



"i'm for brooklyn and queens"

Catholic Charities Brooklyn and Queens
2010 Annual Report

Mission Statement

Catholic Charities Brooklyn and Queens sees its mission as sharing in the promotion of unity among all persons by seeking to develop caring communities. The prayer of Jesus, "That all may be one," formulates our call, justifies our existence and motivates our efforts toward unity as a prime value. In the delivery of service, the values of quality performance, responsiveness to local need and preservation of the basic dignity of each individual person are paramount. Programs must be directed not only toward the alleviation of individual misery, but toward changing the forces which cause such misery, and toward advocating for justice and for systemic change where such is needed. In effect, to promote a social order which enhances human development:

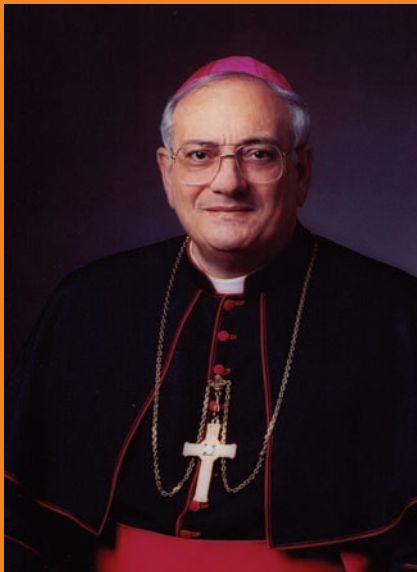
"The glory of God is people fully alive."

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“The exercise of charity is an action of the Church, and like the ministry of the Word and Sacrament, it too has been an essential part of her mission from the very beginning.”

Pope Benedict XVI (Deus Caritas Est)



MOST REVEREND
NICHOLAS DIMARZIO, Ph.D., D.D.
Bishop of Brooklyn



REV. MSGR. ALFRED P. LOPINTO
Vicar for Human Services
Diocese of Brooklyn



T. KEVIN MURTHA
President, Board of Trustees
Catholic Charities
Brooklyn and Queens



ROBERT SIEBEL
Chief Executive Officer
Catholic Charities and
Affiliated Agencies

Dear Friends,

Anyone can experience difficult times. During periods of hardship, it is reassuring to have a friendly, recognizable face that you can count on. With nearly 180 programs and services throughout Brooklyn and Queens, Catholic Charities is there when we are needed the most . . . to nurture and educate children and youth, to uplift and care for the elderly, to feed and house the poor, and to extend a hand up to anyone who needs it. With the help of concerned and caring staff members, the lives of hundreds of thousands of diverse individuals are being revitalized daily by hope and opportunity. We are always here for Brooklyn and Queens.

In this year's Annual Report, we are pleased to highlight our staff and their deep and unwavering commitment to those in need throughout the boroughs we serve. Catholic Charities has 2,890 full and part-time employees, making us one of the largest employers in Brooklyn and Queens. Staff members work on the frontlines, ensuring that all who come to us are treated with respect and dignity. They truly have the best interests of their consumers – and the community at large – at heart.

In 2010, we received additional affirmation of our staff's dedication through the results of our Consumer Satisfaction Survey. Throughout all service divisions, more than 93% of respondents remarked that they would recommend our programs to others. These comments are testaments to our staff's continuing devotion to deliver the highest possible quality of care to our neighbors in need throughout Brooklyn and Queens.

Finally, one of the highlights of 2010 was our reaccreditation from the Council on Accreditation of Services for Families and Children (COA). This recognition by an external accreditor attests that as an organization, we meet the highest national standards and are delivering the best quality services to the communities we serve. The COA reviewers were effusive in their praise of our agency, noting the real "community" amongst our staff and consumers, as well as the compassionate professionalism and deep sense of mission, dedication and commitment of our staff. These comments are a direct affirmation of our efforts in making this an agency of excellence. We are proud to be part of an organization whose mission is rooted in helping families and communities in need, and whose employees live and breathe that mission every day.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Siebel", written in a cursive style.

Robert Siebel, Chief Executive Officer



“i’m for lending a helping hand to everyone in our community”

Sonja Moenkedieck, Case Manager, Parish & Community Services

Sonja Moenkedieck works on the frontlines of social service delivery at the Brooklyn Community Center. Whether she is connecting her clients with services or advocating for basic human rights, Sonja’s focus is on helping those in need. “New York City is famous for its art scene, Broadway and Wall Street. It all seems so glamorous. Unfortunately, there is another side to New York – people who are structurally excluded from the Big Apple. Catholic Charities helps those people.”

These vulnerable community members make up a family who are welcomed every day by our staff members within Parish and Community Services. Our Community Centers serve as the gateway to Catholic Charities’ vast network of programs and services, including nearly 180 programs and services for children and youth, older adults, families in crisis, persons with disabilities, those struggling with substance abuse and mental illness, and the formerly homeless. Whether the need is big or small, hundreds of thousands of diverse individuals have walked through our doors and turned their lives around.

Staff members work closely with parishioners and community residents to provide them with the tools necessary to lead lives of independence and self-sufficiency, with case managers stationed in areas of greatest need in order to make all Catholic Charities services immediately accessible. In addition, we work on the frontlines with the community as we advocate towards social justice and systemic change.



Parish And Community Services

- The 2010 Consumer Satisfaction Survey found that 90% of clients receiving services through Parish & Community find those services to be beneficial
- More than 94% of respondents say that they are treated courteously by Parish & Community staff, while approximately 97% praised the comfortable facilities and close locations.
- Over 98% of respondents testified that they would recommend the Parish & Community programs to others within the community.

2010 Headlines

Catholic Charities Helps Haitians Rebuild Lives

In the wake of the devastating earthquake in Haiti, Catholic Charities stood in solidarity with the Haitian community, here and abroad, and immediately raised over \$10,000 from staff, clients and other concerned community members to help people in Haiti through Catholic Relief Services. Catholic Charities was on-hand to offer ongoing bereavement counseling and support groups, where Haitians gathered to share resources and rebuild their lives. Catholic Charities also organized Temporary Protected Status (TPS) and Case Management Clinics with legal partners in order to offer free immigration counseling and assistance.

CCBQ Expands Presence in High-Need Neighborhoods

In an effort to offer services where they are needed the most, Catholic Charities will now offer direct services in high-need neighborhoods throughout Brooklyn and Queens. Case workers were deployed to ten additional community sites, including seven sites located within area parishes. This expanded presence has led to deeper parish partnerships, as well as an increased opportunity to provide compassionate and professional services to the most vulnerable people in our community.

Catholic Campaign for Human Development in the Diocese of Brooklyn

Catholic Charities Brooklyn and Queens coordinates the Catholic Campaign for Human Development (CCHD), a social justice program which sponsors projects that help poor and low-income people help themselves. Every year, to break the cycle of poverty, the Diocese of Brooklyn issues grants to projects that not only address the root causes of poverty, but seek to empower the poor, the disabled, minorities, workers and immigrants. Eighty-six cents out of every dollar received by CCHD goes directly to community empowerment, economic development and education programs. In 2010, Catholic Charities funded local non-profits with funds from CCHD in order to help them achieve their goals.



“i’m for providing a voice
for those who otherwise
would not be heard”

Lucas Matthiessen, LCSW, CASAC, Director of Field Operations, Behavioral Health Services

Lucas Matthiessen, Director of Field Operations for Behavioral Health Services, has been helping others lead productive and happy lives for more than fifteen years, and notes that Catholic Charities is truly making a difference in the lives of others. “What keeps me going in this field is to be a part of those small but astonishing miracles which take place in our programs every day,” says Luke. “There is a certificate on my wall which reads, ‘We are here on earth to help others.’ Catholic Charities has given me the opportunity to fulfill this for many years and I hope for years to come.”

At Catholic Charities, we understand that obstacles are not always tangible. We have been a friendly face for many who suffer from issues like depression, substance abuse, difficulties adjusting at home or school, marital problems or other stress-related conditions. Our mental health programs aim for rehabilitation and independence, so that our neighbors may lead fulfilling lives and become an integral part of the community.

Our Behavioral Health Services are as varied as the issues that arise for those having difficulty adjusting at home, school or in the community.

Among the services provided are short-term and long-term counseling, stress management, activities therapy, vocational support, and services for the mentally ill and chemically addicted. Our community-based mental health clinics offer those with severe mental illness a broad range of outpatient services, while our housing facilities provide residents with independent living skills, health management, counselor visits, and educational and recreational opportunities. With more than 20 behavioral health programs that help individuals strive for rehabilitation and independence, our neighbors are given a real chance to lead fulfilling lives and become an integral part of the community.



2010 Headlines

Behavioral Health Services

- Provided residential services to 454 people with behavioral health needs.
- Reduced substance abuse in 78% of clients at the Flatbush Addiction Treatment Center clinic module.
- Provided 64,872 visits to 3,786 clients seeking services in our 5 outpatient mental health clinics.
- Transitioned 25% of clients in residential programs from a high level of care to a lower level of care (more independent and less supervised).
- Witnessed a 25% reduction in psychiatric hospitalizations across residential programs from 2009 to 2010.

Flatbush Addiction Treatment Center Hosts Client Recognition Day

The Flatbush Addiction Treatment Center celebrated their 14th Annual Client Recognition Day in honor of clients who have successfully completed treatment and in recognition of all clients who continue to receive treatment – day in and day out. The event included client performances of poetry readings, musical pieces, and a client-created comic book and skit on the importance of being tested for HIV and HCV. The day was filled with hope, pride and an amazing sense of community.

Behavioral Health Services Walk for Wellness

The annual Walk for Wellness was held in the summer of 2010 in Prospect Park, Brooklyn with huge success. More than 130 staff members and clients from our Behavioral Health Services “walked for wellness” to combat the side effects of psychotropic medications. Staples, a CCBQ vendor, was a proud sponsor of the event. Participants enjoyed a day full of festivities including music, magic tricks, sports, chess and a barbeque.



“i’m for treating other people with dignity and uncompromising integrity”

Twan Evans, Program Manager, John F. Kennedy Child Care Center

For Twan Evans, Program Manager of the John F. Kennedy Child Care Center, the most meaningful aspect of his work is the belief that he is enhancing the lives of children and their families. “My work has allowed me to help others in ways that will trickle down for generations,” says Twan. “Staff members at Catholic Charities are able to improve the quality of life for so many citizens of Brooklyn and Queens, and we must continue with this life-changing and much-needed work.”

Through its comprehensive early childhood programs, Catholic Charities is able to provide a safe, reliable environment where children receive the attention they require while getting the quality education they deserve. Children are nurtured and educated within Universal Pre-Kindergarten, Head Start, Child Care Centers and Family Day Care Programs (which offer child day care within certified local homes). Each of these services has been designed to foster the social, emotional, physical and cognitive development of preschoolers in a safe environment.

Catholic Charities uses the Montessori approach to early childhood education because it best meets the needs of children from birth to seven years of age. To uphold our commitment to quality education, our Caritas Center provides Montessori training to our early childhood staff. In addition, Caritas helps provide essential learning materials for more than 90 classrooms at our sites. Catholic Charities Brooklyn and Queens reaches approximately 2,400 children each year, ensuring that they receive the best education possible for the best future possible.



2010 Headlines

Parents Encourage a Love of Reading

Last December, Catholic Charities Brooklyn and Queens joined together with Scholastic Books to host a Book Fair, to help parents encourage their children to develop a love of books and reading. The Book Fair also gave the Family Child Care providers a chance to view and purchase age-appropriate books for their classrooms at a discounted rate. To make the Book Fair extra special, staff members hosted a Story Time Evening for children and their families, with staff dressed in costumes to depict various characters.

Facilities Receive Exceptional Ratings

For three years in a row, each of our three Family Day Care Programs have received a 100% compliance rating during annual program assessments by the New York City Administration for Children's Services. Our programs include Joseph DiMarco Family Day Care, Sunset Park Family Day Care and Therese Cervini Family Day Care.

Early Childhood Services

- Served over 2,400 children and families in our Head Start, Child Care, Family Day Care and Universal Pre-Kindergarten programs during 2010.
- Expanded services to children and families at the St. Margaret Mary Head Start Center in Astoria, Queens, and increased total enrollment to 90 children with the opening of one additional new classroom.
- Participated in a day-long in-service training for 400 staff members of Early Childhood Services. The workshops centered around the theme of "Re-establishing Caring Communities through Supervision, Caring and Responsibility."
- Provided 142 pregnant women and new mothers with individual and group sessions, counseling, referral and financial support services through grants provided to the Therese Cervini Head Start Center and Queens North Community Center in Astoria by the Maternity and Early Childhood Foundation.



"i'm for opening our doors to everyone"

Daniel Ng, Program Manager, Summer Youth Employment Program and LIFE Programs

For Daniel Ng, Program Manager of both the Summer Youth Employment and LIFE programs, one of the highlights of his job is watching young people grow up, mature and take their place within the community. "Our young people have so much to deal with, and we are able to provide them with a safe space to vent, relax and grow," says Daniel. "I love the human interactions with each of our participants, and working with them on problem-solving and creative planning." The pleasure in watching young people achieve success is shared by Theresa Yuan, Project Director for the Leaders in Training GED Program. "I loved it when I'm able to strike a chord and help a young person find a sense of joy or purpose in their lives," says Theresa. "We are investing in the lives and futures of young people."

The Summer Youth Employment Program and LIFE Program are just two of 27 Family Services programs which serve diverse communities and families throughout Brooklyn and Queens. From prevention programs tailored for at-risk families to homeless prevention programs that help people in danger of losing their homes, Family Services programs strengthen families and help them stay together.

For pregnant women, we partner with them on emergency food assistance, and access to medical, shelter and legal advice,

with the goal of helping mothers foster healthy, caring families. Through these programs, we offer families second chances to enhance the quality of life and gain self-sufficiency.

In addition, our Refugee Resettlement Program has helped those from around the world who have suffered political, religious or socio-economic oppression. We offer them a safe haven for guidance with their new life, including assistance with English-language skills classes, employment assistance, medical check-ups and applying for Social Security cards.



Family Services

- Assisted 84% of disconnected Out of School Youth in attaining a degree or certificate.
- Guided 64% of non-custodial fathers ages 16-24 to provide material and financial support to their children through case management and counseling.
- 69% of youth enrolled in the Queens North Community Center GED program received their diplomas (compared to 56% statewide).
- Helped 283 consumers in our Refugee Resettlement Program reach self-sufficiency and obtain employment through the efforts of on-staff job-developers.

2010 Headlines

Homebase Helps Decrease Homelessness

Through the award-winning NYC-funded Homebase Homelessness Prevention Program, Catholic Charities has decreased the number of families living in shelters by 180. This significant decrease was achieved through the intensive rapid re-housing efforts of case managers, who work closely with families at risk of shelter entry, those with a previous shelter stay, and families currently residing in specific homeless shelters.

New Playground Dedicated at PS 50

In November, P.S. 50 students in Jamaica, Queens celebrated a new community playground, which was sponsored in part by Catholic Charities. The playground will be used by students at the school and by participants in our Out of School Time Program. Staff members at Catholic Charities assisted in the design of the playground, which will benefit 256 children daily. The Out of School Time Program provides a safe haven for children while their parents are working. The new playground was made possible through a partnership with Mayor Michael Bloomberg's PlaNYC initiative, led by the Trust for Public Land.



"i'm for changing lives in my community"

Arturo Castillo, Program Manager, Peter J. DellaMonica Senior Center

For Arturo Castillo, Program Manager at the Peter J. DellaMonica Senior Center, being able to offer older adults a safe and welcoming place to spend their time is one of the joys of working at Catholic Charities. "I love knowing that seniors can come to our center and socialize rather than sitting home alone in their apartments," says Arturo. "We are also connecting them with a wide range of services and helping them to resolve their problems. I'm very proud to be part of this agency and this work."

That sentiment is echoed by Pat Critelli, Site Manager of the Woodhaven-Richmond Hill Senior Center. "I love helping seniors realize their potential and live a full life," says Pat. "Catholic Charities is a lifeline for so many senior citizens."

More than just receiving a hot lunch or playing bingo with friends, our dynamic senior centers offer older adults the means and motivation to remain active members of the community. In addition to food, transportation, counseling and other health and educational services, our older adults connect with their peers which lessens the sense of despair and isolation. Catholic Charities offers congregate lunch,

home delivered meals, entitlement counseling and advocacy, case management, transportation and chore services. Our Alzheimer's programs serve those age 60 and older who are diagnosed with Alzheimer's disease or related dementia, while our Social Day Care Centers offer clients and caregivers supportive counseling, group activities, training workshops, information and referral services in a caring environment.



2010 Headlines

Older Adult Services

- Reached a milestone of 10,000 volunteer hours within our Friendly Visiting Program, a City Meals-on-Wheels funded program.
- Served nearly 357,000 meals to older adults at our senior centers, and delivered over 555,000 meals to the homebound elderly.
- Achieved an increase in strength and flexibility for 61% of seniors participating in twice-weekly exercise classes at senior centers.
- Provided case management services to more than 3,300 frail homebound elderly.
- Selected for a foundation grant to expand services for the Sheepshead Bay-Nostrand Supportive Services program which will allow older adults to learn how to manage chronic illnesses.

Area Legislators Assist Woodhaven–Richmond Hill Senior Center

Queens Borough President Helen Marshall recently presented a \$25,000 check to the Woodhaven-Richmond Hill Volunteer Ambulance Corps headquarters for the renovations needed to make the space handicap-accessible for the Woodhaven-Richmond Hill Senior Center. Additional contributions were made by State Senator Joseph Addabbo, Jr., Assemblyman Michael Miller, Councilwoman Elizabeth Crowley and Councilman Eric Ulrich. Thanks to their generous contributions, our seniors will be able to move into the new center in 2011.

Staff Members Deliver Meals During Historic Blizzard

In the midst of the Christmas blizzard – one of the worst winter storms in recent memory – staff members at Catholic Charities Brooklyn and Queens mobilized into action to ensure that our most vulnerable seniors still had food to eat. On December 26th, 534 meals were delivered to homebound residents through the Southwest Queens Home Delivered Meals Program, while the Northeast Queens program delivered 350 meals to at-risk clients. The staff braved snowdrifts and snow-packed roads in order to ensure that their frailest clients received a nourishing meal. Within three days, normal meal delivery service was resumed to all clients.



“i’m for enhancing the lives of people who are developmentally disabled”

Kathleen Hernandez, Administration Specialist

“I love that Catholic Charities encourages all staff – whether they are caregivers, custodians, cooks, housekeepers or secretaries – to understand our clients, know who they are, and interact with them with respect and dignity,” says Kathleen Hernandez, Administration Specialist, Services for People with Developmental Disabilities. “I think this is why there is a feeling of family within so many of our programs. The staff members here are nurturing and caring, but most importantly, they are dedicated to the people that we serve.”

Every day, staff members provide peace of mind to families with individuals who have special needs. Persons with developmental disabilities and their caregivers rely on Catholic Charities for comprehensive case management as well as emotional support from warm, friendly staff. Residences for those who require 24-hour supervision provide clinical, psychological and recreational services and daily skills training in a loving, supportive environment. In addition, our 20 residences for the developmentally disabled provide 24-hour supervised care while allowing residents to live independently and experience real autonomy.

Older adults who are developmentally disabled are also involved in meaningful leisure activities which are intellectually and personally stimulating through the Senior F.U.N. Program. Emphasis is placed on providing an environment in which members make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, movement to music and bowling. Adult education and skill enhancement is provided, as well as weekly community trips to concerts, museums, parks and libraries.



2010 Headlines

Services For People With Developmental Disabilities

- Renovated and modernized existing residential facilities to better meet the needs of residents.
- Installed a new ramp at the Mary Wayrick Residence, and comprehensive renovation of Straus, James Fitzpatrick, and Helen Owen Carey residences are being planned.
- Opened the Long Island City Day Habilitation Program at 36-40 37th Street in Long Island City, a diverse neighborhood that is conducive to community integration.
- Implemented nutritional services across all programs, as well as NutriNet food purchasing and menu preparation software.

Alhambra Artists Featured in Art Exhibit

The amazing artwork of three of our participants at Alhambra Day Services was recently featured in "Making Art Work," an art exhibit hosted by The Carter Burden Center for the Aging and held at Gallery 307 in Manhattan. The trendy Chelsea showroom was crammed with family, friends and art connoisseurs, all in admiration of the quality of the displays created by the individuals who have had no formal training whatsoever. The Alhambra Day Services program helps persons with developmental disabilities maximize their potential through innovative, individualized training and recreational activities.

Training & Staff Development Program Initiated

In 2010, New Employee Orientation sessions were developed to introduce new hires to the field of Developmental Disabilities and provide them with the hands-on training necessary to assist individuals. The sessions run for three weeks and are required before newly hired staff members are allowed to work in any program for Services for People with Developmental Disabilities. During the 2010 calendar year, 110 employees successfully completed this informative training.



“i’m for helping others
feel their value as
human beings”

John Solarte, Housing Coordinator, Catholic Charities POP Management Corporation

Being able to provide a decent, affordable and safe environment for tenants makes John Solarte’s work fulfilling. John, the Housing Coordinator for five of the 24 Catholic Charities senior apartment buildings, understands the difficulties facing older adults trying to live in New York City on small pensions and fixed incomes, and knows what a life-changing experience it can be for the seniors to move into a Catholic Charities residence. “One of our tenants moved in after 15 years of living in a small, dirty and dangerous basement,” recalls John. “After waking up in her new apartment on the first day, she came into my office with tears in her eyes, thanking God and Catholic Charities for what she had been given.”

In these uncertain times, Catholic Charities is able to effect positive changes. Not only are we a familiar face in the fight for affordable housing, but our housing development affiliate – Catholic Charities Progress of Peoples (CCPOP) Development Corporation – is renowned as one of the largest non-profit affordable housing developers in Brooklyn and Queens, with nearly 3,000 units of affordable housing and 540 apartments for specialized populations.

In addition, through the Progress of Peoples Management Corporation, Catholic Charities is also able to provide quality affordable housing with a vital link to social services, instilling a sense of home, community and family to its residents. All residents of our senior housing, family housing and supportive housing facilities receive necessary services within any of our program divisions.



2010 Headlines

Affordable Housing

- Received \$15 million in funding awards for the Howard Beach Apartments project to develop the site into low and moderate income apartments for seniors and persons with developmental disabilities.
- Completed the renovation of 75 studio apartments at Most Holy Trinity SRO in Williamsburg, Brooklyn.
- Developed a plan for refinancing the Pierrepont House for the Elderly, which will enhance the building's capacity to provide permanent, affordable housing for the elderly.
- Completed the first phase of renovations at the Family Housing in Williamsburg, including new bathrooms and kitchens for many tenants, a new entry foyer and security system, and exterior waterproofing.

CCPOP Celebrates \$39 Million Transformation of Riverdale Osborne Towers

As part of New York City's Affordable Housing Day, Catholic Charities Progress of Peoples Development Corporation (CCPOP) joined together with the Community Preservation Corporation (CPC) to celebrate noteworthy affordable housing projects. The celebration was held at the Riverdale Osborne Towers in Brownsville, Brooklyn, which recently underwent a \$39 million rehabilitation. The modernization project was guided by the partnership between CCPOP and CPC, and resulted in rebuilding a vital part of the Brownsville community for low-income families.

Seenage Prom

The senior citizens of Monastery Senior Housing, St. Teresa of Avila and Mt. Carmel Apartments took a trip back in time with the Seenage Prom. The theme of the event was "Young at Heart," and celebrated the residents surviving and conquering life's challenges. The fun-filled evening of friends, music and food was funded by money raised through a summer flea market and through generous donations from local businesses.

Affiliated Services

Saints Joachim & Anne Nursing and Rehabilitation Center

Placing a loved one in a home is difficult, but our warm and inviting nursing homes located on beautiful grounds and staffed with caring professionals makes the decision a bit easier. Saints Joachim & Anne Residence is a 200-bed, seven-story home overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The facility provides a welcoming setting for both temporary and permanent residents and offers full-time care by a multidisciplinary team of specialists that meet the physical, emotional and spiritual needs of your loved ones. Elderly who require special attention receive 24-hour high-quality nursing and medical care from board certified physicians, including post-acute and short stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation, and pastoral care.



Family Home Care Services and Care at Home

Founded by Catholic Charities, Family Home Care Services of Brooklyn & Queens and Care at Home, Diocese of Brooklyn, Inc., provide at-home care to nearly 2,000 elderly and disabled individuals each year. Services provided by Family Home Care Services and Care at Home include nursing supervision, personal care aides, 24/7 supervision and case service management by a Registered Nurse.

Partnerships

Catholic Charities USA

Catholic Charities USA (CCUSA) is the national center for the Catholic Charities movement across the USA, providing strong leadership and support to reduce poverty, support families and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. Through the campaign, Catholic Charities USA has organized all of its members – including Catholic Charities Brooklyn and Queens – towards the goal of reducing poverty in half by the year 2020. In 2010, fifteen delegates from Catholic Charities Brooklyn and Queens joined more than 1,000 representatives from around the country in advocacy and celebration during Catholic Charities USA's Centennial Gathering in Washington, D.C.

The New York Times Neediest Cases Fund

Every year, *The New York Times* sponsors The Neediest Cases Fund to raise money to help seven of New York's major non-profit agencies and federations, including Catholic Charities Brooklyn and Queens. This year, the Neediest Cases campaign ran from November 2010 through January 2011, during which *The New York Times* published a series of articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for people from all walks of life. Without the continued support of the Neediest Cases Fund, thousands of New Yorkers would be without the help they so desperately need.

2010 Audited Expense Report

2010 At a Glance

3,000,000 meals prepared for those in need

91,250 people helped throughout Brooklyn and Queens

82,500 food packages distributed to the hungry

11,800 people given immediate and long-term assistance at community centers

8,000 older adults given comprehensive services through 16 neighborhood senior centers

4,200 adults receiving mental/behavioral health services

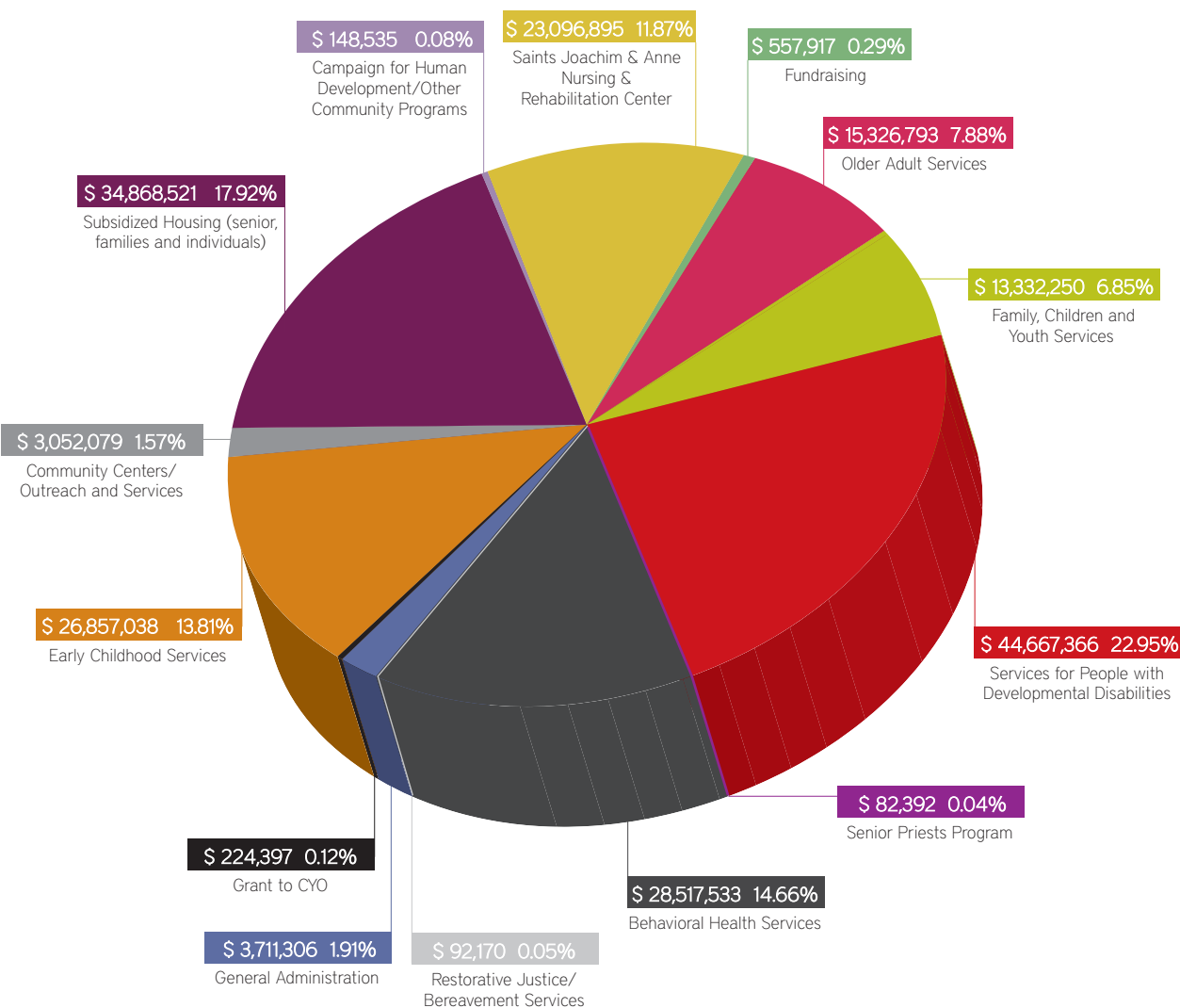
3,700 individuals in prevention, refugee resettlement and family and youth programs

3,000 affordable housing units for seniors, families and the formerly homeless

2,400 children in early childhood programs

540 units of special needs housing

249 elderly residents cared for at our nursing and rehabilitation center



Consolidated Summary Statement of Activities

Year Ended June 30, 2010

Support and Revenue:

General Support:

Contributions, Grants, and Bequests	\$ 2,303,311
Contributed Goods, Services and Rent	4,923,061
Special Events, Net of Related Expense of \$572,001	873,307

Diocesan Support:

Diocesan Subsidy for Programs	1,600,000
Parish Christmas Collection	393,767
In-Kind Support	821,927
Total Support	\$ 10,915,373

Revenue:

Service Fees from Governmental Agencies	\$ 57,783,392
Service Fees from Third-Party Reimbursement	61,089,590
Service Fees from Other Sources	3,070,386
Saints Joachim & Anne Nursing & Rehabilitation Center Revenue	21,016,122
Rental Revenue	31,508,478
Management and Developer Fees	1,095,484
Administrative Revenue from Affiliates	24,025
Other Revenue (loss), Net	3,303,763
Total Revenue	178,891,240
Total Support and Revenue	\$ 189,806,613

Investment (loss) Income:

Investment Return	\$ 2,496,890
Unrealized Loss on Beneficial Interest in Charitable Trust	77,749
Total Investment (loss) Income	\$2,574,639

Expenses:

Program Services:

Older Adult Services	\$ 15,326,793
Family, Children and Youth Services	13,332,250
Services for People with Developmental Disabilities	44,667,366
Behavioral Health Services	28,517,533
Early Childhood Services	26,857,038
Community Centers/Outreach and Services	3,052,079
Senior Priests Program	82,392
Restorative Justice/Bereavement Services	92,170
Campaign for Human Development/Other Community Programs	148,535
Grant to CYO	224,397
Subsidized Housing (Senior, Families and Individuals)	34,868,521
Saints Joachim & Anne Nursing and Rehabilitation Center Services	23,096,895
Total Program Services	\$ 190,265,969

Support Services:

General Administration	3,711,306
Fundraising	557,917

Total Support Services	\$ 4,269,223
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Total Expenses	\$ 194,535,192
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Gross Results from Operations	(2,153,940)
Non-Accrued Monies Due from Governmental Agencies	4,826,564
Results from Program Services and Operations	2,672,624

Programs and Services

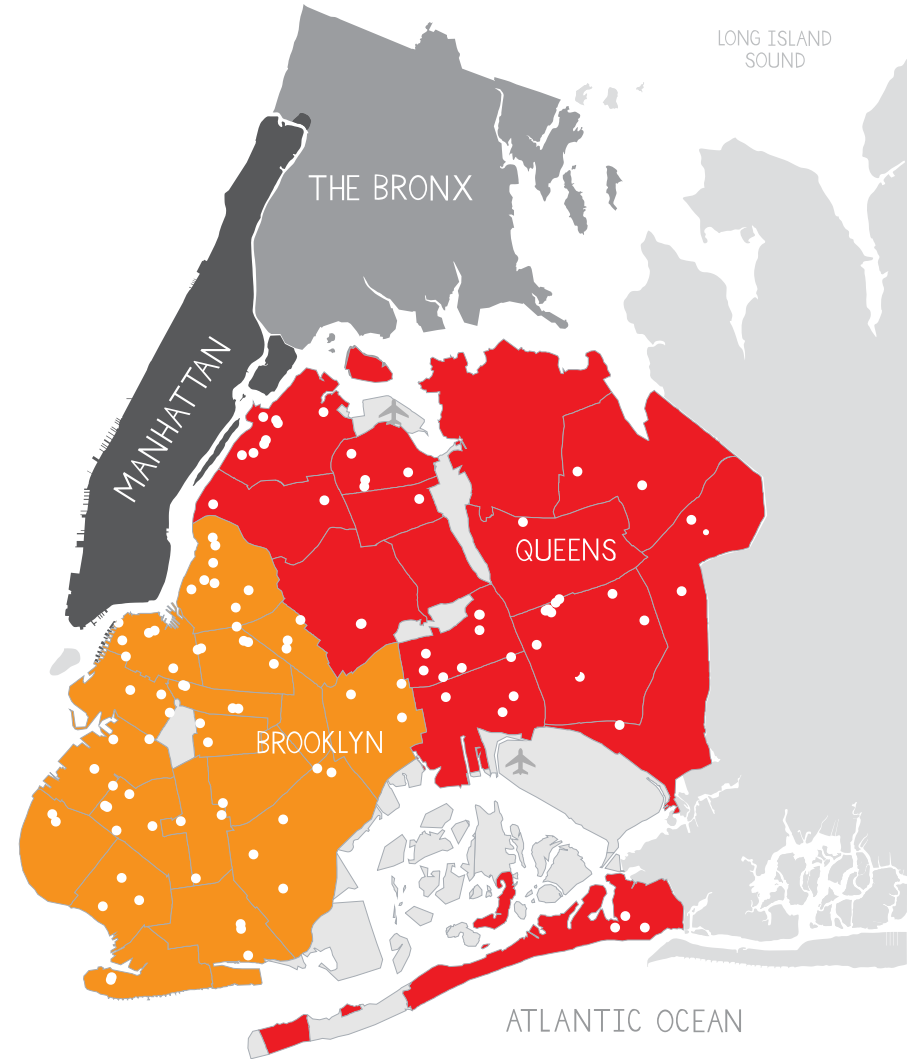
Parish & Community Outreach & Services

- Advocate for Persons with Disabilities
- Bereavement Services
- Brooklyn Community Center and Mobile Sites
- Community Outreach
- Emergency Management
- Our Lady of Angels Human Service Center
- Queens North Community Center
- Queens South Community Center
- Restorative Justice
- Services for Pregnant Women

Behavioral Health Services

- Bethlehem Blended Case Management
- Bohan Denton Flatlands Guidance Center
- Brooklyn Community Living Program
- Brooklyn Supported Housing
- Casa Betsaida
- Central Brooklyn Supported Housing Program
- Corona Elmhurst Guidance Center
- Flatbush Addiction Treatment Center
- Glendale Mental Health Clinic
- Jamaica Continuing Day Treatment Program
- Monica House
- Open Door Club

- Partnership of Hope - Intensive Case Management
- Queens Community Living Program
- Queens Supported Housing Program
- Rockaway Mental Health Services Clinic
- Rockaway PROS
- Woodside Mental Health Clinic
- Woodside Mobile Outreach Team
- World of Work-Brooklyn (Assisted Competitive Employment)
- World of Work-Queens (Assisted Competitive Employment)



Early Childhood Services

- Caritas Training Center
- Colin-Newell Head Start
- Coney Island Child Care Center
- Farragut Children's Center
- John F. Kennedy Child Care Center
- John Oravec Child Care Center
- Joseph DiMarco Child Care Center
- Joseph DiMarco Family Day Care
- Madeleine Jones Head Start and UPK Program
- Msgr. Andrew Landi Child Care Center
- Padre Kennedy Head Start
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- St. Barbara's Head Start
- St. Joseph Head Start
- St. Malachy's Child Development Center
- St. Malachy's Head Start
- St. Margaret Mary Head Start
- Sunset Park Early Childhood Development Center
- Sunset Park Family Day Care
- Therese Cervini Early Childhood Development Center
- Therese Cervini Family Day Care
- Vincent J. Caristo Child Care Center

Family Services

- 21st Century After School Program
- 21st Century and OST at P.S. 106
- After School P.L.U.S. PS 50 OST
- Bedford Hills - The Children's Center
- Bedford Hills Literacy Program (LEAP)
- Big Brothers Big Sisters
- Brighter Tomorrow/21st Century After School at Saints Joseph & Dominic Academy
- East New York/Brownsville Family Support Center
- Healthy Families at St. Joseph's & St. Dominic's Academy
- Homebase Homelessness Prevention
- Jamaica Family & Youth Center
- L.I.F.E. SYEP/City Connections Looking into Future Employment
- Leaders in Training GED Program - 21st Century Out of School Youth
- Man Up - Fatherhood Program
- Mentoring Children of Promise (MCP/AMCP)
- NYC Adult Literacy Initiative
- OST After-School Plus Program at P.S. 50
- Out of School Time (OST) High School Transition
- Out of School Time Holiday Program
- Out of School Youth (OSY)
- Project Bridge Healthy Families #1
- Queens ESOL
- Queens North Community Center Leaders in Training GED Program
- Refugee Resettlement Program
- Summer Youth Employment Program
- WIC Program Site 1 - Jamaica
- WIC Program Site 2 - Woodside

Older Adult Services

- Bayside Senior Center
- Benson Ridge Senior Services
- Catherine Sheridan Senior Center
- Catholic Charities Neighborhood Services Alzheimer's Adult Day Care Program
- Glenwood Senior Center
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- Northeast Queens Home Delivered Meals Program
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- St. Charles Jubilee Senior Center
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- St. Charles Jubilee Senior Center
- St. Louis Senior Center
- St. Mary's Senior Center

- Steinway Senior Center
- The Bay Senior Center
- Wakefield Senior Center

- Woodhaven Senior Center
- Woodside Senior Assistance Center

Catholic Charities Progress of Peoples Management (Housing)

- Berry Street Limited Partnership
- Bishop Boardman Apartments
- Catherine Sheridan Senior Residence
- David Minkin Residence
- Fr. Reder Senior Apartments
- Holy Spirit Apartments
- Mary Star of the Sea
- Mercy Gardens Supportive Housing
- Monastery Senior Apartments
- Monica House
- Most Holy Trinity Supportive Housing
- Msgr. Burke Apartments
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- Msgr. John O'Brien Apartments
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- Msgr. Thomas Campbell Apartments
- Mt. Carmel Apartments
- Mugavero Manor
- Our Lady of Good Counsel Supportive Housing
- Pierrepont House for the Elderly
- Pope John Paul II Apartments
- Rosary House
- South 8th Street Limited Partnership
- Sr. Lucian Apartments
- St. Brendan's Senior Apartments

- St. John Bleibtrau House
- St. Joseph's Supportive Housing
- St. Leonard's Family Housing
- St. Lucy/St. Patrick Family Housing
- St. Paul the Apostle Senior Apartments
- St. Pius V Senior Apartments
- St. Teresa of Avila Senior Apartments

Services for People with Developmental Disabilities

- Adessa House
- Alhambra Day Services-Day Habilitation
- Caldwell Home
- Carmel Residence
- Cribbin House
- Dawson Manor IRA
- Donald Savio Residence
- Garfield Manor

- Golden Residence
- Graci Residence
- Helen Owen Carey Residence
- Home & Community Based Services
- James Fitzpatrick Residence
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- Mary Wayrick Residence
- McLees House

- Mullaney IRA
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- Peter J. Connolly Residence
- Senior F.U.N.
- Straus Residence
- Summer F.U.N.
- Winter F.U.N.

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- Catholic Charities Progress of People's Development Corp.
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- Care at Home of the Diocese of Brooklyn, Inc.
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