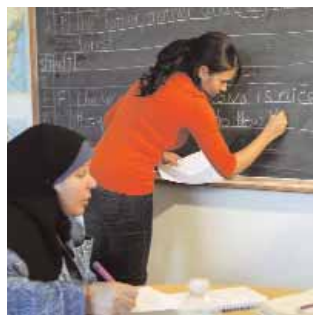




# Changing Lives... Building Communities

Catholic Charities Brooklyn and Queens 2009 Annual Report



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Catholic Charities Brooklyn and Queens sees its mission as sharing in the promotion of unity among all persons by seeking to develop caring communities.

**Changing Lives...**



**Building Communities**

Catholic Charities Brooklyn and Queens 2009 Annual Report

In the delivery of service, the values of quality performance, responsiveness to local need and preservation of the basic dignity of each individual person are paramount. Programs must be directed not only toward the alleviation of individual misery, but toward changing the forces which cause such misery, and toward advocating for justice and for systemic change where such is needed.

# Message from the CEO

Dear Friends,

**W**e are pleased to present you with the 2009 Annual Report for Catholic Charities Brooklyn and Queens. This yearly report provides our supporters and friends with a year-end composite of activities and accomplishments, while at the same time illustrating the progress achieved in human service care, education and support to clients and families.

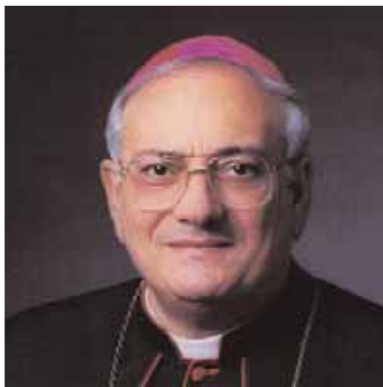
For more than 110 years, Catholic Charities Brooklyn and Queens has been changing lives and building communities as it serves its neighbors in need with mercy and compassion. Operating with a budget of more than \$194 million, we currently sponsor nearly 180 programs and services for children and youth, adults and seniors, the developmentally disabled, the mentally ill and the isolated. In addition, we are the largest faith-based provider of affordable housing in the country, with 3,500 units for the elderly, homeless, disabled and low-income families, and 530 units of special needs housing.

For the administration and staff of Catholic Charities Brooklyn and Queens, 2009 gave new meaning to the word “challenge.” With the country reeling from an economic crisis, countless members of the community turned to Catholic Charities for assistance. In response, we increased our efforts to address issues of poverty and promote justice in the communities we serve, thereby empowering families and individuals to achieve greater self-sufficiency.

Fiscally, our Agency dealt with the complex economic climate coupled with declining reimbursements from State and Federal sources. In the past year, we adopted creative strategies to manage our resources in this era of reform and change, while at the same time ensuring that every available cent was used to support those who need it the most. We take great pride in the fact that Catholic Charities is one of the most efficiently run agencies, with 91 cents of every dollar raised directly supporting our programs and services.

As we move into a new decade, we believe that the people who are the strength of Catholic Charities – our Board of Trustees, administration, staff and volunteers – are ready, willing and able to cope with the challenges that lie ahead. Catholic Charities Brooklyn and Queens has served its community for 110 years, and we are confident that we will continue to build upon that tradition in the coming years. Thank you for your continued support of our work, and for enabling us to live out our mission of outreach, service and care as we change lives and build communities.

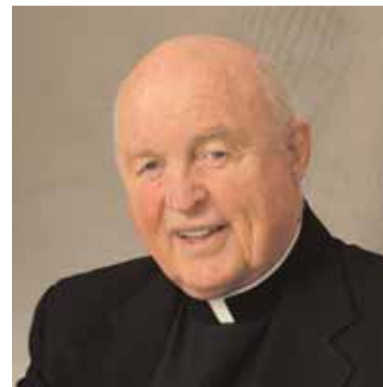
Sincerely,  
**Robert Siebel**  
*Chief Executive Officer*



**Most Reverend  
Nicholas DiMarzio, PhD., D.D.**  
*Bishop of the Diocese of Brooklyn*



**Reverend Monsignor  
Alfred P. LoPinto**  
*Vicar for Human Services  
Diocese of Brooklyn*



**Most Reverend  
Joseph M. Sullivan**  
*President, Board of Trustees  
Catholic Charities*



**Robert Siebel**  
*Chief Executive Officer  
Catholic Charities and  
affiliated agencies*



**“Catholic Charities has helped me keep a roof over my head and care for my elderly mother. I will always be grateful to them.”**

**Maria Petrik**



## Parish & Community Outreach & Services

**W**hen Maria Petrik's husband suffered a heart attack and became gravely ill, she quit her job as a home health aide to care for him. However, the heart attack left Gyorgy with permanent paralysis and he eventually passed away, leaving Maria devastated both emotionally and financially. In addition, after years of hoping to return to her native Romania, a break-in at her apartment robbed her of their life savings. Left alone, and caring for her elderly mother who suffers from Alzheimer's Disease, Maria had no way to pay for all of her monthly expenses. In 2009, Maria turned to Catholic Charities, who helped her with rent and assisted her in applying for needed assistance and benefits.

Stories such as this one are common at Catholic Charities. Every day, our Parish and Community programs offer support for our neighbors in need. Highly skilled staff members work closely with parishioners and community residents to provide them with the tools necessary to lead lives of independence and self-sufficiency. Our case managers are stationed in areas of greatest need in order to make the services of Catholic Charities immediately accessible to our neighbors, while our Community Centers serve as the gateway to Catholic Charities' vast network of programs and services. Our holistic approach enables us to provide our neighbors with direct services to address their immediate needs, while we work with parish and community-based advocates towards social justice and systemic change in the long-term.



## 2009 Highlights

### Catholic Charities Allocates \$250,000 to Parishes

In a continued effort to assist communities most affected by the economic crisis, Catholic Charities allocated \$250,000 to Brooklyn and Queens parishes and parish clusters. These funds were distributed via a grant program called "The Matthew 25 Project," and collaborative initiatives included workshops aimed at self-sufficiency (financial literacy and foreclosure prevention), employment retooling, job training and placement, and emergency assistance programs. Many parishes used the funds to supplement their efforts to keep food pantries stocked and to help parishioners pay for medications and doctor visits.

### Expand Community Centers via Mobile Sites

In 2009, Catholic Charities Community Centers expanded via mobile sites to better serve hard-to-reach parish communities in Brooklyn and Queens, providing case workers and social services to ensure that every person in need can be reached.

### CCBQ Launches "Pathways to Self-Sufficiency"

Catholic Charities hosted an employment and education expo to kick-off its Pathways to Self-Sufficiency Series, which is designed to help individuals achieve independence and self-determination during these difficult economic times. At the expo, employment and business counselors, educators and landlord/tenant attorneys were on hand to provide guidance with resume writing, financial literacy, housing issues and referrals to Adult Degree programs.

## 2009 Outcomes

- Catholic Charities provided **14,700** individuals with case management, financial assistance and other needed services through our Catholic Charities Community Centers.
- We worked closely with **197** Diocesan parishes and **31** parish clusters to address community issues such as affordable housing, emergency preparedness, health care, immigration and bereavement.



**“I am using the World of Work program as the first stepping stone to the next journey in my life. With the help of Catholic Charities, I feel like the sky is the limit.”**

**Taina Pierce**





# Behavioral Health Services

**A**fter working for 15 years as a paratransit driver for Access-A-Ride, Taina Pierce was suddenly unemployed. Struggling with severe depression and unfamiliar with the ways to seek employment, Taina turned to the World of Work/Assisted Competitive Employment Program. Taina was assigned to a Job Coach/Case Manager, who trained her in the many methods of job seeking, and improved her technical skills through training in computer and telephone usage, group networking, dress for success, and referrals to education and training. Today, Taina is positive, hopeful and motivated to work in the photography industry.

The World of Work program is just one of many services offered at Catholic Charities, and these Behavioral Health Services are as varied as the issues that arise for those having difficulty adjusting at home, school or in the community – issues like depression, substance abuse, marital problems or other stress-related conditions. Among the services provided by professional, dedicated staff are short-term and long-term counseling, stress management, activities therapy, vocational support and MICA services. Our community-based mental health clinics offer those with severe mental illness a broad range of outpatient services, while our housing facilities provide residents with independent living skills, health management, counselor visits, and educational and recreational opportunities. With more than 25 behavioral health programs that help individuals strive for rehabilitation and independence, our neighbors are given a real chance to lead fulfilling lives and become an integral part of the community.



## 2009 Highlights

### Clients and Staff “Walk for Wellness”

Catholic Charities clients and staff gathered in Prospect Park, Brooklyn in 2009 for a 3-mile Walk for Wellness. The Walk was implemented to promote a healthier lifestyle, and featured representatives from a variety of behavioral health programs such as Brooklyn Community Living, Monica House, Circle of Hope, Brooklyn Supported Housing, Queens Supported Housing and Mercy Gardens. T-shirts and pedometers were provided at the start line, and walkers gathered around BBQ grills and picnic tables after the finish for a lunchtime meal of lean hamburgers and hot dogs, salad and other healthy snacks.

### Behavioral Health Forum

Catholic Charities Behavioral Health Services assisted in New York State Senator Shirley L. Huntley's first “Mental Health & Developmental Disabilities Forum.” Held at the Queens Centers for Progress in Jamaica, Queens, the event brought together city and state officials to address the concerns of those facing mental health challenges and/or developmental disabilities in the Queens community, including how to access Medicaid and other benefits, and how to obtain psychological and psycho-social evaluations.

## 2009 Outcomes

- Catholic Charities operated Street to Home, a program that was instrumental in helping to reduce street homelessness in Brooklyn by 66% since its launch in 2007.
- Behavioral Health Services staff decreased hospitalization rates by 50% for clients living in Monica House, through intensive case management and counseling.
- Catholic Charities was awarded 45 new beds for Queens Supported Housing.
- Catholic Charities' Mental Health clinics experienced a 13% increase in services provided in 2009.



**“Even after my children graduate from Sunset Park, I know we will still be part of this family. We feel so welcome here that we see it as our second home.”**

**Laura Gutierrez**



## Early Childhood Services

**W**hen Laura Gutierrez enrolled her three-year-old son, Gabriel, at the Sunset Park Early Childhood Development Center, she had high hopes for his bright future. That's why Laura was astonished when his teacher told her that Gabriel struggled with his fine motor skills. Determined not to let Gabriel fall behind, the early childhood teacher guided Gabriel's parents through the process of enrolling him in on-site occupational therapy to improve his skills. With on-site therapy, he was able to keep up with the other children his age, and now writes beautifully and easily. Laura's daughter is now enrolled in the program and is doing well, and Laura works at the facility as a volunteer. Laura also took advantage of nutrition classes at Cornell University, a service available through our program, and is proud to be able to make healthy snacks and meals for the whole family.

Triumphs such as these occur every day through Catholic Charities Early Childhood Services, which offers comprehensive quality programs through UPK, Head Start programs, child care centers and family day care, each designed to foster the social, emotional, physical and cognitive development of preschoolers in a safe environment. Catholic Charities uses the Montessori approach to early childhood education because it best meets the needs of children from birth to seven years of age. To uphold our commitment to quality education, our Caritas Center provides Montessori training to our early childhood staff. In addition, Caritas also helps provide essential learning materials for more than 90 classrooms at our sites — materials such as number rods, sandpaper letters and much more. Catholic Charities Brooklyn and Queens reaches approximately 2,400 children each year, ensuring that they receive the best education possible for the best future possible.



## 2009 Highlights

### Sunset Park Begins \$1.2 Million Expansion

**T**hanks to a grant of \$1.2 million from the Robin Hood Foundation, together with additional funding and support from the New York City Administration for Children's Services, Catholic Charities developed 4,000 square feet of unused space at Sunset Park Early Childhood Development Center, which provides much-needed early childhood services to families in Brooklyn's Sunset Park community. By creating five additional classrooms, Catholic Charities is now able to serve an additional 114 children from a waiting list of over 350 families.

### Provider of the Year Award

**F**ive providers of our Sunset Park Family Day Care were selected for a 6-month science and literacy research project by PBS, and one facilitator received the Provider of the Year Award from Channel 13.

### Assemblyman Awards \$125,000 for Outdoor Playground

**A**ssemblyman Alec Brook-Krasny awarded a \$125,000 state grant to the Madeleine Jones Head Start in Coney Island, Brooklyn, for the installation of a roof cover for their outdoor playground.

### Farragut Children's Center Celebrates 40 Years

**I**n December, Catholic Charities Farragut Children's Center celebrated 40 years of service to the children and families of Fort Greene, Brooklyn. Families and friends joined the children in a day of celebration, which included music and dance performances.

## 2009 Outcomes

- Family Day Care programs received **100%** compliance ratings in their Annual ACS Program Assessment audits.
- **90** more children are served at St. Margaret Mary Head Start following the addition of a new classroom and expanded services.



**“My dream is to go to college and become a fashion designer. Catholic Charities gave me the tools I needed and set me on the right path for my future.”**

**Osage Williams**

# Family Services

**O** sage Williams, who has worked at Catholic Charities for the past two years through the Summer Youth Employment Program, has always dreamed of attending a premiere art and design school and becoming a fashion designer. However, most collegiate design programs require students to submit a comprehensive portfolio and design samples, a roadblock for Osage since she lacked the funds to purchase the art supplies needed. In order to help her realize her dream, Catholic Charities helped Osage purchase a sewing machine, fabric, notebook and a scanner for her drawings. Today, Osage is preparing her portfolio and volunteering her time in the Catholic Charities LIFE Program (Looking Into Future Employment), where she serves as a mentor and leads debates and fashion and cooking/nutrition groups.

The LIFE Program is just one of the many Family Services programs which serve diverse communities and families throughout Brooklyn and Queens. From prevention programs tailored for at-risk families to homeless prevention programs that help people in danger of losing their homes, Family Services programs strengthen families and help them stay together. We offer our youth second chances to keep them off the streets, and give them real purpose for the future, through such programs as the Catholic Charities Big Brothers/Big Sisters. In addition, our Refugee Resettlement Program has helped those from around the world who have suffered political, religious or socio-economic oppression, including assistance in applying for Social Security cards and political asylum, ESL, employment assistance and medical check-ups. Through all these venues, Catholic Charities offers families second chances to find real purpose for the future and enhance the quality of life.



## 2009 Highlights

### Homebase Serves as Exemplary Model for Other Agencies

Catholic Charities Homebase Program – a comprehensive homeless prevention program developed by the New York City Department of Homeless Services – received Catholic Charities USA's Casey Family Strengthening Award for its holistic approach in providing homeless prevention services to at-risk families. In addition to receiving a \$25,000 grant to continue its vital work, Homebase hosted a site visit for 14 Catholic Charities agencies from across the country to learn more about this successful program.

### Catholic Charities Hosts Financial Empowerment Center

This year, Catholic Charities celebrated the grand opening of the New York City Financial Empowerment Center in Queens. This Center offers free one-on-one coaching in English and Spanish on budgeting, debt management, affordable banking services, government benefit screenings and more. The Center is hosted by Catholic Charities Homebase and is administered by the Department of Consumer Affairs Office of Financial Empowerment and The Financial Clinic, with support from Capital One.

### Teens Help Beautify Brooklyn

Teens from our Summer Youth Employment Program (SYEP) at the Dr. White Community Center participated in New York City's Summer of Service, where they spent the day planting trees and beautifying Prospect Park, Brooklyn. This program is just one example of the many ways our youth get involved and help make a difference in our communities.

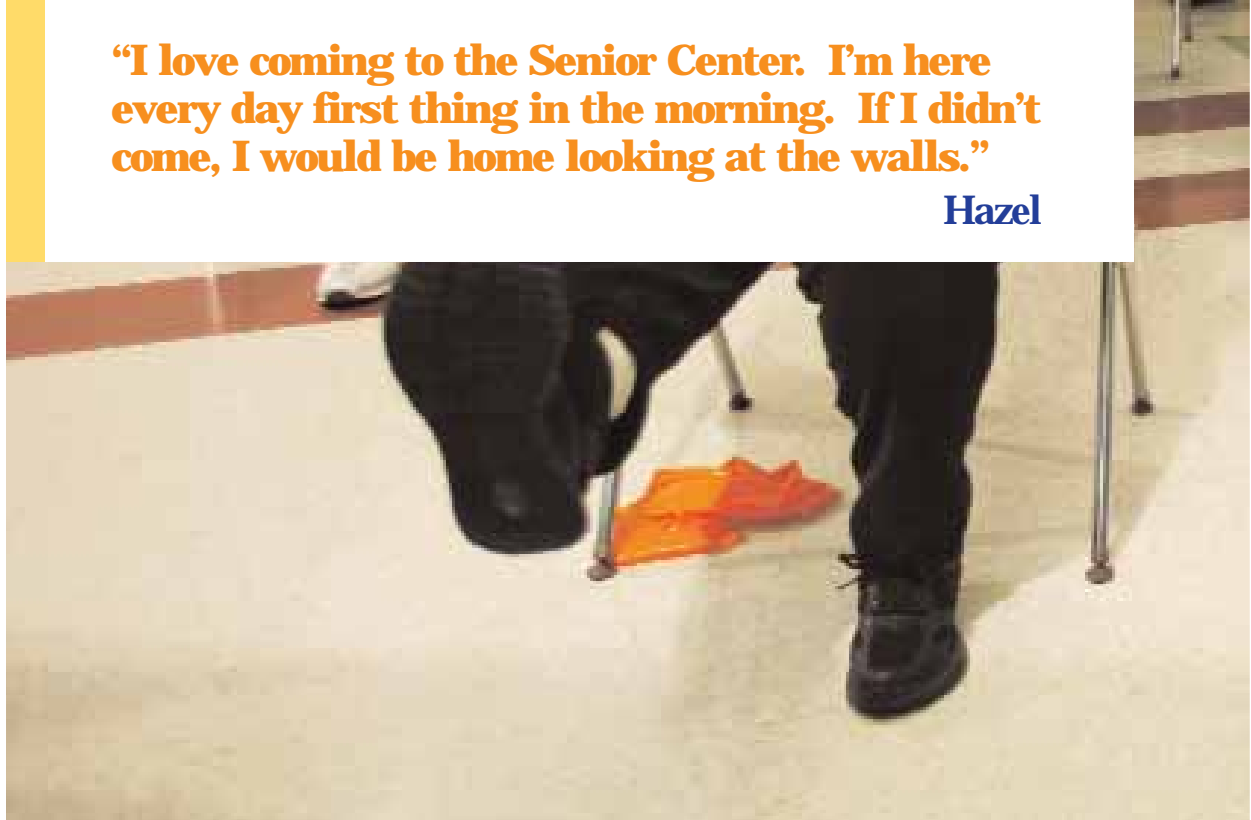
## 2009 Outcomes

- Our Refugee Resettlement Program received a Service Excellence Award from the United States Conference of Catholic Bishops Migration and Refugee Services for assisting consumers with self-sufficiency.



**“I love coming to the Senior Center. I’m here every day first thing in the morning. If I didn’t come, I would be home looking at the walls.”**

**Hazel**



## Older Adult Services

**A**t age 68, Hazel lives alone with no family nearby. But happily, she has discovered a home away from home at the nearby Catholic Charities Ozone Park Senior Center. Hazel wakes up looking forward to every day, and when she isn't volunteering in the Senior Center's office, she's busy learning to crochet, painting, or attending the dance and yoga classes offered every week. "We're called the Senior Ozone Rockettes!" she laughs. Hazel also participated in our new Matter of Balance program, an eight-week series of health information, exercises and daily living advice aimed at preventing falls among seniors.

The Ozone Park Senior Center is just one of the many Catholic Charities programs helping our older neighbors stay healthy and lead more fulfilled lives. Through a host of Older Adult Services, we provide nutritional, educational, recreational, social service and multicultural programs to help older adults improve the quality of their lives and provide the support necessary to continue to live in their communities as they age. For those over age 60, Catholic Charities offers congregate lunch, Meals-on-Wheels, entitlement counseling/advocacy, case management, transportation and chore services. Our Alzheimer's programs serve those age 60 and older who are diagnosed with Alzheimer's disease or related dementia, while our Social Day Care Centers offer clients and caregivers supportive counseling, group activities, training workshops, information and referral services in a caring environment.



## 2009 Highlights

### Older Adults Get Fit at Senior Centers

In order to help seniors stay physically fit and active in a safe environment, many Catholic Charities Senior Centers have installed Nintendo Wii gaming systems. Through the system, seniors can bowl, play tennis or participate in a host of other games that improve strength, coordination and balance. Dorothy Wall, a senior who credits the Wii with dramatically improving her health, says: "I am happy to be alive and want to live another 40 years – and I want to live it as happy and healthy as I can. That is my goal."

### Staff Members Honored with Star Awards

Staff members were honored with STAR Awards from Citymeals-on-Wheels for the outstanding accomplishment of launching a Meals-on-Wheels program in three days after DFTA requested that we provide meals to the elderly in Northeast Queens.

### Senior Center Hosts Intergenerational Event with Teens

The Ozone Park Senior Center and the Queens Public Library hosted an Intergenerational Oral History Project in May 2009. The project brought together students from St. Mary Gate of Heaven Elementary School and Robert H. Goddard Public High School who interviewed the older adults about their work, family life and the neighborhood they grew up in. The high school students filmed a short documentary, while the younger students compiled a booklet with their interviews.

## 2009 Outcomes

- Catholic Charities was selected by the New York City Department for the Aging (DFTA) as a provider of choice for home delivered meals. We now deliver more than **1,200** meals daily.
- Catholic Charities staff provided **2,500** hours of friendly visiting to frail seniors in partnership with other community-based organizations.
- Nearly **400,000** meals served to older adults at senior centers, and **570,000** meals delivered to the homebound elderly.



**“I love coming to Senior F.U.N. I helped build a huge Statue of Liberty out of bottle caps and it was so much fun!”**

**Michael Conboy**



## Services for People with Developmental Disabilities

**F**or Michael Conboy, working on a huge art project like the Statue of Liberty bottle cap display was a dream come true. The youngest member of Senior F.U.N. at 55 years of age, Michael has attended the program for one year and also resides at Catholic Charities Helen Owen Carey Residence. Always on the lookout for ways to stay busy and involved, Michael actively participated in the Lady Liberty project by going for walks in the community to look for bottle caps, sorting caps by color, and helping to paint and arrange the bottle caps. All in all, it was a fun and lively activity for this friendly and involved senior.

Every weekday, Senior F.U.N. provides its members with meaningful leisure activities which are intellectually and personally stimulating. Emphasis is placed on providing an environment in which the members make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, movement to music and bowling. Adult education and skill enhancement is provided, as well as weekly community trips to concerts, museums, parks and libraries.



Programs such as Senior F.U.N. are just one of the many programs offered at Catholic Charities Brooklyn and Queens through its Services for People with Developmental Disabilities. Every day, qualified and competent staff members provide comprehensive case management, clinical and psychological services, residential services, daily skills training and recreational services. Warm, friendly staff members offer emotional support to people with developmental disabilities and their caregivers in a nurturing environment. At our 21 residences for the developmentally disabled, individuals receive 24-hour supervised care while living independently and experiencing real autonomy.

## 2009 Highlights

### Seniors Create Bottle Cap Art Display

Last year, staff members at Catholic Charities Senior FUN Program spent nine months recreating the Statue of Liberty using bottle caps – a project that was originated to symbolize how America unites people of different religions, backgrounds and cultures. Ten thousand bottle caps were collected, sorted by color, painted and glued onto six boards, together with clay and beads. The project was proudly unveiled at an art exhibit at Sr. Lucian Apartments.

### Artists Featured in Gallery Exhibition

The amazing artwork of three of our participants at Alhambra Day Services, a program for people with developmental disabilities, was recently featured in "Making Art Work," an art exhibit hosted by The Carter Burden Center for the Aging and held at Gallery 207 in Manhattan. Alhambra artists Harold Demezier, Irving Green and Antonino Lobocono created approximately ten of the pieces that were featured, including watercolor paintings and fine art. Antonino is also a resident at our Helen Owen Carey Residence, one of our special needs housing facilities in Greenpoint, Brooklyn.

## 2009 Outcomes

- Catholic Charities completed the conversion of Alhambra Services to a day habilitation model to better serve clients.
- Our Day Service programs, which serve over 200 clients, were praised by the Council on Accreditation for "demonstrating great sensitivity and compassion in serving individuals."
- In 2009, we increased staffing to support health-care management and augmented direct care in order to meet the needs of an increasingly older population.



**“After I lost my husband, it was hard for me to be on my own. It took me a while to get adjusted, but I am in my neighborhood and I am happy.”** Ann Luciano



View from rooftop terrace at the Catholic Charities Pierrepont House.

# Affordable Housing

**W**hen Ann Luciano's husband died suddenly of an aneurysm, she was unprepared for a life on her own. Rent was rising at the building she had lived in for years, and Ann was unable to afford the \$2,000 a month rent. Although her children invited her to live with them, Ann wanted to remain independent and on her own. Thanks to Catholic Charities, Ann found a home in the Bishop Boardman Apartments and was able to stay in the neighborhood she had lived in all her life. Today, she is happy and active, and is surrounded by her church, shops, friends and family.

Since 1975, Catholic Charities Progress of Peoples (POP) Development Corporation, the affordable housing developer of Catholic Charities Brooklyn and Queens, has served as a catalyst for growth in countless neighborhoods, seeking to transform not only vacant land and buildings, but the lives of individuals and families. In the past 30 years, POP Development has completed over 3,000 units of housing, including 2,700 units of housing for low-income older adults, 510 units of family housing and 284 units of supportive housing for formerly homeless individuals.

Through the Progress of Peoples Management Corporation, Catholic Charities is also able to provide quality affordable housing with a vital link to social services, instilling a sense of home, community and family to its residents. In addition, all residents of our senior housing, family housing and supportive housing for the formerly homeless can receive necessary services at any of our service divisions.



## 2009 Highlights

### Catholic Charities Progress of Peoples Chosen to Develop in Howard Beach

In 2009, Catholic Charities Progress of Peoples Development Corporation was chosen by New York State to acquire the Bernard Fineson Developmental Disabilities Senior Office site in Howard Beach, Queens, and develop the site into low- and moderate-income housing. The site will be converted into a 100-unit apartment development, with 80 of the units reserved for seniors over age 60, and 20 units for persons with developmental disabilities.

### Tenants Move into Most Holy Trinity SRO

Last spring was move-in day for the 76 new and current tenants of the newly renovated Most Holy Trinity SRO (Single Room Occupancy) in Brooklyn. Developed in 1985, Most Holy Trinity is a former convent that was developed into an SRO by Catholic Charities to address the lack of low-cost housing for single homeless adults. In 2007, the city reinvested funds to convert Most Holy Trinity from single room occupancy to efficiency apartments with private bathrooms and kitchenettes.

## 2009 Outcomes

- Catholic Charities Progress of Peoples Management completed energy upgrades to many of its properties, reducing energy costs by 20%.
- Over 90% of all tenants in our affordable housing have incomes below 30% of annual median income (AMI).
- A tenant survey revealed that over 95% of tenants in senior housing would refer a friend to POP housing.

## Affiliated Services

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### Saints Joachim & Anne Nursing & Rehabilitation Center

**S**aints Joachim & Anne Nursing & Rehabilitation Center is a 200-bed health care facility overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The home provides compassionate care and a welcoming setting for both short-term and long-term residents. Elderly who require 24-hour nursing care receive high quality nursing and medical care from board certified physicians, including post-acute and short stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation and pastoral care.

### Family Home Care Services of Brooklyn & Queens

**F**amily Home Care Services of Brooklyn & Queens and Care at Home, Diocese of Brooklyn, Inc., are affiliates of Catholic Charities which provide at-home care to nearly 2,000 elderly and disabled clients each year. Services provided by Family Home Care Services include nursing supervision, personal care aides, 24/7 supervision and case service management by a Registered Nurse.

### Catholic Youth Organization

**T**he Catholic Youth Organization (CYO) at Catholic Charities Brooklyn and Queens provides young people with a variety of athletic programs and events. Through sports, young men and women are able to develop their potential and sportsmanship through participation in basketball, soccer, swimming, volleyball, track, baseball and softball. Every year, more than 12,000 young athletes, representing approximately 100 parishes, participate in the program, which aims to develop well-rounded individuals who can become the leaders of tomorrow.

## The New York Times Neediest Cases Campaign



Risto Prendzov



## Catholic Charities USA

Every year, *The New York Times* sponsors **The Neediest Cases Fund** to raise money to help seven of New York's major non-profit agencies, including Catholic Charities Brooklyn and Queens. This year, the Neediest Cases Campaign ran from November 2009 through January 2010, during which *The New York Times* published a series of articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for people from all walks of life. Without the continued support of *The New York Times* Neediest Cases Fund, thousands of New Yorkers would be without the help they so desperately need.

**Catholic Charities USA (CCUSA)** is the national office for over 1,700 local Catholic Charities agencies and institutions nationwide. Catholic Charities USA provides strong leadership and support to enhance the work of local agencies in their efforts to reduce poverty, support families, and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. Through the campaign, Catholic Charities USA has organized all of its members – including Catholic Charities Brooklyn and Queens – towards the goal of reducing poverty in half by the year 2020.

## Catholic Campaign for Human Development in the Diocese of Brooklyn

**Catholic Charities Brooklyn and Queens** supports the **Catholic Campaign for Human Development (CCHD)**, a social justice program which sponsors projects that help poor and low-income people help themselves. Every year, to help break the cycle of poverty, the Diocese of Brooklyn issues grants to projects that not only address the root causes of poverty, but seek to empower the poor, the disabled, minorities, workers and immigrants. Eighty-six cents out of every dollar received by CCHD goes directly to community empowerment, economic development and education programs.

# Map and Locations

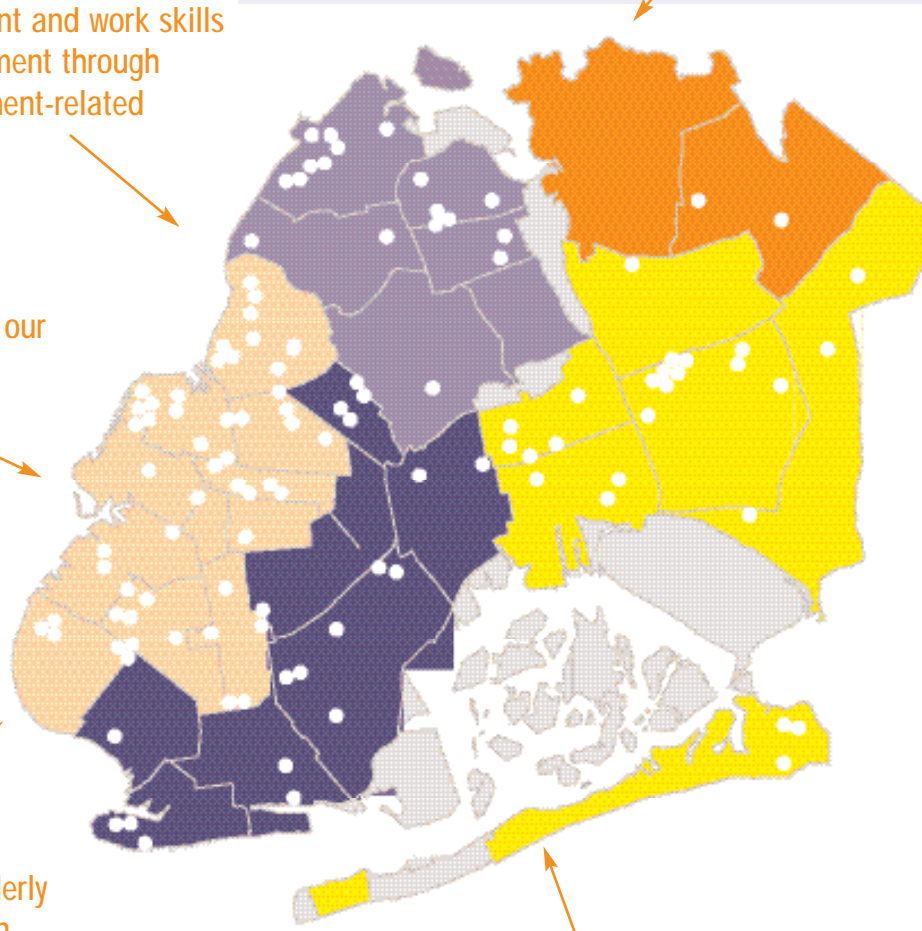
## Programs and Sites Throughout Brooklyn and Queens

1,500 helped with job placement and work skills development through employment-related services

740 young people employed through our youth employment programs

1,000,000 meals served to the elderly through Meals-on-Wheels and senior centers

2,890 employees at nearly 180 programs, making Catholic Charities one of the largest non-profit employers in New York City.



### Parish & Community Outreach & Services

- Brooklyn Community Centers
- Queens North Community Center
- Queens South Community Center
- Bereavement Services
- Services for Pregnant Women
- Deafness Services
- Advocate for Persons with Disabilities
- Our Lady of Angels Human Service Center
- St. Fidelis Mother and Child Residence
- Restorative Justice
- Rockaway Food Pantry

### Behavioral Health Services

- Bethlehem Blended Case Management
- Bohan-Denton Flatlands Guidance Center
- Brooklyn Community Living Program
- Brooklyn Supportive Housing
- Casa Betsaida
- Circle of Hope
- Corona Continuing Day Treatment Center
- Corona Elmhurst Mental Health Clinic
- Flatbush Addiction Treatment Center
- Glendale Mental Health Clinic
- Jamaica Continuing Day Treatment
- Monica House
- Open Door Club
- Partnership of Hope, ICM
- Peer Advocacy Program
- Queens Case Management
- Queens Community Living Apts./Supported Housing Program
- Rockaway Community Life Skills/MICA Services Program
- Rockaway Mental Health Clinic
- Rockaway Mobile Crisis Outreach Psychiatric Team
- Street to Home Brooklyn/Queens
- Woodside Mental Health Clinic
- Woodside Mobile Outreach Team
- World of Work Vocational/Employment Program Brooklyn
- World of Work Vocational/Employment Program Queens

### Early Childhood Services

- Caritas Training Center
- Colin-Newell Head Start
- Coney Island Child Care Center
- DePaul Head Start
- Farragut Children's Center
- John F. Kennedy Child Care Center

- John Oravec Child Care Center
- Joseph DiMarco Child Care Center
- Joseph DiMarco Family Day Care
- Madeleine Jones Head Start and UPK Program
- Msgr. Andrew Landi Child Care Center
- Padre Kennedy Head Start
- Robert F. Kennedy Child Care Center
- St. Joseph Head Start
- St. Malachy's Child Development Center
- St. Malachy's Head Start
- St. Margaret Mary Head Start
- Sunset Park Early Childhood Development Center
- Sunset Park Family Day Care
- Therese Cervini Family Day Care
- Therese Cervini Early Childhood Development Center
- Vincent J. Caristo Child Care Center

#### Family Services

- 21st Century and OST at P.S. 106
- Adolescent Pregnancy Prevention Services (APPS)
- Bedford Hills—The Children's Center
- Catholic Big Brothers/Big Sisters
- Choosing Abstinence with Peers (CAPS)
- City Connections
- Commodity Supplemental Food Program
- Dr. White Community Center
- East New York/Brownsville Family Support Center
- Flowers with Care Youth Services GED Program
- Homebase Homelessness Prevention/Diversion
- Jamaica Family & Youth Center
- Man Up--Fatherhood Program
- Northwest Brooklyn Parenting Project
- NYC Adult Literacy Initiative
- OST After-School Plus Program at P.S. 50
- Out of School Youth (OSY)
- Queens ESOL-Civics Program
- Refugee Resettlement Program
- SAFE Alternatives for Family Enrichment (SAFE)
- Summer Youth Employment Program
- Volunteer Services
- Youth Employment Program: L.I.F.E.

#### Older Adult Services

- Alzheimer's Adult Day Care Program
- Bayside Senior Center
- Benson Ridge Senior Services
- Catherine Sheridan Senior Center

- Glenwood Senior Center
- Hillcrest Senior Center
- Narrows at the Lodge
- Narrows Senior Center
- Northeast Queens Case Management
- Northeast Queens Friendly Visiting Program
- Northside Senior Center
- Ozone Park Senior Center
- Pete McGuinness Senior Center
- Peter J. DellaMonica Senior Center
- Project Independence
- Richmond Hill Senior Center
- Seaside Senior Center
- Sheepshead Bay Case Management
- Sheepshead Bay Supportive Services (NORC)
- Southwest Queens Case Management
- St. Charles Jubilee Senior Center
- St. Louis Senior Center
- St. Mary's Senior Center
- Steinway Senior Center
- The Bay Senior Center
- Wakefield Senior Center
- Woodhaven Senior Center
- Woodside Senior Assistance Center

#### Catholic Charities Progress of Peoples Management (Housing)

- Berry Street Limited Partnership
- Bishop Boardman Apartments
- Bishop Mugavero Apartments
- Catherine Sheridan Senior Residence
- David Minkin Residence
- Fr. Richard Reder Senior Apartments
- Holy Spirit Apartments
- Mary Star of the Sea Apartments
- Mercy Gardens Supportive Housing
- Monastery Senior House
- Most Holy Trinity Supportive Housing
- Msgr. Burke Apartments
- Msgr. John O'Brien Apartments
- Msgr. Joseph Stedman Residence
- Msgr. Mullaney Apartments
- Msgr. Thomas Campbell Apartments
- Mt. Carmel Apartments
- Our Lady of Good Counsel Supportive Housing
- Pierrepont House for the Elderly
- Pope John Paul II Apartments

- Rosary House
- South 8th Street Limited Partnership
- Sr. Lucian Apartments
- St. Brendan's Houses
- St. John Bleibtrau House
- St. Joseph's Supportive Housing
- St. Leonard's Family Housing
- St. Lucy/St. Patrick Family Housing
- St. Paul the Apostle Apartments
- St. Pius V Senior Apartments
- St. Teresa of Avila

#### Services for People with Developmental Disabilities

- Adessa House
- Alhambra Day Services
- Caldwell Home
- Carmel Residence
- Cribbin House
- Dawson Manor IRA
- Donald Savio Residence
- Garfield Manor
- Golden Residence
- Graci Residence
- Helen Owen Carey Residence
- Home & Community Based Services
- James Fitzpatrick Residence
- Jeanne Noel Hower Manor
- Mary Wayrick Residence
- McLees House
- Mugavero Manor
- Mullaney IRA, #2A
- Mullaney IRA, #2D & 2E
- Mulrooney Manor
- Peter J. Connolly Residence
- Senior F.U.N.
- Straus Residence
- Summer F.U.N./Winter F.U.N.
- Weekend Respite Program

#### Affiliated Agencies/Programs

- Catholic Charities Neighborhood Services
- Catholic Charities Progress of Peoples Development Corp.
- Catholic Charities Progress of Peoples Management
- Catholic Youth Organization
- Family Home Care Services & Care at Home
- SS. Joachim & Anne Nursing & Rehabilitation Center

# Consolidated Summary Statement of Activities

## Year Ended June 30, 2009

### 2009 Total Support and Revenue

2009  
Total

#### General Support:

Contributions, Grants and Bequests	\$ 6,136,098
Contributed Goods, Services and Rent	6,408,476
Special Events, Net of Related Expense of \$544,090	731,410

#### Diocesan Support:

Diocesan Subsidy for Programs	1,750,000
Bishop Mugavero Fund/Alive in Hope	195,000
Parish Christmas Collection	391,713
In-Kind Support	846,639

**Total Support** **\$16,459,336**

#### Revenue:

Service Fees from Governmental Agencies	55,489,652
Service Fees from Third-Party Reimbursement	60,669,547
Service Fees from Other Sources	2,680,682
Saints Joachim & Anne Nursing Home and Rehab Services	20,321,691
Rental Revenue	30,283,034
Management and Developer Fees	805,028
Administrative Revenue from Affiliates	201,603
Other Revenue (Loss), Net	3,239,567

**Total Revenue** **\$173,690,804**

**Total Support and Revenue** **\$190,150,140**

#### Investment (Loss) Income:

Investment Return	(2,939,422)
Unrealized Loss on Beneficial Interest in Charitable Trust	(577,297)
<b>Total Investment (Loss) Income</b>	<b>(\$3,516,719)</b>



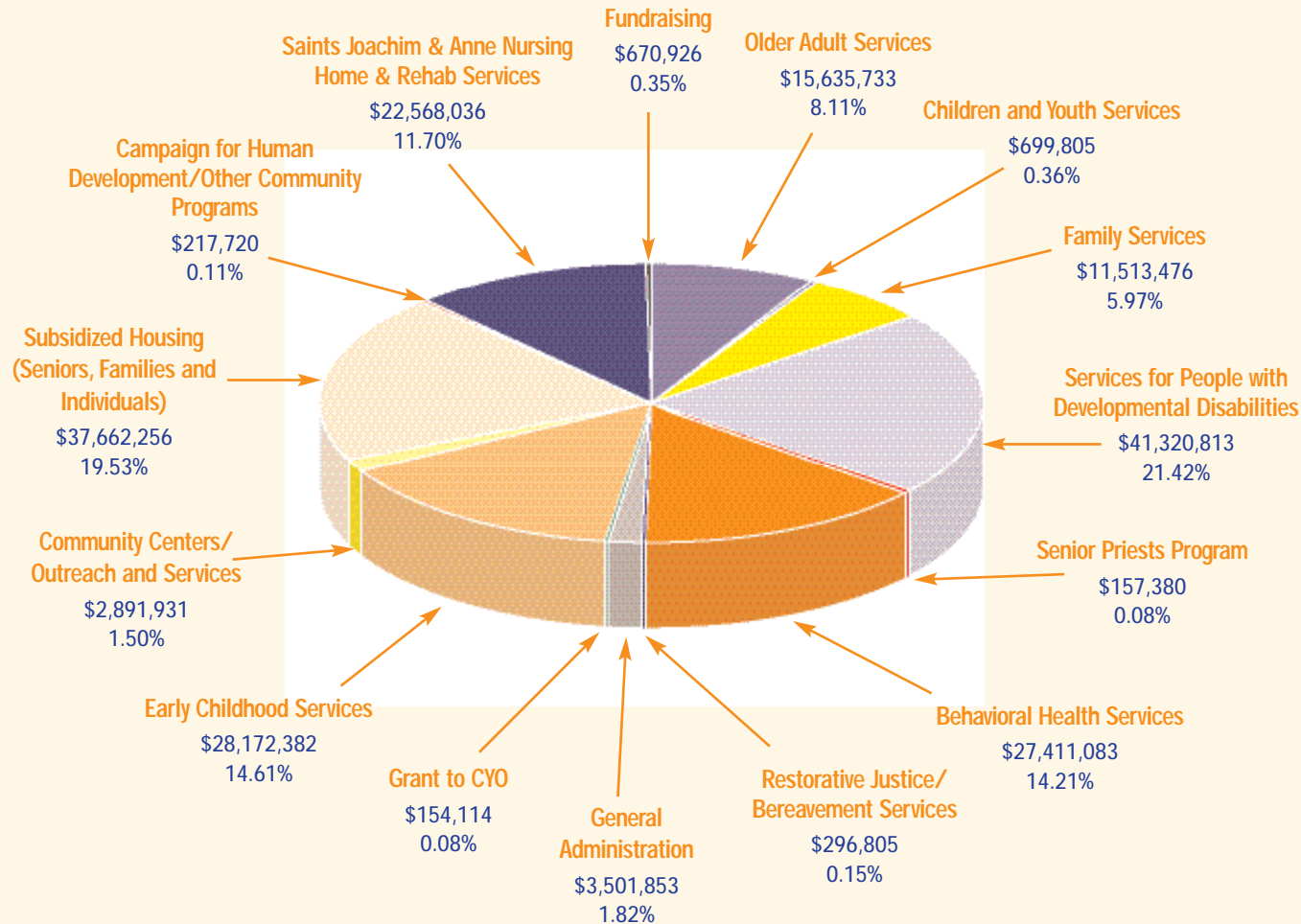
## Consolidated Statement of Financial Position, cont. Year Ended June 30, 2009

Expenses	2009 Total
<b>Program Services:</b>	
Older Adult Services	\$ 15,635,733
Family Services	11,513,476
Services for People with Developmental Disabilities	41,320,813
Behavioral Health Services	27,411,083
Early Childhood Services	28,172,382
Children and Youth Services	699,805
Community Centers/Outreach and Services	2,891,931
Senior Priests Program	157,380
Restorative Justice/Bereavement Services	296,805
Campaign for Human Development/Other Community Programs	217,720
Grant to CYO	154,114
Subsidized Housing (Seniors, Families and Individuals)	37,662,256
Saints Joachim & Anne Nursing Home and Rehab Services	22,568,036
<b>Total Program Services</b>	<b>\$188,701,534</b>
<b>Support Services:</b>	
General and Administration	3,501,853
Fundraising	670,926
<b>Total Support Services</b>	<b>\$ 4,172,779</b>
<b>Total Expenses</b>	<b>\$192,874,313</b>
Gross Results from Operations	(6,240,892)
Non-Accrued Monies Due from Governmental Agencies	2,457,913
Results from Program Services and Operations Inclusive of Investment Losses	(3,782,979)

Copies of the complete audited financial statement are available upon request.

# Audited Expense Report

## Fiscal Year 2009



### 2009 at a Glance

**3,000,000** meals prepared for those in need

**91,250** people helped throughout Brooklyn and Queens

**82,500** food packages distributed to the hungry

**40,500** participants in sports and after-school youth programs

**14,700** people given immediate and long-term assistance at community centers

**14,000** individuals in prevention, refugee resettlement and family & youth programs

**8,200** older adults given comprehensive services at 19 neighborhood senior centers

**5,600** adults receiving mental/behavioral health services

**3,500** affordable housing units for seniors, families and the formerly homeless

**2,400** children in 21 early childhood programs

**530** units of special needs housing

**200** elderly residents cared for at our nursing and rehabilitation center

# Supporters

We are extremely grateful to the corporations, foundations and individuals who have given so generously to support the mission of Catholic Charities Brooklyn and Queens, helping us to reach out to our neighbors in their time of need. Gifts listed are for the period of July 1, 2008 through June 30, 2009. Due to space limitation, we are not able to list those individuals and businesses that have given less than \$250 – friends to whom we are equally grateful for their caring support.

## \$10,000 and Up

Allied Irish Bank  
Ristuccia Anna  
Emily Burbach  
CB Richard Ellis Co. (CBRE)  
Citigroup Foundation  
Anthony and Eileen Croghan  
DiFama Concrete, Inc./DFC Structures  
Donaldson Organization  
John J. Farrell  
George Fogarty  
Maureen Moore and Robert Charles Golden  
Mathew Grant  
Grubb & Ellis New York, Inc.  
Eleanor C. Helm  
Marie Herrmann  
HSBC Bank USA, N.A.  
Ruth Kelly  
Ellen Lao  
Liberty Mechanical  
Dr. Elizabeth Mary Lutas  
Mary C. Mahon  
Aida Messetti  
Walter J. Neylon  
Prudential Financial  
TD Bank  
The Rusty Staub Foundation  
Turner Construction Co.  
Turner Construction Co./Interiors Division  
Unity International Group  
Janet Vickrey

## \$5,000 - \$9,999

Aggressive Fire Protection LLC  
American International Group  
Bay Ridge Security Service, Inc.  
Jeffrey Boundy  
Frank P. Castellana  
Catholic Cemeteries  
Cushman & Wakefield  
Dime Savings Bank of Williamsburgh  
ESS & VEE Acoustical Contractors, Inc.  
Gotham Construction  
Michael Hegarty  
ING Investment Services, Inc.  
JES Plumbing & Heating Corp.  
J&P Plastic Corp.  
Kaback Enterprises  
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Reznick Group, P.C.  
The Cobos Foundation  
The Forum Group  
Theodore A. Rapp Associates Inc.  
Bridget Tiedman  
Whale Rock Capital Management LLC  
Willis of New York, Inc.

## \$2,500 - \$4,999

Abigal Press Inc.  
Adelphi Restoration Corp.  
Allied World Reinsurance Company  
Ameriprise Financial Services  
Calvary Hospital  
Frederick C. Carver  
Rev. Thomas M. Catania  
Catholic Cemetery Guild  
Ciampa Organization  
Joseph Coleman  
Commodore Construction Group Inc.  
Commonwealth Land Title Insurance  
Rita J. Csejtey  
Cullen & Dykman Bleakley Platt LLP  
Cushman Foundation  
Diageo  
Flushing Savings Bank  
Glynton Handkerchief  
Guy Carpenter & Company, Inc.  
Rudolph H. Hoehn  
Peter J. and Mary Holzer  
Israel Berger & Associates, Inc.  
Carl Jirik  
JPMorgan Chase & Co.  
Martin A. Gleason Funeral Home LLC  
Mattone Group Management LLC  
James J. and Marie A. McGowan  
Med World Pharmacy, Inc.  
Aliza Menniti  
Monadnock Construction, Inc.

Munich Re America  
 MWSK Equipment Corp.  
 Valerie Nacinovich  
 Posillico Civil, Inc.  
 Alan H. Posner  
 Premiere Properties  
 James E. and Diane W. Quinn  
 Rael Automatic Sprinkler  
 Ridgewood Savings Bank  
 Roman Catholic Diocese of Brooklyn  
 Joseph M. Saggese  
 Anthony Scavo  
 Shelbourne Construction Co.  
 Silverstein Properties, Inc.  
 Sovereign Bank  
 The Enterprise Foundation  
 The Risk Management Planning Group  
 The Zalner Foundation  
 Towers Watson  
 Mario and Fanny Tucciarone  
 Uni-Data & Communications, Inc.  
 Wade Electric Inc.  
 \$1,000 - \$2,499  
 Abco Peerless Sprinkler Corp.  
 Aegis Limited  
 Alco Lock & Safe, Inc.  
 Archetype Consultants  
 Atlantic Bank of New York  
 Constance E. Aulford  
 Bartlett Dairy, Inc.  
 Blue Star Bus Inc.  
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 Molly Butler Hart  
 Henry P. Bryan  
 Campbell and Dawes Ltd.  
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William L. and Lesley Collins  
 Columbia Filters  
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 Guillermina V. Cox  
 Geraldine Del Prete  
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 Mr. and Mrs. Rocco DiRico  
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 Mr. and Mrs. Thomas Joyce  
 Theresa Kahl  
 Msgr. Vincent Keane  
 Frank Keating  
 Michael Kelcho  
 Marie Kelleher  
 R.E. and Julie Kelly  
 James Kenny

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 Frank La Ferlita  
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 James McCullagh  
 Peter McDonald  
 Therese Melfo  
 Gerard J. Miller  
 Mr. and Mrs. James J. Minogue  
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 Mr. and Mrs. Joseph Monticciolo  
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 Michael O'Keefe  
 Mr. and Mrs. Edward R. O'Malley  
 Dr. Tae K. Park  
 Susan Picoro-Heaton  
 Salvatore Pignatelli  
 Christine Pigott

Linda G. Pizzuti  
Daniel Popadyner  
Kathleen Quilter  
Chris Rivielle  
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Gladys Diaz Rodriguez  
Ralph J. Ronga  
Rose Realty Association  
John Rosiak  
Gerald Ryan  
Beety J. Santangelo  
Anthony Scala  
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Eric Schultz  
Nathan Scott  
Carmela Seppe  
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Ronald Siedlecki  
Margaret Simeon  
Patricia S. Singh  
Maria S. Soranno  
Jean A. Staines  
Roberta Stark  
Mr. and Mrs. Peter D. Sternlight  
Guido Sumberac  
SUNY-Downstate Medical Center  
SUNY-Maritime College  
Irene Tarver  
Fr. Vincent Termine  
The Guild for Exceptional Children, Inc.  
The Kellogg Collection, Inc.  
Paul and Joan Thowsen  
Trinity Direct  
21st Century Security, Inc.  
Mr. and Mrs. B. Van Dusen  
Liza May Velazquez  
Harold and Barbara Vitting

Warren & Warren  
Yaeger Public Relations  
Mr. and Mrs. Joseph Zalner  
Louis A. Zampieron  
John Zeller  
  
Annual Parish Christmas Collection  
Recognizing those Parishes who have donated  
to Catholic Charities Brooklyn and Queens:  
American Martyrs  
Annunciation of the Blessed Virgin Mary  
Assumption of the Blessed Virgin Mary  
Ascension  
Blessed Sacrament  
Blessed Virgin Mary Help of Christians  
Christ the King  
Good Shepherd  
Holy Child Jesus  
Holy Cross  
Holy Family  
Holy Innocents  
Holy Name  
Holy Spirit  
Immaculate Conception  
Mary Queen of Heaven  
Most Precious Blood  
Our Lady Help of Christians  
Our Lady of the Cenacle  
Our Lady of Angels  
Our Lady of Consolation  
Our Lady of Czestochowa – St. Casimir  
Our Lady of Grace  
Our Lady of Guadalupe  
Our Lady of Hope  
Our Lady of Mercy  
Our Lady of Miracles  
Our Lady of Mount Carmel  
Our Lady of Solace Shrine

Our Lady of Sorrows  
Our Lady of the Angelus  
Our Lady of the Blessed Sacrament  
Our Lady of the Rosary of Pompei  
Our Lady of the Snows  
Our Lady Queen of Martyrs  
Presentation of the Blessed Virgin Mary  
Queen of All Saints  
Resurrection  
Resurrection – Ascension  
Sacred Heart  
Sacred Hearts – St. Stephen  
SS Cyril & Methodius  
SS Simon and Jude  
St. Adalbert  
St. Anastasia  
St. Andrew Avellino  
St. Andrew the Apostle  
St. Ann  
St. Anselm  
St. Anthony of Padua  
St. Anthony – St. Alphonsus  
St. Athanasius  
St. Augustine  
St. Barbara  
St. Bartholomew  
St. Benedict Joseph Labre  
St. Bonaventure  
St. Brendan  
St. Catharine of Alexandria  
St. Cecilia  
St. Charles Borromeo  
St. Clare  
St. Clement Pope  
St. Columbia  
St. Dominic  
St. Edmund  
St. Elizabeth

St. Fidelis  
 St. Finbar  
 St. Fortunata  
 St. Frances Cabrini  
 St. Frances de Chantal  
 St. Francis De Sales  
 St. Francis of Assisi – St. Blaise  
 St. Francis of Paola  
 St. Francis Xavier  
 St. Gabriel  
 St. Gerard Majella  
 St. Gregory the Great  
 St. Helen  
 St. Ignatius  
 St. James Cathedral-Basilica  
 St. Jerome  
 St. Joan of Arc  
 St. John the Evangelist  
 St. John Vianney  
 St. Josaphat  
 St. Joseph  
 St. Kevin  
 St. Laurence  
 St. Leo  
 St. Luke  
 St. Margaret  
 St. Mark  
 St. Martin de Porres  
 St. Martin of Tours  
 St. Mary Gate of Heaven  
 St. Mary Magdalene  
 St. Mary Mother of Jesus  
 St. Mary Star of the Sea  
 St. Matthias  
 St. Mel  
 St. Michael  
 St. Nicholas  
 St. Nicholas of Tolentine  
 St. Pancras  
 St. Paul Chong Ha-Sang

St. Paul the Apostle  
 St. Peter's – St. Paul's Our Lady of Pilar  
 St. Pius V  
 St. Pius X  
 St. Raphael  
 St. Rita  
 St. Robert Bellarmine  
 St. Rocco  
 St. Rosalia – Regina Pacis  
 St. Saviour  
 St. Sebastian  
 St. Thomas the Apostle  
 St. Vincent Ferrer  
 Transfiguration  
 Visitation of the Blessed Virgin Mary

**Bishop's Coat of Arms Club**  
**Recognizing those who have given to further the programs of human services to the many served by Catholic Charities:**  
 Edward & Carmen Aquilone  
 John & Carolyn Brunetti  
 Brian & Catherine Butler  
 Simon & Theresa Young Cho  
 J. Peter & Mary Clavin  
 John & Amy Coogan  
 Frank & Eileen Corigliano  
 James E. Corrigan  
 Sean & Roseanna Craine  
 Anthony & Marian D'Ambrosio  
 John & Claire Dell  
 Alicia Hamill & Fidel F. DelValle  
 Honorable Cosmo & Marie DiTucci  
 Joseph & Joan Farrell  
 Olga M. Ficarra  
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 John Joseph Gilhooly  
 John A. & Lori Golden  
 Maureen Moore & Robert Charles Golden  
 Thomas A. & Anna Golden, III  
 Joseph & Rosalie Golia

Robert & Christina Hanophy  
 Ira Harris  
 Ernesto & Aida Jocson  
 Nicholas & Marla Lembo  
 John & Elizabeth Loconsolo  
 Monsignor Alfred LoPinto  
 Nicholas & Fran LoPrinzi  
 Vincent & Debbie LoPrinzi  
 Frank & Mary Macchiarola  
 John Scott & Linda Matthews  
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 Annette M. Nolan  
 Eugene & Laura O'Brien  
 Romano Peluso  
 Thomas & Irene Principe  
 Alfred & Denise Puglisi  
 Carmine & Lynda Rubino  
 James & Liz Sarno  
 Joseph Sciamè  
 Salvatore & Elaine Scotto  
 Mildred A. Shanley  
 Robert Siebel  
 John & Sandra Sucich  
 Salvatore & Antoinette Trovato  
 Gerard Tully  
 Matthew & Marsha Vascellaro  
 Lawrence C. & Anastasia Yoon  
 Catherine Walsh

**The 1899 Society**  
**Recognizing those who have included Catholic Charities in their estate plans through annuities, trusts and bequests:**  
 Fortuna M. Adessa  
 Ethel Adler  
 Mr. and Mrs. Albertini  
 Robert Bassemir  
 Ann Blanchet



Peter A. Borreca  
Gertrude Conception  
Anthony and Eileen Croghan  
Rosetta Damilano  
Michael and Ruth Ann Del Casino  
Anthony G. Delisio  
John and Claire T. Dell  
Edward D. Dorney  
James T. Durkin  
Olga Ficarra  
Jasper and Yolanda Fiscella  
Rita Garth  
Elizabeth Haggerty  
Elizabeth Kaminek  
Thomas F. Kelly  
Patrick King  
Loretta Lopez  
Harold and Estelle Murray  
Michael Phillips  
Theresa Pirozok  
John F. Roche  
Norman Rubinstein  
Catherine Savage  
Robert Schreiner  
Ralph Sullivan  
Frances Sullivan  
Marie R. Tronolone  
Catherine M. Walsh  
William Walsh

#### Bequests

With the greatest gratitude to those who have remembered Catholic Charities in their wills:

Ristuccia Anna  
Emily Burbach  
George Fogarty  
Mathew Grant  
Eleanor C. Helm  
Marie Herrmann  
George Jean  
Ruth Kelly

Patricia Kirvin  
Veronica Kuntz  
Ellen Lao  
Mary C. Mahon  
Anne Marshall  
Aida Messetti  
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**Catholic Charities Brooklyn and Queens**

**191 Joralemon Street**

**Brooklyn, NY 11201**

**718-722-6000**

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