



preserving dignity

CATHOLIC CHARITIES BROOKLYN AND QUEENS
2011 ANNUAL REPORT

mission statement

Catholic Charities Brooklyn and Queens sees its mission as sharing in the promotion of unity among all persons by seeking to develop caring communities. In summary, the prayer of Jesus, "That all may be one," formulates our call, justifies our existence and motivates our efforts toward unity as a prime value. In the delivery of service, the values of quality performance, responsiveness to local need and preservation of the basic dignity of each individual person are paramount. Programs must be directed not only toward the alleviation of individual misery, but toward changing the forces which cause such misery, and toward advocating for justice and for systemic change where such is needed. In effect, to promote a social order which enhances human development:

"The glory of God is people fully alive."



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“In every action, it is above all essential to protect and value the human person in their integrity.”

Pope Benedict XVI



Most Reverend
Nicholas DiMarzio, Ph.D., D.D.
Bishop of Brooklyn



Reverend Monsignor Alfred P. LoPinto
Vicar for Human Services
Diocese of Brooklyn



T. Kevin Murtha
President, Board of Trustees



Robert Siebel
Chief Executive Officer

Dear Friends,

Two thousand and eleven will be remembered as an active year within Catholic Charities Brooklyn and Queens, as we made significant strides in fulfilling our mission and accomplishing the goals set out by staff and affirmed by the Board of Trustees. This Annual Report provides a year-end composite of these activities and accomplishments, and illustrates the milestones and progress achieved in providing an effective response to the needs of our neighbors throughout Brooklyn and Queens.

As one of the largest multi-service charitable organizations in the nation, Catholic Charities Brooklyn and Queens is pleased to provide care and compassionate support to nearly 110,000 clients each year. Every day, our compassionate and skilled staff members extend a hand up to our neighbors in need – helping them get back on their feet, back on track, and back on a path of independence and self-sufficiency. In doing so, we are helping people retain their dignity and confidence, a vital component of an independent lifestyle.

Within the following pages, you will read stories of some of the clients whose lives have been immeasurably changed by the work of Catholic Charities Brooklyn and Queens. These profiles are only a tiny glimpse into the countless success stories that take place within our more than 160 programs and services.

In 2012, staff members at Catholic Charities will continue to offer effective service amidst increasing financial constraints. Continued diligence is required to ensure that we not only understand and respond to the events and circumstances around us, but also remain proactive in support of excellence in responding to human need.

In closing, I want to specifically thank our Diocese, our parish communities, and donors and friends. We also appreciate our relationships with community and government partners. Your support throughout the year helps to preserve the dignity and quality of life of thousands of individuals and families throughout Brooklyn and Queens. My deepest thanks.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Siebel", written in a cursive style.

Robert Siebel

Chief Executive Officer



“Catholic Charities is my
**home away
from home.**”

For **Estelle Reiff, a 91-year-old senior from Jackson Heights**, the Peter DellaMonica Senior Center has been a lifesaver. “I have been coming to this center for 12 years, and I’m here all day long every Monday through Friday,” says Estelle. “I am a volunteer and a member of the advisory board, and all of us take part in the activities and games that keep our minds alive and quick and our bodies in good working condition. It is very likely that I would not be here today if this center was not a part of my life.”

older adult services

Older Adult programs enable Catholic Charities to provide a full array of quality services for both active and frail seniors. All programs are geared towards helping seniors improve the quality of their lives, while also providing the support necessary so they can continue to live in their own communities. Services provided include senior centers, senior housing, two social adult day programs for seniors diagnosed with dementia or Alzheimer's disease, two case management programs for the homebound elderly, three home-delivered meal programs, a friendly visiting service, a depression and substance abuse screening and assistance program, five transportation programs, home care services and the Saints Joachim and Anne Nursing and Rehabilitation Center in historic Coney Island.

The agency's 16 senior centers provide nutritious meals, healthy aging programs including exercise classes, entitlement and benefits counseling, computer classes, cultural activities and events, trips and transportation services.

2011 Headlines

PROGRAM RECEIVES HEALTH GRANT

Our Sheepshead Bay–Nostrand Supportive Services program (NORC), located within the NYC Housing Authority complex, is one of four programs in New York City to be awarded the NORC Health Grant. The grant allows 450 adults ages sixty and older to learn how to manage their chronic illnesses and allows Catholic Charities to continue promoting healthy aging and prevent institutionalization among older populations. With the grant, Catholic Charities has increased its nursing hours, thereby increasing health screenings, education workshops, health care assistance and case management with a registered nurse.

NEW WESTERN QUEENS HOME DELIVERED MEALS PROGRAM

In 2011, Catholic Charities was awarded a \$4.2 million, 3-year contract to deliver meals to 550 seniors through our Western Queens Home Delivered Meals Program. Catholic Charities now operates three home delivered meals programs, serving a total of over 2,100 meals each day. The new program serves seniors in Astoria, Steinway, Jackson Heights, Corona and Elmhurst.

SENIOR CENTER CELEBRATES NEW LOCATION

In March, Catholic Charities Woodhaven-Richmond Hill Senior Center celebrated the opening of its new location on Jamaica Avenue with an open house. The event was attended by seniors and dignitaries, including Queens Borough President Helen Marshall, Senator Joseph Addabbo, Assembly Member Mike Miller, and Council Members Eric Ulrich, Elizabeth Crowley and Karen Koslowitz

snapshots

Nearly 50,000 transportation rides were provided in 2011 to seniors to and from medical appointments, grocery shopping and senior centers.

Over 28,000 elderly received assistance obtaining benefits and entitlement information.

More than 1,000,000 meals were provided to the elderly at senior centers and through the home delivered meals program.

Throughout the year, nearly 700 older adults attended information workshops on alleviating and preventing depression.



“Catholic Charities
has given me
confidence.”

Beautiful and talented, **Esmeralda Romero enjoys art, music, and acting.** Catholic Charities met Esmeralda when she was just 11 years old and struggling with the difficulties that can affect many during their adolescent years. To help Esmeralda cope, her family was referred to the Catholic Charities Corona Elmhurst Guidance Center. With the support of her loving family, Esmeralda, a high school freshman, has made important progress towards feeling confident and self-fulfilled. Esmeralda has learned coping skills to help her manage different stressors such as the memory of past bullying and conflicts. She also participates in weekly support groups with other teenage girls, and remains motivated and happy.

behavioral health services

Catholic Charities Behavioral Health Services is a friendly face for many who suffer from issues like depression, substance abuse, difficulties adjusting at home or school, marital problems or other stress-related conditions. In 2011, more than 3,730 clients were served through our Outpatient Mental Health Clinics. Services provided include assertiveness/self-advocacy training, daily life skills training, health and employment services, medication management, rehabilitation counseling, substance abuse services, skill development training, and a wealth of social and recreational activities.

In addition, our supported and transitional housing programs provide housing and support services to men and women who are facing serious emotional challenges. These programs assist individuals who have a psychiatric disability, helping them to maintain their current level of care in order to live as independently as possible within a structure of supportive services. These vital programs strive to provide a safe home that meets the needs of all of our residents.

2011 Headlines

FLATBUSH ADDICTION TREATMENT CENTER CELEBRATES 20 YEARS

As the Flatbush Addiction Treatment Center (FATC) celebrated its 20th anniversary, clients were recognized for their hard work and perseverance at its Annual Client Recognition Day. Forty clients were honored and received certificates of completion for achieving sobriety within the past year. Since its inception, the program has opened its doors to victims of abuse who would not be helped by others, either because of a criminal background or a mental health disorder. Among its clients, Flatbush boasts a success rate of approximately 60%, much higher than the national average of 20% for recovery from chemical dependency.

CATHOLIC CHARITIES CELEBRATED BEHAVIORAL HEALTH MONTH

In honor of New York's first-ever Behavioral Health Recognition Month, Catholic Charities joined hundreds at the USS Intrepid, Sea, Air, and Space Museum to promote behavioral health wellness on October 9th. Our Behavioral Health staff and others educated community members about the multitude of services offered to those challenged with mental illnesses.

snapshots

Forty new units – which were awarded to Catholic Charities in April 2011 – have increased the Agency's capacity for housing people living with HIV/AIDS by over 25%.

Behavioral Health Services increased the ability to serve the Corona, Queens community by over 25% by opening their new Behavioral Health Center in December 2011.

Catholic Charities increased its residential services occupancy rate by 8% over fiscal year 2010, resulting in an overall occupancy rate of 97% in fiscal year 2011.



“Catholic Charities is helping me
realize my dream
of being a teacher.”

Jessica Bowman's dream of becoming a school teacher has not been easy to attain. As a married, full-time mother to three children – ages 3, 5 and 7 – it has been difficult to find time to earn her Bachelor's Degree in Early Childhood Education at Brooklyn College. With two of her children enrolled in public school, Jessica enrolled her 3-year-old at the Catholic Charities John F. Kennedy Child Care Center so she could attend college full-time. Today, in addition to sending her child to the center, Jessica also works there as a part-time teacher's aide. “The center is open from 8 AM to 6 PM, which gives me time to carry a full load of classes and study. I can't imagine what I would do without this center.”

early childhood services

Early Childhood Services at Catholic Charities Brooklyn and Queens offer comprehensive quality programs through early childhood development centers offering Head Start, child care and family day care. Each designed to foster the social, emotional, physical and cognitive development of preschoolers in a safe environment. Our 22 early childhood centers comprise a family-oriented development program for approximately 2,400 children each year, ensuring that they receive the best education possible for the best future possible. Catholic Charities uses the Montessori approach to early childhood education because it best meets the needs of children from birth to age seven. To uphold our commitment to quality education, our Caritas Center provides Montessori training to our early childhood staff. In addition, Caritas also helps provide essential learning materials for more than 90 classrooms at our sites — materials such as number rods, sandpaper letters and much more.

2011 Headlines

PARENTING CLASSES OFFERED TO LOCAL RESIDENTS

Through a grant funded by the Maternity & Early Childhood Foundation, Inc., the Therese Cervini Head Start Center & Annex collaborated with our Queens Community Center in Astoria to provide prenatal and postnatal health care services, counseling and group educational activities for 152 pregnant women and new parents in the communities of Corona, Jackson Heights and Astoria.

CARITAS TRAINING CENTER CELEBRATES ACCREDITATION

The Caritas Training Center was successfully re-accredited by the National College Credit Recommendation Service for eight courses offered as part of its Montessori curriculum training program. Staff members who complete these courses earn 24 college credits towards an undergraduate degree.

SEVEN PROGRAMS SEEK NATIONAL ACCREDITATION

All of our programs are accredited by the Council on Accreditation. In addition, in 2011, seven Early Childhood programs continued the process of attaining an additional national accreditation through the National Association for the Education of Young Children (NAEYC) by successfully completing the Self Study phase and initiating the Application phase. For the next stage, Site Review visits will be conducted during 2012, with final accreditation expected by 2013.

snapshots

Catholic Charities expanded services to children and families in the Long Island City community by assuming sponsorship of the Queensbridge Day Care Center and Family Day Care Program in October 2011 at the request of the NYC Administration for Children's Services (ACS). A total of 95 children were enrolled in the center-based program and 61 in the Family Day Care component.

The Colin-Newell Head Start Center in Jamaica, Queens expanded services to children and families with the opening of an additional classroom. This addition has enabled the facility to provide early care and education to a total of 168 children and families in the community.



“Catholic Charities has helped my children to be successful in school.”

When the Collado family arrived in New York from the Dominican Republic a short three years ago, they spoke little to no English and were faced with an overwhelming experience. Then, a year and a half ago, Sandra enrolled her three children – 7th grader Daniel, 2nd grader Sadiel and 1st grader Alondra – in Catholic Charities 21st Century After School Program, where they received help with homework, academic subjects and developing social skills. Today, all three children are learning quickly and making huge strides in their new school and country. “Because of Catholic Charities, all of my children are doing very well in school,” says Sandra. “I am most proud of my oldest son, Daniel. Coming to America was hard for him, but Catholic Charities has helped him be more confident. He is doing so well in school.”

family services

After-school programs are just one of many programs and services at Catholic Charities designed to help strengthen families and keep them together. From prevention programs tailored for at-risk families to the Homebase Homelessness Prevention Program that helps people in danger of losing their homes, we offer families second chances to find real purpose for the future and enhance the quality of life. For young adults, an array of specialized programs have been created to keep them off the streets and give them the tools for success by offering a wide range of after-school and youth employment programs. Families are also provided with services geared to building self-confidence and independence, including counseling, parenting classes, life skills training, adult literacy, job readiness training and career counseling.

2011 Headlines

WIC PROGRAMS CELEBRATE GRAND OPENING

Catholic Charities celebrated the opening of its two new WIC Programs (Federal Supplemental Nutrition Program for Women, Infants and Children) in Woodside and Jamaica, Queens with commemorative ribbon-cutting ceremonies at both locations. Through the two new WIC programs, Catholic Charities is improving the nutrition and health of nearly 3,000 women and children.

INTERNSHIP PROGRAM DEVELOPS WORK SKILLS OF YOUNG ADULTS

In 2011, Catholic Charities launched its Young Adult Internship program, funded by the NYC Department of Youth and Community Development, which enables young adults ages 17-24 who are out of school and out of work to benefit from a paid 14-week program of work readiness and internships. The program helps youth develop work skills that can lead to careers, and also connect them to education, social services, case management counseling, job placement, enrollment in GED classes, college or advanced vocational training. Eleven of the first 26 youth enrolled have already been placed in permanent jobs.

LEARNING CENTERS PROVIDE AFTERSCHOOL PROGRAMS

Through funding received from the New York State Department of Education, Catholic Charities sponsors three 21st Century Learning Centers. In 2011, these programs provided after-school activities to children in grades K-8 through innovative programs targeted to economically disadvantaged children and youth. The Learning Centers offer homework assistance, music and dance, sports activities, field trips and special events that promote the advancement of each child. The Centers employ proven strategies that improve performance in reading, science, technology, engineering and math.

snapshots

In 2011, Catholic Charities Refugee Resettlement Program served 420 refugees, asylees and Cuban/Haitian entrants, and helped more than 360 attain permanent employment.

1,763 volunteer hours were provided by 23 volunteers at the Children's Center at Bedford Hills Correctional Facility, New York State's only female maximum security facility. The Children's Center provides opportunities for mothers to remain connected to their children during the period of separation.



For two years, **Carmen Galarza** lived without a home, staying with her sister and even living for a time in a Catholic Church. Then, in 1986, she discovered Catholic Charities, and shortly thereafter moved into her new home in Most Holy Trinity residence. “I’ve been in this building since it first opened and I needed a place to live,” says Carmen, who also receives Social Services assistance from Catholic Charities as needed. “I love living here, and I love that this is my own home.”

affordable housing

A safe, affordable home is essential to providing stability and identity to the most vulnerable in our society. But sadly, housing is a pressing issue for many residents of Brooklyn and Queens. From the homeless, with nowhere to go, to families living every day with the fear of being displaced, it is a desperate situation for many in New York City. For these local residents, the Catholic Charities Progress of Peoples Development Corporation (CCPOP) has been creating and sustaining affordable housing for more than 35 years. Catholic Charities is now one of the largest faith-based providers of affordable housing in New York City, with more than 3,500 units of housing for low-income older adults, families and formerly homeless individuals.

In addition, through the Catholic Charities Progress of Peoples Management Corporation, Catholic Charities is able to offer much more than housing. We also provide a vital link to social services, instilling a sense of home, community and family. All residents of our senior housing, family housing and supportive housing facilities also receive necessary services at any of our service divisions.

2011 Headlines

CATHOLIC CHARITIES TO PRESERVE OUR LADY OF LORETO CHURCH

Catholic Charities Progress of Peoples Development Corporation, the housing developer of Catholic Charities Brooklyn and Queens, formally began the development of the site of Our Lady of Loreto Church in Brownsville, Brooklyn. The new facility will be renamed the Msgr. Anthony J. Barretta Housing. Catholic Charities will use the site to develop 64 units of affordable housing, while maintaining the church for community use. This \$18 million project is financed through the NYS Department of Housing and Community Renewal, the Housing Trust Fund, as well as Low-Income Housing Tax Credits. Additional subsidies are being provided by the City of New York Department of Housing Preservation and Development. Co-developed and designed by Community Preservation Corporation, the project is expected to be completed by late 2012.

CATHOLIC CHARITIES BEGINS CONSTRUCTION OF HOWARD BEACH SENIOR APARTMENTS

In December, Catholic Charities closed on \$31 million in financing to develop Howard Beach Senior Apartments, which will offer 96 units of affordable housing to low-to-moderate income seniors and persons with developmental disabilities. The rehabilitated project will be made more accessible for seniors, and the beautified grounds will give new life to a highly visible section of Howard Beach. At least 80% of the units at the Howard Beach Apartments will be for senior citizens over the age of 60, with 20% of the apartments reserved for individuals with developmental disabilities.

snapshots

Refinancing was secured to preserve the Pierrepont House in Brooklyn Heights as affordable housing with 188 apartments for the frail elderly.

CCPOP also secured Inclusionary Housing Equity to ensure the long term preservation of 55 units of Family Housing in Williamsburg.

Initial planning and feasibility studies began for the rehabilitation of St. Joseph's Residence in Prospect Heights into a state-of-the-art supportive residence with enhanced housing units and accessibility.



“Catholic Charities
has taught me
to love my life.”

Karen Rogers' life changed immeasurably seven years ago when she moved into the James Fitzpatrick Residence. A home for the developmentally disabled, the residence provides Karen with quality services from staff who are responsive to her needs 24 hours a day, 7 days a week. There, Karen proudly washes her own clothes and makes her own meals. Not only does Karen maintain her sense of independence, she enjoys her time spent with others at the residence. Karen happily points out that her daily activities are what she looks forward to most of all. “They take us on a lot of trips and outings,” she said. “We went to Hershey Park and stayed at a hotel and went shopping, and saw Mary Poppins on Broadway!”

services for people with developmental disabilities

At facilities throughout Brooklyn and Queens, compassionate staff members provide peace of mind to families with individuals who have special needs. Persons with developmental disabilities and their caregivers know they can rely on us for comprehensive case management as well emotional support. Programs provide clinical, psychological and recreational services and daily skills training in a loving, supportive environment, and our 20 residences for the developmentally disabled provide 24-hour supervised care while allowing residents to living independently and experience real autonomy.

Older adults who are developmentally disabled are also involved in meaningful leisure activities which are intellectually and personally stimulating through the Senior F.U.N. (Fulfilling Unmet Needs) Program. Emphasis is placed on providing an environment in which members are encouraged to make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, movement to music and bowling. Adult education and skill enhancement is provided, as well as weekly trips to concerts, museums and libraries.

2011 Headlines

A SPECIAL DAY IN QUEENS

Catholic Charities Brooklyn and Queens, along with the New York City Department of Parks and Recreation, members of Community Board One, and elected officials sponsored the Annual Astoria Senior Citizens and Special Populations Celebration Day in Astoria, Queens. A special award presentation was held honoring outstanding swimmers among senior citizens and those with special needs. Over a hundred participants enjoyed the fun-filled day with water games and water ballet exhibitions from the likes of Dr. Jane Katz, Astoria Silver Swans and Harlem Honeys and Bears.

HOWARD BEACH PROJECT TO OFFER HOUSING FOR PERSONS WITH DEVELOPMENTAL DISABILITIES

In December 2011, Catholic Charities and the New York State Office for People with Developmental Disabilities (OPWDD) announced an agreement that will strengthen services and improve community-based opportunities for individuals with developmental disabilities. OPWDD has transferred ownership of the former Howard Park unit of the Bernard Fineson Developmental Disabilities Services Office to CCBO, which has announced the construction of senior housing at this site in the Howard Beach section of Queens. Of the 96 units to be constructed, 20% are to be designated for seniors with developmental disabilities. The new site will provide programming that will address the needs of seniors with developmental disabilities who live independently in the Howard Beach community.

snapshots

In January 2011, 75 consumers moved into their new state-of-the-art Day Habilitation Program in Long Island City, Queens, where they are provided with a wealth of recreational and social activities. Program participants are also provided with the opportunity to volunteer within the community at local food pantries and senior centers. Catholic Charities' Day Habilitation Programs are designed to facilitate access to services, develop social ties, increase awareness of safety in the community and foster a spirit of "giving back" to society.

Finishing touches are being put on the new facility for the Alhambra Day Habilitation program in East New York, Brooklyn. The modern building will enable Catholic Charities to serve 105 developmentally disabled adults. The Alhambra program supports its target population in a nurturing environment and aims to give those receiving services day to day experiences that enhance their quality of life and maximize their potential in the community.



“Catholic Charities has allowed me to
regain my independence.”

When **Fernando Tabernero** arrived in the United States from Spain, he did not speak the language. He knew he needed to learn English in order to get a job, but with no job, he could not afford English classes. Thankfully, Fernando found Catholic Charities, which offers free English as a Second Language (ESL) classes. Fernando now attends three classes a week, and in only six short months he can not only speak, write and read better, but he has regained his confidence in this foreign country. To gain valuable work experience, Fernando also volunteers at our Queens Community Center as a database manager and clerical assistant.



parish and community services

Every day, highly-skilled staff members within our Parish and Community Services help vulnerable individuals like Fernando obtain or regain self-determination and self-sufficiency. Working hand-in-hand with community members in need, our staff link these individuals and families with Catholic Charities' vast network of programs and services, while also providing emergency food and limited financial assistance. Employment expos, financial literacy workshops and wellness fairs are also held throughout the year.

Staff members continually partner with parishes to identify local issues and find ways to strengthen communities. Community Project Directors work with staff, clients and community on social justice and advocacy issues. Advocacy successes in 2011 included the restoration of state funding for Maternity and Early Childhood Foundation programs, the collection of 2,000 messages advocating for continued funding of food programs and taking the lead in efforts to preserve state funding of social service programs and tenant rights. In addition, throughout the year, staff members continually met with elected officials in both Albany and Washington, D.C. on local and national issues.

2011 Headlines

FOOD PANTRIES SERVE A RECORD NUMBER OF MEALS

When the final numbers were tallied, the Catholic Charities Food Pantry Network served a record number of meals from July 1, 2010 - June 30, 2011 – over 1,577,870 meals (501,138 in Brooklyn and 1,076,733 in Queens). Fourteen of the Catholic Charities pantries are Consumer Choice, which allows consumers to use the menu or shopping list method to create an individualized, nutritionally-sound bag of groceries.

CATHOLIC CHARITIES IS LEAD ADVOCATE IN HUMAN SERVICES CAMPAIGN

Catholic Charities Brooklyn and Queens is at the forefront of the Human Service Council's "Who Cares? I Do." Campaign, a statewide grassroots advocacy campaign to preserve critical human services and the well-being of real people in our communities. The goal of the campaign is to spread awareness of the impact funding cuts will have on New York's individuals and families and to influence government decisions about the allocation of State and City resources in order to protect human service programs.

NEW FIELD OFFICES OPEN IN BROOKLYN AND QUEENS

Our Community Centers expanded their reach with the opening of the East Flatbush Field Office at St. Therese of Lisieux Parish in Brooklyn, the Rockaway Field Office at St. Camillus Church in Rockaway Beach, a Brownsville Field Office at the newly-restored Riverdale Osborn Towers, and the Ozone Park Field Office at St. Mary Gate of Heaven Church in Ozone Park. Case workers are now deployed to 14 field sites, including 9 parishes, allowing us to make services more readily accessible to people in need.

snapshots

Staff members within Parish and Community served 13,000 clients in 2011.

Thanks to generous donations, over 1,000 Thanksgiving baskets were distributed and nearly 3,000 children and families received Christmas presents or gift cards.

Our Community Centers organized events throughout the year in order to meet the needs of the community, including educational symposiums, job fairs and employment support groups.

Staff members helped mobilize the Agency in Catholic Charities USA's national anti-poverty campaign, and joined CCUSA for a day of meetings at the White House.

affiliated services

SAINTS JOACHIM & ANNE NURSING AND REHABILITATION CENTER

Saints Joachim & Anne Nursing and Rehabilitation Center is a 200-bed, seven-story home overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The facility provides a welcoming setting for residents and offers full-time care by a multidisciplinary team of specialists who meet the physical, emotional and spiritual needs of the residents. Elderly residents who require special attention receive 24-hour high-quality nursing and medical care from board certified physicians, including post-acute and short stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation and pastoral care. On-site amenities include a chapel, ocean side café, beauty/barber salon, large landscaped garden and recreation areas.

FAMILY HOME CARE SERVICES AND CARE AT HOME

Founded by Catholic Charities, Family Home Care Services of Brooklyn & Queens and Care at Home, Diocese of Brooklyn, Inc., provide nearly four million service hours of at-home care to elderly and disabled individuals each year. Services include nursing supervision, RN assessments, home health and personal care aides, 24/7 supervision and case service management by a registered nurse.

partnerships

CATHOLIC CHARITIES USA

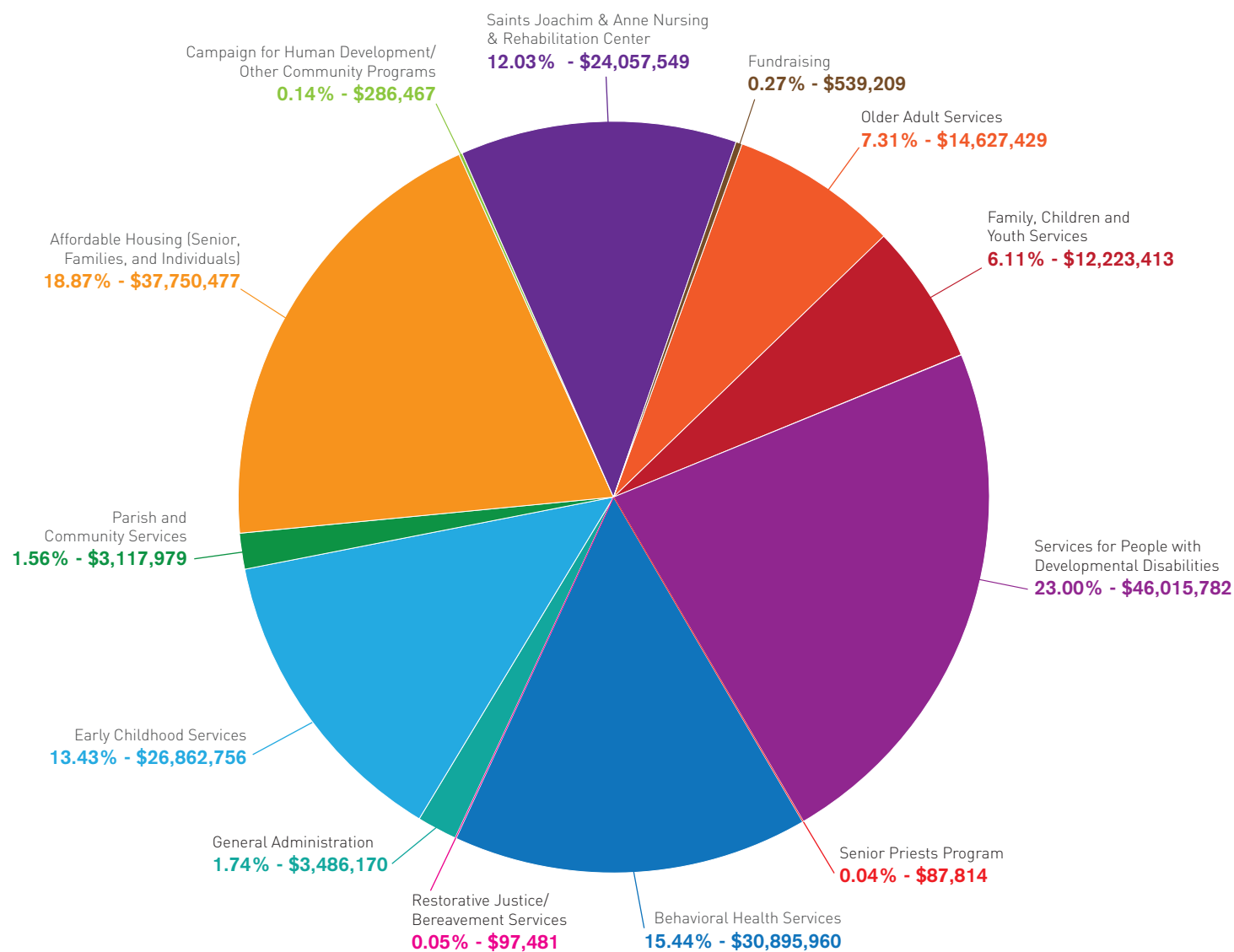
Catholic Charities USA (CCUSA) is the national center for the Catholic Charities movement across the country, providing leadership and support to reduce poverty, assist families and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. The campaign has the goal of reducing poverty in half by the year 2020.

THE NEW YORK TIMES NEEDIEST CASES FUND

Every year, The New York Times Neediest Cases Fund helps seven of New York's non-profit agencies enhance their ability to respond to human need. Catholic Charities Brooklyn and Queens is one of the seven agencies. This year, the Neediest Cases Campaign ran from November 2011 through February 2012, during which The New York Times published a series of 100 articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for thousands of people from all walks of life.



2011 audited expense report



2011 at a glance

3,000,000 meals prepared for those in need

1,577,000 food packages distributed to the hungry

110,000 people helped throughout Brooklyn and Queens

13,000 people given assistance at community centers

8,300 older adults given comprehensive services through 16 neighborhood senior centers

7,900 individuals in prevention, refugee resettlement and family and youth programs

5,500 adults receiving behavioral health services

3,750 affordable housing units for seniors, families and special needs populations

2,250 children in 21 early childhood programs

1,035 persons with special needs provided housing and support services

303 elderly residents cared for at our nursing and rehabilitation center

consolidated summary statement of activities - Year Ended June 30, 2011

Support and Revenue

General Support

Contributions, Grants, and Bequests	\$3,089,407
Contributed Goods, Services and Rent	4,513,949
Special Events, Net of Related Expense of \$464,332	753,305

Diocesan Support

Diocesan Subsidy for Programs	1,200,000
Parish Christmas Collection	370,196
In Kind Support	707,813

Total Support	\$10,634,670
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Revenue

Service Fees from Government Agencies	\$54,508,816
Service Fees from Third Party Reimbursement	65,631,549
Service Fees from Other Sources	3,119,996
Saints Joachim & Anne Nursing & Rehabilitation Center Revenue	22,609,918
Rental Revenue	33,673,151
Management and Developer Fees	1,659,033
Administrative Revenue from Affiliates	2,455,895

Total Revenue	\$183,658,358
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Total Support & Revenue	\$ 194,293,028
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Investment (loss) Income

Investment Return	\$3,987,494
Unrealized Loss on Beneficial Interest in Charitable Trust	396,762

Total Investment (loss) Income	\$ 4,384,256
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Expenses

Program Services

Older Adult Services	\$14,627,429
Family, Children and Youth Services	12,223,413
Services for People with Developmental Disabilities	46,015,782
Behavioral Health Services	30,895,960
Early Childhood Services	26,862,756
Parish and Community Services	3,117,979
Senior Priests Program	87,814
Restorative Justice/Bereavement Services	97,481
Campaign for Human Development/Other Community Programs	286,467
Affordable Housing (Senior, Families and Individuals)	37,750,477
Saints Joachim & Anne Nursing and Rehabilitation Center Services	24,057,549
Total Program Services	\$196,023,107

Support Services

General Administration	\$3,486,170
Fundraising	539,209
Total Support Services	\$4,025,379

Total Expenses

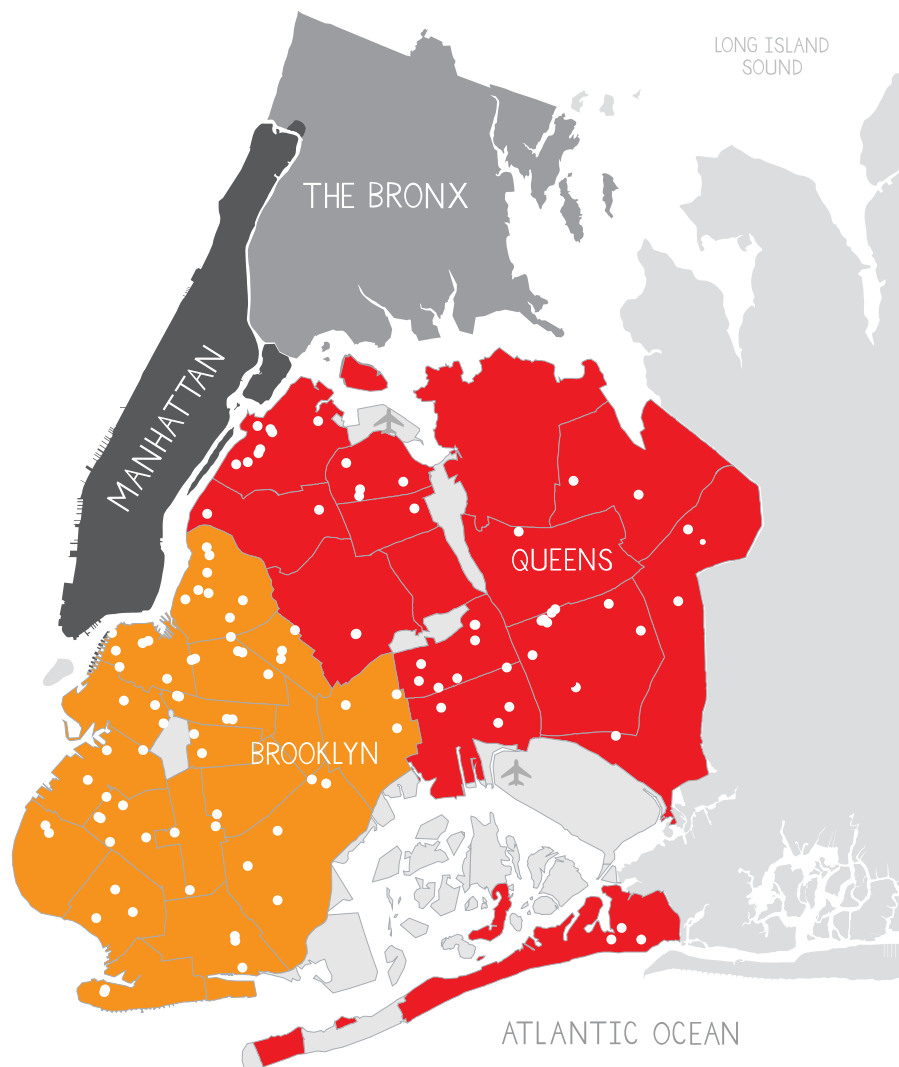
\$200,048,486

Gross Results from Operations*	(\$1,371,202)
Non-Accrued Monies Due from Governmental Agencies	3,610,253
Results from Program Services and Operations	2,239,051

*Exclusive of non-cash adjustment to fixed assets.

Copies of the complete audited financial statement are available upon request.

programs & services



PARISH AND COMMUNITY SERVICES

Advocates for Persons with Disabilities
Bereavement Services
Brooklyn Community Center and Satellite Sites
Community Outreach
Our Lady of Angels Human Service Center
Queens Community Center and Satellite Sites
Restorative Justice
Services for Pregnant Women

BEHAVIORAL HEALTH SERVICES

Bethlehem Blended Case Management
Bohan-Denton Flatlands Guidance Center
Brooklyn Community Living Program
Brooklyn Supported Housing Programs
Casa Betsaida
Central Brooklyn Supported Housing Program
Circle of Hope Programs
Catholic Charities Behavioral Health Center
Flatbush Addiction Treatment Center Clinic & Rehab
Glendale Guidance Center
Jamaica Continuing Day Treatment
Monica House
Open Door Club
Partnership of Hope, ICM
Peer Advocacy
Queens Community Living Program
Queens Supported Housing Programs
Rockaway Mental Health Services
Rockaway PROS
Supported SRO Services at Caring Communities
Supported SRO Services at Mercy Garden
Woodside Mental Health Clinic
Woodside Mobile Outreach Team
World of Work Brooklyn

EARLY CHILDHOOD SERVICES

Caritas Training Center
Colin-Newell Head Start
Coney Island Child Care Center
Farragut Children's Center
John F. Kennedy Child Care Center
John Oravec Child Care Center
Joseph DiMarco Child Care Center
Joseph DiMarco Family Day Care
Madeleine Jones Head Start
Msgr. Andrew Landi Child Care Center
Padre Kennedy Head Start
Robert F. Kennedy Child Care Center
St. Joseph Head Start
St. Malachy's Child Development Center
St. Malachy's Head Start
St. Margaret Mary Head Start
Sunset Park Early Childhood Development Center
Sunset Park Family Day Care
Therese Cervini Family Day Care
Therese Cervini Early Childhood Development Center
Vincent J. Caristo Child Care Center

FAMILY SERVICES

21st Century and OST at P.S. 106
21st Century at Saints Joseph and Dominic
21st Century - Leaders In Training
Bedford Hills - The Children's Center
Brownsville Family Support Center
East New York Family Support Center
Far Rockaway Family Treatment Rehabilitation
Fidelis at Project Bridge
Healthy Families #1 and 4 at Project Bridge
Healthy Families #2 at Brooklyn Community Center
Healthy Families #3 at Saints Joseph and Dominic
Homebase Homelessness Prevention - Queens
Jamaica Family and Youth Center
Jamaica Family Treatment Rehabilitation
Man Up-Fatherhood Program
NYC Adult Literacy Initiative
OST After-School Plus Program at P.S. 50
Refugee Resettlement Program
Summer Youth Employment Program



Transition to High School at Brooklyn High
School for Global Studies
Women Infant and Children (WIC) Jamaica
Women Infant and Children (WIC) Woodside
Young Adult Internship Program (YAIP)

OLDER ADULT SERVICES

CCNS Social Adult Day Care
Alzheimer's Program
Bayside Senior Center
Benson Ridge Senior Services
Catherine Sheridan Senior Center
Glenwood Senior Center
Hillcrest Senior Center
Narrows at the Lodge
Narrows Senior Center
Northeast Queens Friendly
Visiting Program
Northside Senior Center
Ozone Park Senior Center
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Sheepshead Bay Supportive
Services (NORC)
South West Queens Senior Services
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St. Louis Senior Center
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The Bay Senior Center
Woodhaven-Richmond Hill Senior Center
Western Queens Home Delivered
Meal Program
South West Queens Home Delivered
Meal Program
North East Queens Home Delivered
Meal Program

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Pope John Paul II Senior Apartments
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176 South 8th Street HDFC
Sr. Lucian Apartments
St. Brendan's Houses
Whipple-Lewis Family Housing
St. Joseph's Supportive Housing
St. Leonard's Family Housing
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St. Teresa of Avila Senior Apartments

SERVICES FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

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Alhambra Day Habilitation
L.I.C. Day Habilitation
Caldwell Home
Carmel Residence
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Supportive Living Apartments 318 & 628
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and Rehabilitation Center

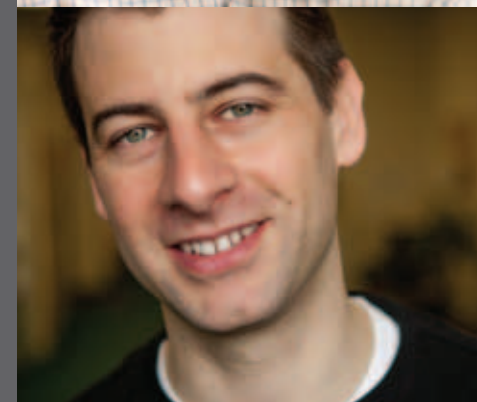
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 Our Lady of Consolation
 Our Lady of Grace
 Our Lady of Guadalupe
 Our Lady of Hope
 Our Lady of Light
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 Our Lady of Mercy
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 Our Lady of Peace
 Our Lady of Perpetual Help
 Our Lady of the Rosary of Pompeii
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The 1899 Society

Recognizing those who have included Catholic Charities in their estate plans through annuities, trusts and bequests:

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*Members of The 1899 Society who passed away during 2011, leaving the remainder of their charitable gift annuity to Catholic Charities Brooklyn and Queens. We remember them with gratitude.

Bequests

With the greatest gratitude to those who have remembered Catholic Charities in their wills:

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