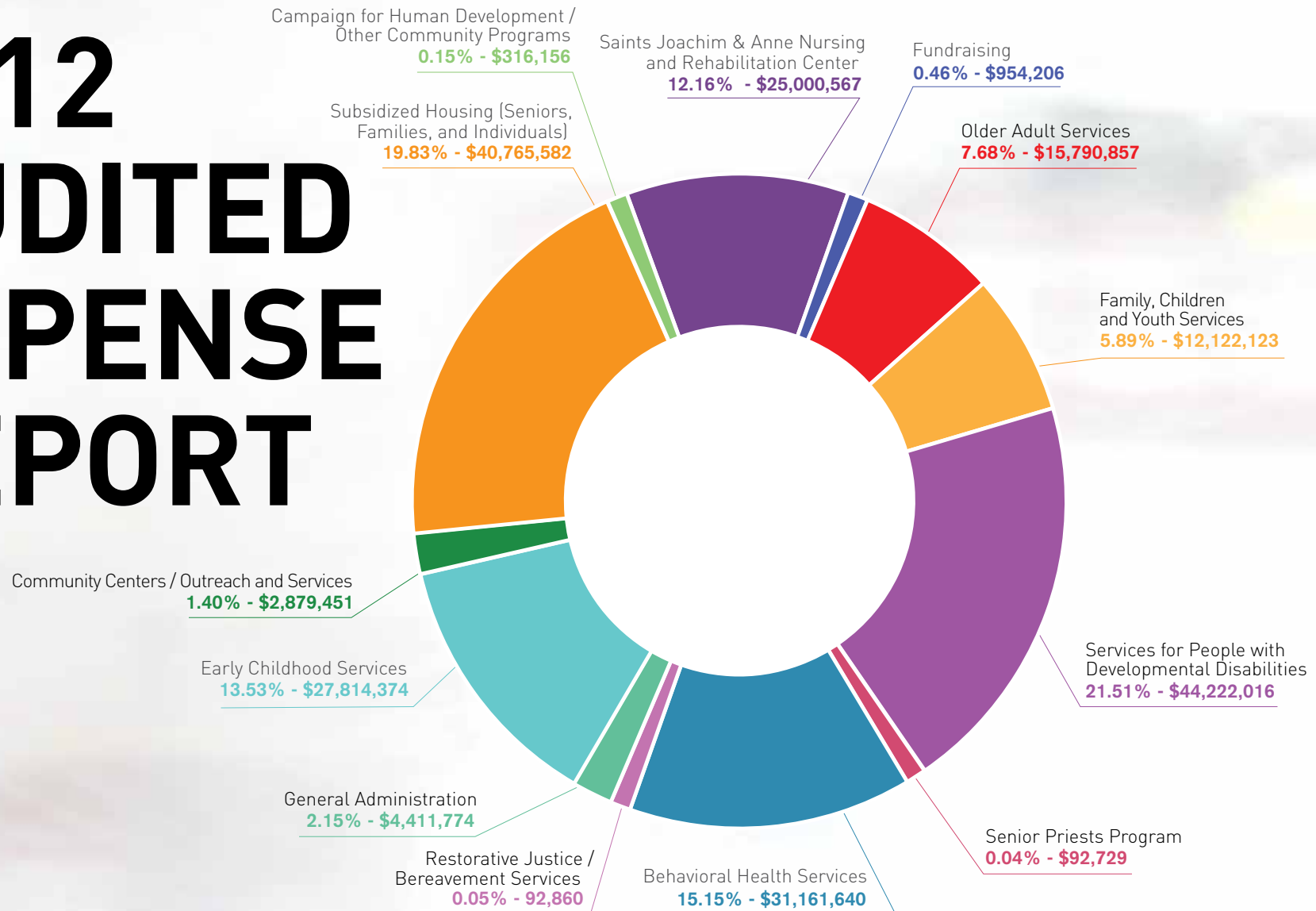
3,135 affordable housing units for seniors, families and the formerly homeless

2,200 children in early childhood programs

650 persons with developmental disabilities provided with housing and/or support services

303 residents cared for at our nursing and rehabilitation center in historic Coney Island

2012 AUDITED EXPENSE REPORT



SUPPORT & REVENUE



General Support

Contributions, Grants, and Bequests	\$5,185,487
Contributed Goods, Services and Rent	\$3,500,728
Special Events, Net of Related Expense of \$464,332	\$755,017

Diocesan Support

Diocesan Subsidy for Programs	\$1,200,000
Parish Christmas Collection	\$346,212
Total Support	\$10,987,444

Revenue

Service Fees from Government Agencies	\$57,921,092
Service Fees from Third Party Reimbursement	\$61,781,315
Service Fees from Other Sources	\$3,590,217
Saints Joachim & Anne Nursing & Rehabilitation Center Revenue	\$25,145,928

Rental Revenue	\$34,649,624
Management and Developer Fees	\$4,914,853
Other Revenue (loss), Net	\$9,467,357
Total Revenue	\$197,470,386

Total Support & Revenue	\$208,457,830
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Investment (loss) Income

Investment Return	\$618,597
Unrealized Loss on Beneficial Interest in Charitable Trust	(\$267,443)
Total Investment (loss) Income	\$ 351,154

EXPENSES



Program Services

Older Adult Services	\$15,790,857
Family, Children and Youth Services	\$12,122,123
Services for People with Developmental Disabilities	\$44,222,016
Behavioral Health Services	\$31,161,640
Early Childhood Services	\$27,814,374
Community Centers / Outreach and Services	\$2,879,451
Senior Priests Program	\$92,729
Restorative Justice / Bereavement Services	\$92,860
Campaign for Human Development /	
Other Community Programs	\$316,156
Grants to Affiliates	\$3,813,256
Subsidized Housing (Senior, Families and Individuals)	\$36,952,326
Saints Joachim & Anne Nursing and	
Rehabilitation Center Services	\$25,000,567
Total Program Services	\$200,258,355

Support Services

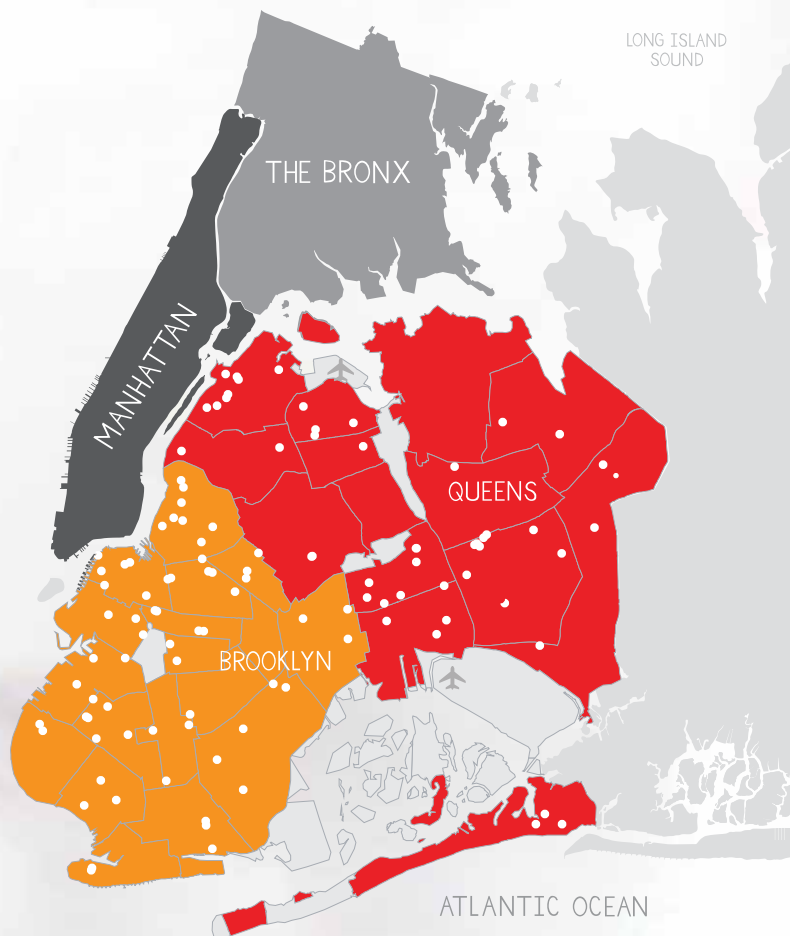
General Administration	\$4,411,774
Fundraising	\$954,206
Total Support Services	\$5,365,980

Total Expenses

\$205,624,335

Results from Program Services and Operations	\$3,184,649
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PROGRAMS & SERVICES



BEHAVIORAL HEALTH SERVICES

Behavioral Health Care
 Coordination-DOHMH
 Behavioral Health Care Coordination-HH
 Bohan-Denton Flatlands Guidance Center
 Brooklyn Community Living Program
 Brooklyn Supported Housing Programs
 I, II, IV, V
 Casa Betsaida A, B, C
 Catholic Charities Behavioral Health
 Center-Clinic
 Catholic Charities Behavioral Health
 Center-PROS
 Catholic Charities Behavioral Health
 Center-Clinic (Jamaica)
 Central Brooklyn Supported
 Housing Program
 Circle of Hope 1 and 2
 Flatbush Addiction Treatment Center
 Clinic & Rehab
 Glendale Guidance Center
 Monica House
 Open Door Club
 Peer Advocacy
 Project Hope
 Queens Community Living Program
 Queens Supported Housing Programs I,
 II, III, IV, V
 Rockaway Mental Health Services
 Rockaway PROS
 Supported SRO Services at Caring
 Communities
 Supported SRO Services at Mercy Garden
 Woodside Mental Health Clinic
 Woodside Mobile Outreach Team
 World of Work Brooklyn

EARLY CHILDHOOD SERVICES

Caritas Professional Development Center
 Colin-Newell Early Childhood
 Development Center
 John F. Kennedy Early Childhood
 Development Center
 John Oravec Early Childhood
 Development Center
 Madeleine Jones Early Childhood
 Development Center

Padre Kennedy Early Childhood
 Development Center
 Parkside Early Childhood
 Development Center
 Queensbridge Early Childhood
 Development Center
 St. Malachy's Early Childhood
 Development Center
 St. Margaret Mary Early Childhood
 Development Center
 Sunset Park Early Childhood
 Development Center
 Therese Cervini Early Childhood
 Development Center
 Therese Cervini Family Child Care Program
 Thomas A. DeStefano Early Childhood
 Development Center
 Vincent J. Caristo Early Childhood
 Development Center
 Vincent J. Caristo Family Child
 Care Program
 Queensbridge Family Child Care Program

FAMILY SERVICES

21st Century and OST at P.S. 106
 21st Century at Saints Joseph
 and Dominic
 21st Century - Leaders In Training
 Brownsville Family Support Center
 East New York Family Support Center
 Far Rockaway Family
 Treatment Rehabilitation
 Fidelis at Project Bridge
 Fidelis at Fatherhood -
 Riverdale Osbourne
 Healthy Families #1 and 4 at
 Project Bridge
 Healthy Families #2 at Brooklyn
 Community Center
 Healthy Families #3 at Saints Joseph
 and Dominic
 Homebase Homeless Prevention - Brooklyn
 Homebase Homeless Prevention - Queens
 Jamaica Family and Youth Center

Jamaica Family Treatment Rehabilitation
 Man Up - Fatherhood Program
 NYC Adult Literacy Initiative
 OST After-School Plus Program at P.S. 50
 Refugee Resettlement Program
 Summer Youth Employment Program
 Transition to High School at Brooklyn High
 School for Global Studies
 Women Infant and Children (WIC) Jamaica
 Women Infant and Children (WIC) Woodside
 Young Adult Internship Program (YAIP)

OLDER ADULT SERVICES

Bayside Senior Center
 Benson Ridge Senior Services
 Catherine Sheridan Senior Center
 CCNS Social Adult Day Care
 Alzheimer's Program
 DellaMonica-Steinway Senior Center
 Geriatric Initiative Depression & Alcohol
 Abuse Screening & Assistance
 Glenwood Senior Center
 Hillcrest Senior Center
 Howard Beach Senior Center

Narrows Senior Center
 Northeast Queens Friendly
 Visiting Program
 Northeast Queens Home Delivered
 Meals Program
 Northside Senior Center
 Ozone Park Senior Center
 Pete McGuinness Senior Center
 Riverway Innovative Senior Center
 Seaside Senior Center
 Sheepshead Bay-Nostrand Supportive
 Services (NORC)
 South Brooklyn Adult Day Care
 Alzheimer's Program
 Southwest Queens Home Delivered
 Meals Program
 Southwest Queens Senior Services
 St. Charles Jubilee Senior Center
 St. Louis Senior Center
 The Bay Senior Center
 The Lodge Senior Center
 Western Queens Home Delivered
 Meals Program
 Woodhaven-Richmond Hill Senior Center

PARISH AND COMMUNITY OUTREACH AND SERVICES

Advocates for Persons with Disabilities
 Bereavement Services
 Brooklyn Community Center and
 Satellite Sites
 Community Outreach
 Disaster Case Management
 Our Lady of Angels Human Service Center
 Queens Community Center and
 Satellite Sites
 Restorative Justice
 Services for Pregnant Women

PROGRESS OF PEOPLES MANAGEMENT (HOUSING)

101-105 South 8th Street HDFC
 176 South 8th Street HDFC
 Bishop Boardman Senior Apartments
 Bishop Mugavero Senior Apartments
 Catherine Sheridan Senior Residence
 David Minkin Senior Residence

Fr. Richard Reder Senior Apartments
 Holy Spirit Senior Apartments
 Mary Star of the Sea Senior Apartments
 Mercy Gardens Supportive Housing
 Monastery Senior House
 Most Holy Trinity Supportive Housing
 Msgr. Burke Senior Apartments
 Msgr. J. Barretta Family Housing
 Msgr. John O'Brien Senior Apartments
 Msgr. Joseph Stedman Residence
 Msgr. Mullaney Apartments
 Msgr. Thomas Campbell
 Senior Apartments
 Mt. Carmel Senior Apartments
 Our Lady of Good Counsel
 Supportive Housing
 Peter Striano Residence
 Pierrepont House Senior Apartments
 Pope John Paul II Senior Apartments
 Rosary House
 Sr. Lucian Apartments
 St. Brendan's Houses
 St. Joseph's Supportive Housing
 St. Leonard's Family Housing
 St. Lucy/St. Patrick Family Housing
 St. Paul the Apostle Senior Apartments



St. Pius V Senior Apartments
St. Teresa of Avila Senior Apartments
Whipple-Lewis Family Housing

SERVICES FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

Adessa House
L.I.C. Day Habilitation
Carmen Aquilone Day Habilitation
Operation FUN
Caldwell Home
Carmel Residence
Cribbin House
Dawson Manor
Donald Savio Residence
Garfield Manor
Golden Residence
Graci Residence
Helen Owen Carey Residence
Home & Community Based Services Brooklyn
Home & Community Based Services Hollis
James Fitzpatrick Residence
J.N. Hower Manor
Mary Wayrick Residence
McLees House

Msgr. Mullaney Apt. 2A
Msgr. Mullaney Apt. 2D/2E
Mugavero Manor
Mulrooney Manor
Peter J. Connolly Residence
Straus Residence
Supportive Living Apartments 318 & 628

AFFILIATED AGENCIES/ PROGRAMS

Care at Home of the Diocese
of Brooklyn, Inc.
Catholic Charities Progress of Peoples
Development Corporation
Catholic Charities Progress of Peoples
Management Corporation
Family Home Care Services of Brooklyn
and Queens
Saints Joachim & Anne Nursing and
Rehabilitation Center



SUPPORTERS

We are extremely grateful to the corporations, foundations and individuals who have given so generously to support the mission of Catholic Charities Brooklyn and Queens, helping us reach out to our neighbors in their time of need. Gifts listed are for the period of July 1, 2011 through June 30, 2012. Due to space limitation, we are not able to list those individuals and businesses that have given less than \$250 – friends to whom we are equally grateful for their caring support.



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\$1,000-\$2,499

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Miryam Zarate Whitaker

Parishes

Recognizing those Parishes that have
donated to Catholic Charities Brooklyn
and Queens through the Annual
Christmas Collection:

American Martyrs
Annunciation of the Blessed Virgin Mary
Ascension
Assumption of the Blessed Virgin Mary
Blessed Sacrament
Blessed Trinity
Blessed Virgin Mary Help of Christians
Christ the King
Corpus Christi
Divine Mercy
Good Sheppard
Guardian Angel
Holy Child Jesus
Holy Cross
Holy Family/St. Thomas
Holy Name



Holy Spirit
 Holy Trinity
 Immaculate Conception
 Immaculate Heart of Mary
 Incarnation
 Mary Queen of Heaven
 Most Holy Trinity
 Most Precious Blood
 Nativity of the Blessed Virgin Mary
 Our Lady of Angels
 Our Lady of Consolation
 Our Lady of Grace
 Our Lady of Guadalupe
 Our Lady of Hope
 Our Lady of Light
 Our Lady of Lourdes
 Our Lady of Mercy
 Our Lady of Miracles
 Our Lady of Mt. Carmel
 Our Lady of Peace
 Our Lady of Perpetual Help
 Our Lady of Solace
 Our Lady of Sorrows
 Our Lady of the Angelus
 Our Lady of the Cenacle
 Our Lady of the Rosary of Pompeii
 Our Lady of the Snows
 Our Lady Queen of Martyrs
 Presentation of the Blessed Virgin Mary

Queen of All Saints
 Queen of Angels
 Queen of Peace
 Resurrection
 Resurrection-Ascension
 Sacred Heart
 Sacred Heart- Jesus Mary
 Saints Francis & Blaise
 Saints Simon & Jude
 St. Adalbert
 St. Agatha
 St. Aloysius
 St. Anastasia
 St. Andrew Avellino
 St. Andrew the Apostle
 St. Ann/Mary's Nativity
 St. Anselm
 St. Barbara
 St. Bernadette
 St. Bonaventure
 St. Brendan
 St. Brigid
 St. Camillus & St. Virgilius
 St. Catherine of Alexander
 St. Catherine of Genoa
 St. Clare
 St. Clement Pope
 St. Columba
 St. Dominic

St. Edmund
 St. Elizabeth
 St. Ephrem
 St. Fidelis
 St. Finbar
 St. Fortunata
 St. Frances Cabrini
 St. Frances de Chantal
 St. Francis de Sales
 St. Francis of Assisi
 St. Francis Xavier
 St. Gabriel
 St. Gerard Majella
 St. Gregory the Great
 St. Helen
 St. Ignatius
 St. James Cathedral Basilica
 St. Joan of Arc
 St. John Evangelist
 St. John Vianney
 St. Josaphat
 St. Joseph
 St. Joseph Patron of the Universal
 St. Kevin
 St. Laurence
 St. Leo
 St. Luke
 St. Margaret
 St. Margaret Mary

St. Mark
 St. Martin De Porres
 St. Mary
 St. Mary Gate of Heaven
 St. Mary Magdalene
 St. Mary Mother of Jesus
 St. Mary Star of the Sea
 St. Matthew
 St. Matthias
 St. Mel
 St. Michael/Malachy
 St. Nicholas Tolentine
 St. Pancras
 St. Patrick
 St. Paul Chong Ha-Sang
 St. Paul the Apostle
 St. Pius V
 St. Pius X
 St. Raphael
 St. Rita
 St. Robert Bellarmine
 St. Rosalia-Regina Pacis
 St. Rose of Lima
 St. Saviour
 St. Sebastian
 St. Stanislaus Kostka
 St. Teresa
 St. Teresa of Avila
 St. Therese of Lisieux



St. Thomas Aquinas
St. Vincent Ferrer
Transfiguration
Visitation of the Blessed Virgin Mary

Bishop's Coat of Arms Club

Recognizing those who have given to
further the programs of human services to
the many served by Catholic Charities:

Artistic Memorials
Anthony & Marian Ambrosio
Robert & Lorraine Arcella
Richard & Sera Barry
John & Carolyn Brunetti
Brian & Catherine Butler
Gabriel & Jerilyn Caprio
Simon & Theresa Cho
Joseph & Teresa Chung
Peter & Mary Clavin
Sean & Roseanne Craine
Robert D'Angelo
Marie De Angelis
Claire Dell
Mike DeStefano
Anthony DiProperzio
Marie DiTucci

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Olga Ficarra
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