I’M FOR BROOKLYN AND QUEENS
Catholic Charities Brooklyn and Queens sees its mission as sharing in the promotion of unity among all persons by seeking to develop caring communities. In summary, the prayer of Jesus, “That all may be one,” formulates our call, justifies our existence and motivates our efforts toward unity as a prime value. In the delivery of service, the values of quality performance, responsiveness to local need, and preservation of the basic dignity of each individual person are paramount. Programs must be directed not only toward the alleviation of individual misery, but toward changing the forces which cause such misery, and toward advocating for justice and for systemic change where such is needed. In effect, to promote a social order that enhances human development.

“The glory of God is people fully alive.”
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“We need to see the light of hope and to be men and women who bring hope to others. To protect creation, to protect every man and every woman, to look upon them with tenderness and love, is to open up a horizon of hope.”

Pope Francis
DEAR FRIENDS,

Every minute of every day, something extraordinary is happening at Catholic Charities Brooklyn and Queens. A formerly homeless man moves into his own apartment. An older adult makes new friends at a senior center. A newly arrived immigrant receives a helping hand in navigating paperwork and bureaucracies. A young girl gets a warm breakfast and a friendly smile at an early childhood center. Day after day, we help make positive experiences such as these happen. In this Annual Report, we are happy to share with you a glimpse into a day in the life of Catholic Charities Brooklyn and Queens.

As one of the largest multi-service charitable organizations in the nation, we provide care and compassionate support to 110,000 clients each year. In this economy, we continue to see a staggering number of people in need. The boroughs of Brooklyn and Queens are composed of 4.7 million people, with 24% of Brooklyn and 16% of Queens living in poverty. The needs are great, but so are the opportunities that are given to us time and time again to extend a hand in friendship, support and guidance.

One of the biggest challenges of the past year occurred in late October when Hurricane Sandy roared ashore, causing massive damage to our neighbors in Brooklyn and Queens. Our staff rose to the challenge, providing 24/7 care throughout the hardest-hit areas.

Even though several of our own buildings sustained flooding and damage, our staff and a loyal cadre of volunteers immediately mobilized into action – distributing non-perishable food and cleaning supplies, providing warm clothes and coats, and assisting local residents as they took their first steps toward restoring their homes and neighborhoods to some semblance of normalcy. We are still helping in the hardest-hit communities, and the support of so many donors and community members is greatly appreciated during this challenging time.

I extend my deepest thanks to Bishop Nicholas DiMarzio for his leadership and support, as well as special appreciation to our Board of Trustees, numerous parishioners, community members, donors and volunteers. Together, we are able to make a difference in the lives of thousands of individuals throughout Brooklyn and Queens.

THANK YOU

Robert Siebel
Chief Executive Officer
Two years ago, 22-year-old Shaquana Green walked into Catholic Charities in search of mental health services for her younger sister. Shaquana, who has struggled with stressors brought on by her own experiences in foster care, fought to keep her family together. She understood the difficulty of the foster care process, yet strived to be the designated foster parent for both of her younger sisters. With the help of Catholic Charities and her foster care agency, Shaquana became their foster parent. Currently, Shaquana is in the process of adopting her sisters.
For those struggling with mental illness – including depression and substance abuse – or challenged by marital problems or difficulties adjusting at home or school, Catholic Charities offers an extensive array of services. In 2012, more than 3,918 clients were served through our five Outpatient Mental Health Clinics. Our broad array of services include assertiveness/self-advocacy training, daily life-skills training, health and employment services, medication management, rehabilitation counseling, substance abuse services, skills development training, and a wealth of social and recreational activities.

Catholic Charities helped me keep my family together.

For those who are seriously and persistently challenged by mental illness, Catholic Charities offers supported and transitional housing programs. These intensive programs assist individuals who have a psychiatric disability, helping them to maintain their current level of care and supporting them in their quest to live as independently as possible within a structure of supportive services. The overall goal is to always provide a safe home that meets the needs of all of our residents.
Behavioral Health Centers Open in Jackson Heights and Jamaica

In June, Catholic Charities Behavioral Health Center held a ribbon-cutting ceremony to commemorate the opening of its new location in Jackson Heights, Queens. The new facility houses a mental health clinic and a Personalized Recovery Oriented Services (PROS) program, and offers an array of services that provide those struggling with mental illnesses the support they need to get back on their feet. The Behavioral Health Center was built to deliver full accessibility to clients with disabilities, and is staffed with dedicated, diverse and caring professionals. Over 450 clients are currently being served at the clinic and 100 through the PROS program; the clinic will eventually be able to serve 625 patients. A second facility was opened in December in Jamaica, Queens.

Casa Betsaida Serves the HIV/AIDS Population

Casa Betsaida, a supportive housing and case management program serving those living with HIV/AIDS, received a $35,000 grant from the H. Van Ameringen Foundation to help support its programs and services. This unique facility includes private bedrooms for each resident, a community living room, kitchen, dining area, laundry room and a group support counseling room. In addition to housing, individuals at Casa Betsaida receive much-needed services such as daily nutritious meals, counseling, substance abuse treatment, legal services and 24/7 health care. The services are tailored to accommodate the diverse needs of the residents and to ensure the highest quality of life possible.

Snapshots

• Circle of Hope, our scattered site apartments for people living with HIV/AIDS, maintained a 99% occupancy rate, while both the Flatlands Guidance Center and the Corona Clinic saw a 17% increase in clients served.

• Catholic Charities has increased its portfolio of Mental Health permanent supported housing units by 17%.

• Four of the five Behavioral Health Clinics have been audited under the more comprehensive tracer methodology employed by the NYS Office of Mental Health and received the highest score possible.
Since August 2012, Carol and Julio Zhumi’s two sons have been enrolled at the Queensbridge Early Childhood Development Center – a facility that provides services and education to children and support to their family members. Carol is enthusiastically engaged in the center’s many activities and is a member of the School Readiness Committee, where she helps plan workshops and activities to prepare children for kindergarten. Carol and Julio believe that the Queensbridge Center is the perfect place to give their sons, Alexander and Julio, a positive learning experience.
Catholic Charities uses the Montessori approach to early childhood education, a method that best meets the needs of children from birth to age seven. To strengthen our commitment to quality education, Catholic Charities operates the Caritas Professional Development Center to provide Montessori training to our early childhood staff. In 2012, 20 teachers were certified through the program, as well as 24 program managers who received training in the Head Start Classroom Assessment Scoring System to further expand their classroom skills and abilities.

For families like the Zhumis, the Early Childhood Services at Catholic Charities Brooklyn and Queens offer comprehensive quality programs through early childhood development centers, inclusive of child care centers and family day care programs, as well as access to a wide array of Catholic Charities services. Staff members at each facility foster the social, emotional, physical and cognitive development of preschoolers in a safe environment. Our dynamic daycare and early childhood centers conducted family-oriented child development programs for 2,234 children during 2012, ensuring that they received the best education for the best future possible.

“”My children are getting off to a great start at Catholic Charities. ””

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Program Sites Opened and Expanded
As part of the major transition to NYC’s Administration for Children’s Services (ACS) new EarlyLearn model, Catholic Charities has opened two new program sites – the Parkside Early Childhood Development Center, serving 167 children in Flatbush, Brooklyn and the Thomas A. De Stefano Early Childhood Development Center, serving 124 children in Bedford-Stuyvesant, Brooklyn. In addition, Catholic Charities has expanded its Family Child Care network to serve 400 children and families throughout Brooklyn and Queens, and has expanded services at the Queensbridge Early Childhood Development Center in Queens to serve 154 children.

Catholic Charities Improves School Readiness
Catholic Charities was selected by ACS to participate in a special project coordinated by Acelero, a national organization with an emphasis on managing Head Start programs and supporting other agencies in providing quality early care and education services to economically disadvantaged families. The primary goal of this project is to improve school readiness and help agencies close the achievement gap for children.

Snapshots
The Colin-Newell Early Childhood Development Center was chosen as a model school and hosted a delegation of 25 early childhood education professionals from South Korea who came to the United States to gain information on the operations of Head Start centers.

Seven of our Early Childhood programs are currently in the process of attaining national accreditation through the National Association for the Education of Young Children (NAEYC). Site review visits were conducted during 2012, and final accreditation is expected by 2013.

When cuts were threatened to early childhood programs, the New York City Council secured discretionary funding, enabling us to continue serving children in Jamaica, Corona and East New York.
For 21-year-old Daniel Liriano, the Young Adult Internship Program (YAIP) at Catholic Charities has given him the drive to conquer the professional world. In spite of his cerebral palsy, the program has helped him obtain job readiness training, internships, college and career counseling and placement, and educational instruction for the GED exam. Though he has a physical disability and needed to travel long distances to get to the YAIP program, Daniel had almost perfect attendance and always kept a positive attitude. He recently appeared as a disability rights activist in a documentary and is currently enrolled in the Digital Work NYC Program, where he is receiving free computer training and Microsoft Office certification.
Catholic Charities serves refugees, asylum seekers and new immigrants, assisting them with needed services and helping them attain permanent employment in this country through our Refugee Resettlement Program. In addition, through the Queens WIC Program, Catholic Charities is able to provide nutrition services and education to women, infants and children at sites in Jamaica and Woodside.

Family Services programs like these encompass a wide range of services at Catholic Charities. From prevention programs tailored to keeping families together to the Homebase Homelessness Prevention Program that helps people in danger of losing their homes, Family Services offers families second chances to find real purpose and enhance their quality of life. For young adults, Catholic Charities offers specialized programs to keep them off the streets and give them hope for the future, including a range of after-school and youth employment programs. Families are also provided with services geared toward building self-confidence and independence, such as counseling, parenting classes, life skills training, adult literacy, job readiness training and career counseling.

“Catholic Charities is teaching me how to be a success.”
Man-Up Fatherhood Program Celebrates Father’s Day
In celebration of Father’s Day, the fathers in the Man-Up Fatherhood Program spent the day with their little ones at the New York Aquarium in Coney Island. The Man-Up Program, funded by the New York City Department of Youth and Community Development, exists to help young fathers reconnect and strengthen their parental bond with their children. Specific services include parenting courses, conflict resolution, job readiness and life skills, individual and family counseling, GED assistance and mentorship.

The Harlem Globetrotters Team Up with CCBQ to Stop Bullying
Catholic Charities proudly teamed up with the Harlem Globetrotters and Bishop Ford High School to deliver the message of anti-bullying to the students of our Out-of-School Time afterschool programs and neighboring schools in Brooklyn. The Globetrotters introduced “The ABCs of Bullying Prevention,” a new community outreach program that communicates the ways to prevent and stop bullying using basketball skills and humor.

Snapshots

Last summer, 430 youth ages 14-24 held summer jobs with Catholic Charities through the Summer Youth Employment Program (SYEP).

Free Leaders in Training GED classes are now being offered for youth ages 17-21 at the Queens Community Center.

By the end of 2012, the Queens WIC Program served 4,092 low-income women, infants and children with nutrition education, breastfeeding support, referrals and a variety of nutritious foods to promote and support good health.

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Now 75 years old, Jo Ann Bartos has faced numerous hardships throughout her life. Her husband and two sons are deceased and, other than her family residing in Oklahoma, Jo Ann is alone in her home in Woodhaven. However, for the last ten years, Catholic Charities has been a welcome service for her. The Woodhaven-Richmond Hill Senior Center helps older neighbors like Jo Ann stay healthy, happy and active. The program aids seniors in counseling, transportation and caregiver groups. Thanks to the Senior Center’s goals of improving the quality of life for older adults, Jo Ann was able to thrive. Though Jo Ann has endured numerous adversities, she remains upbeat and is the first to share a laugh with everyone.
Catholic Charities offers a wide range of quality services for both active and frail older adults. Programs are geared towards helping seniors improve the quality of their lives, while also providing the support necessary so they can continue to live in their own communities. Services include senior centers, senior housing, social adult day programs for seniors diagnosed with dementia or Alzheimer’s disease, case management programs for the homebound elderly, home-delivered meal programs, friendly visiting service, depression and substance abuse screening and assistance program, transportation programs, home care services and the Saints Joachim & Anne Nursing and Rehabilitation Center in historic Coney Island. In addition, more than 2,800 older adults live in one of Catholic Charities’ 2,090 affordable senior apartments, located throughout Brooklyn and Queens.

“I’ve made so many friends at Catholic Charities.”

At the agency’s senior centers, older adults like Jo Ann can receive nutritious meals and participate in over 3,500 programs each year, including exercise classes, entitlement and benefits counseling, computer classes, zumba/pilates, cultural activities and events, trips and transportation services to medical appointments. Catholic Charities also operates a Naturally Occurring Retirement Community (NORC) in a densely populated portion of Sheepshead Bay. The program provides support services to keep seniors living within their own homes and communities.
Bayside Senior Center Celebrates Partnership and Expanded Programs
The Bayside Senior Center entered into a new community partnership with the Key Luck Club, a local non-profit organization, to provide newly-expanded Saturday programming. With a focus on improving the quality of life for underserved Chinese elders and seniors of all ethnic backgrounds in Queens, participants engage in activities such as tai chi, ESL classes, Chinese calligraphy, painting, Ballroom dancing, karaoke, mahjong, ping pong, billiards and much more.

Older Adults Learn to Eat Better, Move More
Seniors at the Woodhaven-Richmond Hill Senior Center are taking part in the “Eat Better, Move More” program. The program, which teaches members about proper nutrition and exercise, consists of 12 sessions and is facilitated by students from York College who are training to become occupational therapists. The program helps to remind older adults to remain active and healthy as they age.

Snapshots
Over 53,100 transportation rides were provided to seniors to and from medical appointments, grocery shopping and senior centers.
Staff provided seniors with 40,000 hours of counseling on individual benefits and entitlements.
Nearly 3,500 hours of friendly visiting were provided to the homebound elderly.
This year, 675 seniors attended information workshops on alleviating and preventing depression.
More than 357,000 meals were served to the elderly at senior centers and over 654,000 meals delivered to the frail homebound elderly in their homes.
Thomas Prendergast meets with his case manager to work out his yearly budget.

Thomas Prendergast, a 77-year-old widower residing alone in Brooklyn, lives on a fixed income of Social Security benefits and food stamps. After retiring as an Operational Manager for a real estate firm on Wall Street, Thomas survived on a fixed income with the help of his son, who lived with him and helped pay rent and other expenses. When his son got married and moved away, Thomas lost this financial support. When he fell behind on his rent, he came to CCBQ for assistance. The Catholic Charities Community Center helped him with his rental arrears, and staff members continue to work with Thomas on budgeting and planning for the future.
Staff members continually collaborate with parishes to identify local issues and find ways to strengthen communities, attending cluster meetings and working with pastors to address needs specific to their parishes and parishioners. In addition, 11 case workers are deployed regularly to 13 satellite sites, nine of which are located within parishes. Staff members are also extensively involved in community outreach. In 2012, staff members met with 73 elected officials and their staff to solidify support for issues vital to the well-being of our neighbors.

Throughout the year, compassionate staff help vulnerable individuals like Thomas get back on their feet and onto a path that will enable them to reach their highest potential. Individuals and families are linked to Catholic Charities’ vast network of programs and services, and emergency food and limited financial assistance is provided as needed. Employment expos and wellness fairs are held throughout the year, as well as specialized programs such as Bereavement Services, Ministry to the Disabled, Restorative Justice programs for inmates and the formerly incarcerated, and Services for Pregnant Women.

“Catholic Charities is helping me stand on my two feet.”

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Catholic Charities Launches Legislative Action Center

In 2012, Catholic Charities launched an electronic Legislative Action Center, called Capwiz, which significantly expanded our capacity to mobilize and advocate with elected officials. In its first five months of operation, 108 individuals registered on the website and over 700 messages were emailed directly to specific officials. Catholic Charities is also at the forefront of the Human Service Council of New York’s “Who Cares? I Do.” campaign, a citywide grassroots advocacy campaign to preserve critical human services.

Pathways to Success

In order to help our neighbors move along the path toward reaching their highest potential, the agency sponsors educational programs, workshops, wellness fairs, and employment support groups at the community centers and satellite sites. This past year, over 500 clients attended computer and Spanish GED classes, financial literacy programs and individual financial counseling, workshops and job fairs. Additionally, over 2,500 people attended health fairs and Kids’ Fun Day, demonstrating that the CCBQ Community Center has become a neighborhood hub for services and resources.

Snapshots

More than 14,500 individuals were served at our two Community Centers and 13 satellite sites.

A network of 20 food pantries helped distribute 1,039,000 meals to over 115,000 people.

Staff members averted homelessness and utility shut-offs for 922 families (380 families were provided with rent or mortgage assistance and 542 were given financial assistance with utilities).

On Thanksgiving and Christmas, nearly 4,500 individuals received food vouchers or turkeys, and over 1,600 children were provided with Christmas presents.

Over 300 women prepared for the birth of a healthy baby through our Services for Pregnant Women, including counseling, financial aid and provisional baby supplies.
For Charles Napoli and his family, Dawson Manor was a perfect fit. Already residing with his parents in Ozone Park, Charles had been friends with the individuals being cared for at Dawson Manor for over 35 years, having participated with them in local day programs and even a weekly bowling group. Last fall, due to aging parents who could no longer care for Charles, he was accepted into Dawson Manor. There, he lives in a warm and nurturing environment while learning to develop greater independence, including attending community activities and enjoying trips to pick pumpkins and attend the Radio City Christmas Show. He continues to transition into a man of greater independence, surrounded by the friends and support that compose his new family.
Our agency’s Day Habilitation programs provide clients with meaningful leisure activities that are intellectually and personally stimulating. Through the programs, participants are encouraged to make their own choices and pursue their own interests, including ceramics, crafts, art, woodworking, bowling and movement to music. Life skills training is provided, and participants enjoy a variety of outings to concerts, museums and libraries.

I’ve found my own family of friends at Dawson Manor.

Through Catholic Charities’ extensive array of Services for People with Developmental Disabilities, compassionate staff members provide care and support to individuals with special needs such as Charles. For adults with developmental disabilities – and their caregivers – the agency provides comprehensive case management and emotional support. Programs provide clinical, psychological and recreational services and daily skills training in a supportive environment, and our residences for the developmentally disabled provide effective support which helps residents continue to excel in their daily lives.
Day Habilitation Program Provides Specialized Care in Long Island City

The Long Island City Day Habilitation Program, which was established in 2011, continues to provide educational and recreational activities in a beautiful and fun environment to those with developmental disabilities. The impressive new facility includes a computer room, recreational room equipped with a Wii game console and stationary bike, a communal kitchen, snack stand, and modern classrooms such as the Peach Tree Room, Sunshine Room and Strawberry Fields Room.

Day Service Program Opens in East New York, Brooklyn

In December, Catholic Charities opened the Carmen Acquilone Day Service Program, which currently serves 129 clients. The program offers daily curb-to-curb transportation services for adults living in Brooklyn and Queens, along with a special Saturday program for developmentally disabled children ages 3-18. The program features a nutrition center that emphasizes healthy eating and cooking skills, community inclusion activities, safety skills training for the clients, and specialized training for future employment, including reception skills, communication, computer and socialization skills.

Snapshots

Services for People with Developmental Disabilities served 200 clients in its residences and 180 through day treatment programs. Nearly 220 clients were served in our Home and Community-Based Services (HCBS) programs. Overall, Catholic Charities has nearly doubled the number of clients and their families being served by the program.

In the health arena, staff members implemented electronic health records, provided influenza vaccinations to 90% of the residential consumers, and increased Medicaid service coordination by 40%.
Michael and Geraldine Soltys have lived at the Catherine Sheridan Houses for 10 years, after being Astoria residents for 40 years. During this time, they have been a vibrant presence in the building. Recently, Mike and Gerry invited the tenants to a golden anniversary party in the Community Room to help them celebrate 50 years of marriage. Mike has told staff that he does not fear dying because he knows that his wife will still have the “home that we could never afford with a rooftop garden,” thanks to affordable housing through Catholic Charities.
A basic tenet of Catholic Charities Brooklyn and Queens is that a safe, affordable home is essential to providing stability and identity to the most vulnerable in our society. The Catholic Charities Progress of Peoples Development Corporation has been creating and sustaining affordable housing for more than 35 years, making Catholic Charities one of the largest faith-based providers of affordable housing in New York City, with 3,135 units of housing for low-income older adults, families and formerly homeless individuals.

In addition, through the Catholic Charities Progress of Peoples Management Corporation, we are able to offer a vital link to social services, instilling a sense of home, community and family. All residents of our senior housing, family housing and supportive housing facilities are able to access support services provided by dedicated staff who work to meet their needs.

“...The staff at Catholic Charities have always been there for us...”
Renovation Completed for Pierrepont House for the Elderly

In 2012, rehabilitation was completed at the Pierrepont House, an affordable housing complex in Brooklyn Heights with 189 apartments for the frail elderly. The 17-story building, originally constructed in 1928, is one of the few affordable housing buildings in Brooklyn Heights. The renovation included upgrading the building to achieve a higher level of energy efficiency and sustainability, and features an enlarged lobby, new kitchens and upgraded common areas.

A Staggering 5,000 Applications Received for 45 Homes

In 2012, after much anticipation by families in need of low-income housing in Brownsville, Brooklyn, Catholic Charities Progress of Peoples Development Corporation opened the application process to fill 45 newly-constructed one- and two-bedroom units in the Msgr. Anthony J. Barretta Family Housing. An overwhelming 5,000 applications were received, proof of how dire the need is for affordable housing in New York City. The new development is located on the site of Our Lady of Loreto Church.

Catholic Charities Finalizes Peter Striano Residence at Howard Beach

Catholic Charities moved into the final months of a $31 million construction project at the The Peter Striano Residence in Howard Beach, which will offer 96 units of affordable housing to seniors and persons with developmental disabilities. There are 84 studio and one-bedroom units at the Howard Beach apartments for low-to-moderate income seniors over the age of 55, with 12 apartments reserved for individuals with developmental disabilities.

Snapshots

114 units of affordable housing for families and formerly homeless individuals were preserved.

CCPOP Residences participated in the NYC Department of Health’s Health Bucks Program, enabling residents to purchase fresh fruits and vegetables at farmers’ markets in New York City.

CCPOP Residences

participated in the NYC Department of Health’s Health Bucks Program, enabling residents to purchase fresh fruits and vegetables at farmers’ markets in New York City.
On Monday, October 29, 2012, Hurricane Sandy – a storm of unprecedented proportions – slammed into the northeastern United States. On the weekend before the arrival of Sandy, staff members worked long hours to prepare facilities and clients for the storm ahead. In advance of the storm, staff members provided meals for nearly 2,000 homebound elderly neighbors through the meals-on-wheels program, delivering food for a two-day period to get them through the storm.

Workers at the agency’s 24-hour residences for developmentally disabled consumers and family home care services division worked double and triple shifts before and during the storm, ensuring the well-being of those we serve. Staff at our Saints Joachim & Anne Nursing and Rehabilitation Center worked around the clock, during and after the hurricane, in order to provide 24-hour care to residents, despite the Coney Island community’s devastation.
As the storm pounded the city, Catholic Charities sustained damage to a number of its own buildings. The Catholic Charities Seaside Senior Center in the Rockaways was left with major destruction; the Strauss Residence for Developmentally Disabled Adults in Sheepshead Bay was flooded (residents were relocated to another facility); and the Madeleine Jones Early Childhood Development Center in Coney Island sustained significant flooding. Although many of the agency’s buildings were damaged, the delivery of key services was not interrupted, thanks to the agency’s mission-driven staff.

Once Hurricane Sandy made landfall, outreach workers from Catholic Charities began mobilizing for an emergency response. Experienced at working with city and national agencies in responding to natural disasters, staff divided into four groups to assess the damage and set up parish locations to offer relief and recovery services to neighbors in need.

Recovery sites were established in collaboration with parishes and other community groups at St. Francis de Sales in Belle Harbor, Our Lady of Solace in Coney Island, St. Helen’s Church in Howard Beach, Blessed Virgin Mary of the Visitation in Red Hook, and St. Mary Star of the Sea in Far Rockaway. At these locations, residents were able to acquire immediate basic necessities, such as food, water and clothing. Additionally, Catholic Charities staff and volunteers began to address their social service needs and assist them with information on navigating government funding systems, such as FEMA, HRA, emergency food stamps and disaster unemployment assistance.
Parishes throughout the Diocese collected non-perishable food items and supplies for the relief efforts, and also took up a second collection to assist those in distress. Catholic Charities staff were supported by over 1,250 volunteers who provided over 35,000 hours of service in the affected areas. Catholic Charities also worked closely with local community organizations to coordinate clean-up and volunteers. The I Am Waters Foundation donated a tractor-trailer load of 38,000 bottles of water, and Catholic Charities USA donated a shipment of 480 boxes of food (each box feeding a family of four for one week).

Under the leadership of Bishop Nicholas DiMarzio, Ph.D., D.D., and through the generous contributions of the parishioners of the Diocese of Brooklyn, the Board of Trustees of Catholic Charities Brooklyn and Queens and the St. Vincent DePaul Society, we have created and distributed a $2 million Hurricane Sandy Relief and Recovery Fund. Proceeds were distributed throughout sixteen parishes affected by Hurricane Sandy in collaboration with Catholic Charities staff.

After the first few weeks, Catholic Charities began moving into long-term disaster relief response. Catholic Charities also provided more than $640,000 in direct relief through our Community Centers and Disaster Case Management Program. Through this program, which is funded for 22 months through the New York State Office of Emergency Management, Catholic Charities is able to provide 17 case managers and two supervisors who work with individuals and families in negotiating the issues resulting from Sandy’s impact, including FEMA, insurance, employment, material needs, mold remediation and housing. Currently, there are approximately 600 active cases being served through this program.

In addition, Catholic Charities is also serving as a provider agency for Project HOPE. Funded by the New York City Department of Mental Hygiene, a team of nine counselors is currently working with individuals and families suffering from emotional problems due to the storm. More than 1,600 residents have participated in educational presentations and more than 800 individual counseling sessions have been provided through this program.
AFFILIATED SERVICES
Saints Joachim & Anne Nursing and Rehabilitation Center
Saints Joachim & Anne Nursing and Rehabilitation Center is a 200-bed, seven-story home overlooking the Atlantic Ocean in historic Coney Island, Brooklyn. The facility provides a welcoming setting for residents and offers full-time care by a multidisciplinary team of specialists who meet physical, emotional and spiritual needs. Elderly residents who require special attention receive 24-hour high-quality nursing and medical care from board certified physicians, including post-acute and short-stay, long-term care, rehabilitation services, general medical care and medical subspecialties, specialized diet, recreation and pastoral care. On-site amenities include a chapel, ocean-side café, beauty/barber salon, large landscaped garden and recreation areas.

Family Home Care Services and Care at Home
Founded by Catholic Charities, Family Home Care Services of Brooklyn and Queens and Care at Home, Diocese of Brooklyn, Inc., provide nearly four million service hours of at-home care to elderly and disabled individuals each year. Services include nursing supervision, RN assessments, home health and personal care aides, 24/7 supervision and case service management by a registered nurse.
PARTNERSHIPS
Catholic Charities USA
Catholic Charities USA (CCUSA) is the national center for the Catholic Charities movement across the nation, providing leadership and support to reduce poverty, assist families and empower communities. As a member organization, Catholic Charities Brooklyn and Queens works closely with CCUSA and sister agencies to get the message to U.S. decision-makers that programs and policies in affordable housing, economic security, nutrition and health care must be improved. One shining example of our collaborative efforts is the Campaign to Reduce Poverty. The campaign has a goal of reducing poverty by half by the year 2020.

The New York Times Neediest Cases Campaign
Every year, The New York Times Neediest Cases Fund helps 7 of New York’s non-profit agencies enhance their ability to respond to human need. Catholic Charities Brooklyn and Queens is one of the 7 agencies. This year, the Neediest Cases Campaign ran from November 2012 through January 2013, during which The New York Times published a series of articles profiling some of the diverse people whose lives have improved thanks to the Fund and agencies like ours. Over the years, the Neediest Cases Fund has helped Catholic Charities provide for people from all walks of life.

This year, The New York Times also launched a special campaign to raise money in support of Hurricane Sandy relief efforts. Donors contributed more than $1.6 million to the Hurricane Sandy fund, which was distributed among ten social service agencies, including Catholic Charities. The campaign’s goal was to provide direct assistance to those affected, and the campaign ran in conjunction with the Neediest Cases Fund.
2012 AT A GLANCE

3,000,000 meals prepared for those in need
1,000,000 meals served to 115,000 people through the Catholic Charities Food Pantry network
110,000 people helped throughout Brooklyn and Queens
42,000 hours of service provided by over 5,200 volunteers
14,500 people given assistance at community centers
8,300 older adults given comprehensive services through neighborhood senior centers
7,900 individuals in prevention, refugee resettlement, and family and youth programs

5,500 adults received behavioral health services
3,135 affordable housing units for seniors, families and the formerly homeless
2,200 children in early childhood programs
650 persons with developmental disabilities provided with housing and/or support services
303 residents cared for at our nursing and rehabilitation center in historic Coney Island
2012 AUDITED EXPENSE REPORT

- Saints Joachim & Anne Nursing and Rehabilitation Center: 12.16% - $25,000,567
- Family, Children, and Youth Services: 5.89% - $12,122,123
- Services for People with Developmental Disabilities: 21.51% - $44,222,016
- Early Childhood Services: 13.53% - $27,814,374
- Community Centers / Outreach and Services: 1.40% - $2,879,451
- Senior Priests Program: 0.04% - $92,729
- General Administration: 2.15% - $4,411,774
- Behavioral Health Services: 15.15% - $31,161,640
- Restorative Justice / Bereavement Services: 0.05% - 92,860
- Older Adult Services: 7.68% - $15,790,857
- Fundraising: 0.46% - $954,206
- Subsidized Housing (Seniors, Families, and Individuals): 19.83% - $40,765,582
- Campaign for Human Development / Other Community Programs: 0.15% - $316,156
## Support & Revenue

### General Support
- Contributions, Grants, and Bequests: $5,185,487
- Contributed Goods, Services and Rent: $3,500,728
- Special Events, Net of Related Expense of $464,332: $755,017

### Diocesan Support
- Diocesan Subsidy for Programs: $1,200,000
- Parish Christmas Collection: $346,212
- **Total Support**: $10,987,444

### Revenue
- Service Fees from Government Agencies: $57,921,092
- Service Fees from Third Party Reimbursement: $61,781,315
- Service Fees from Other Sources: $3,590,217
- Saints Joachim & Anne Nursing & Rehabilitation Center Revenue: $25,145,928
- Rental Revenue: $34,649,624
- Management and Developer Fees: $4,914,853
- Other Revenue (loss), Net: $9,467,357
- **Total Revenue**: $197,470,386

### Total Support & Revenue
- **Total Support & Revenue**: $208,457,830

### Investment (loss) Income
- Investment Return: $618,597
- Unrealized Loss on Beneficial Interest in Charitable Trust: ($267,443)
- **Total Investment (loss) Income**: $351,154
## EXPENSES

### Program Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Older Adult Services</td>
<td>$15,790,857</td>
</tr>
<tr>
<td>Family, Children and Youth Services</td>
<td>$12,122,123</td>
</tr>
<tr>
<td>Services for People with Developmental Disabilities</td>
<td>$44,222,016</td>
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<tr>
<td>Behavioral Health Services</td>
<td>$31,161,640</td>
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<td>$2,879,451</td>
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<tr>
<td>Senior Priests Program</td>
<td>$92,729</td>
</tr>
<tr>
<td>Restorative Justice / Bereavement Services</td>
<td>$92,860</td>
</tr>
<tr>
<td>Campaign for Human Development / Other Community Programs</td>
<td>$316,156</td>
</tr>
<tr>
<td>Grants to Affiliates</td>
<td>$3,813,256</td>
</tr>
<tr>
<td>Subsidized Housing [Senior, Families and Individuals]</td>
<td>$36,952,326</td>
</tr>
<tr>
<td>Saints Joachim &amp; Anne Nursing and Rehabilitation Center Services</td>
<td>$25,000,567</td>
</tr>
</tbody>
</table>

**Total Program Services** | $200,258,355 |

### Support Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Administration</td>
<td>$4,411,774</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$954,206</td>
</tr>
</tbody>
</table>

**Total Support Services** | $5,365,980 |

**Total Expenses** | $205,624,335 |

Results from Program Services and Operations | $3,184,649 |

Copies of the complete audited financial statement are available upon request.
**Behavioral Health Services**

- Behavioral Health Care Coordination-DOHMH
- Behavioral Health Care Coordination-HH
- Bohan-Denton Flatlands Guidance Center
- Brooklyn Community Living Program
- Brooklyn Supported Housing Programs I, II, IV, V
- Casa Betsaida A, B, C
- Catholic Charities Behavioral Health Center-Clinic
- Catholic Charities Behavioral Health Center-PROS
- Catholic Charities Behavioral Health Center-Clinic (Jamaica)
- Central Brooklyn Supported Housing Program
- Circle of Hope 1 and 2
- Flatbush Addiction Treatment Center Clinic & Rehab
- Glendale Guidance Center
- Monica House
- Open Door Club
- Peer Advocacy
- Project Hope
- Queens Community Living Program
- Queens Supported Housing Programs I, II, III, IV, V
- Rockaway Mental Health Services
- Rockaway PROS
- Supported SRO Services at Caring Communities
- Supported SRO Services at Mercy Garden
- Woodside Mental Health Clinic
- Woodside Mobile Outreach Team
- World of Work Brooklyn

**Family Services**

- 21st Century and OST at P.S. 106
- 21st Century at Saints Joseph and Dominic
- 21st Century - Leaders In Training
- Brownsville Family Support Center
- East New York Family Support Center
- Far Rockaway Family
- Treatment Rehabilitation
- Fidelis at Project Bridge
- Fidelis at Fatherhood - Riverdale Osbourne
- Healthy Families #1 and 4 at Project Bridge
- Healthy Families #2 at Brooklyn Community Center
- Healthy Families #3 at Saints Joseph and Dominic
- Homebase Homeless Prevention – Brooklyn
- Homebase Homeless Prevention – Queens

**Early Childhood Services**

- Caritas Professional Development Center
- Colin-Newell Early Childhood Development Center
- John F. Kennedy Early Childhood Development Center
- John Oravecz Early Childhood Development Center
- Madeleine Jones Early Childhood Development Center
- Padre Kennedy Early Childhood Development Center
- Parkside Early Childhood Development Center
- Queensbridge Early Childhood Development Center
- St. Malachy's Early Childhood Development Center
- St. Margaret Mary Early Childhood Development Center
- Sunset Park Early Childhood Development Center
- Therese Cervini Early Childhood Development Center
- Therese Cervini Family Child Care Program
- Thomas A. DeStefano Early Childhood Development Center
- Vincent J. Caristo Early Childhood Development Center
- Vincent J. Caristo Family Child Care Program
- Queensbridge Family Child Care Program
OLDER ADULT SERVICES

Bayside Senior Center
Benson Ridge Senior Services
Catherine Sheridan Senior Center
CCNS Social Adult Day Care
Alzheimer’s Program
DellaMonica-Steinway Senior Center
Geriatric Initiative Depression & Alcohol Abuse Screening & Assistance
Glenwood Senior Center
Hillcrest Senior Center
Howard Beach Senior Center
Narrows Senior Center
Northeast Queens Friendly Visiting Program
Northeast Queens Home Delivered Meals Program
Northside Senior Center
Ozone Park Senior Center
Pete McGuinness Senior Center
Riverway Innovative Senior Center
Seaside Senior Center
Sheepshead Bay-Nostrand Supportive Services (NORC)
South Brooklyn Adult Day Care Alzheimer’s Program
Southwest Queens Home Delivered Meals Program
Southwest Queens Senior Services
St. Charles Jubilee Senior Center
St. Louis Senior Center
The Bay Senior Center
The Lodge Senior Center
Western Queens Home Delivered Meals Program
Woodhaven-Richmond Hill Senior Center

PARISH AND COMMUNITY OUTREACH AND SERVICES

Advocates for Persons with Disabilities
Bereavement Services
Brooklyn Community Center and Satellite Sites
Community Outreach
Disaster Case Management
Our Lady of Angels Human Service Center
Queens Community Center and Satellite Sites
Restorative Justice Services for Pregnant Women

PROGRESS OF PEOPLES MANAGEMENT (HOUSING)

101-105 South 8th Street HDFC
176 South 8th Street HDFC
Bishop Boardman Senior Apartments
Bishop Mugavero Senior Apartments
Catherine Sheridan Senior Residence
David Minkin Senior Residence
Fr. Richard Reder Senior Apartments
Holy Spirit Senior Apartments
Mary Star of the Sea Senior Apartments
Mercy Gardens Supportive Housing
Monastery Senior House
Most Holy Trinity Supportive Housing
Msgr. Burke Senior Apartments
Msgr. J. Barretta Family Housing
Msgr. John O’Brien Senior Apartments
Msgr. Joseph Stedman Residence
Msgr. Mullaney Apartments
Msgr. Thomas Campbell Senior Apartments
Mt. Carmel Senior Apartments
Our Lady of Good Counsel Supportive Housing
Peter Striano Residence
Pierrepont House Senior Apartments
Pope John Paul II Senior Apartments
Rosary House
Sr. Lucian Apartments
St. Brendan’s Houses
St. Joseph’s Supportive Housing
St. Leonard’s Family Housing
St. Lucy/St. Patrick Family Housing
St. Paul the Apostle Senior Apartments
St. Pius V Senior Apartments
St. Teresa of Avila Senior Apartments
Whipple-Lewis Family Housing

SERVICES FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

Adessa House
L.I.C. Day Habilitation
Carmen Aquilone Day Habilitation
Operation FUN
Caldwell Home
Carmel Residence
Cribbin House
Dawson Manor
Donald Savio Residence
Garfield Manor
Golden Residence
Graci Residence
Helen Owen Carey Residence
Home & Community Based Services Brooklyn
Home & Community Based Services Hollis
James Fitzpatrick Residence
J.N. Hower Manor
Mary Wayrick Residence
McLees House
Msgr. Mullaney Apt. 2A
Msgr. Mullaney Apt. 2D/2E
Mugavero Manor
Mulrooney Manor
Peter J. Connolly Residence
Straus Residence
Supportive Living Apartments 318 & 628

AFFILIATED AGENCIES/PROGRAMS

Care at Home of the Diocese of Brooklyn, Inc.
Catholic Charities Progress of Peoples Development Corporation
Catholic Charities Progress of Peoples Management Corporation
Family Home Care Services of Brooklyn and Queens
Saints Joachim & Anne Nursing and Rehabilitation Center
We are extremely grateful to the corporations, foundations and individuals who have given so generously to support the mission of Catholic Charities Brooklyn and Queens, helping us reach out to our neighbors in their time of need. Gifts listed are for the period of July 1, 2011 through June 30, 2012. Due to space limitation, we are not able to list those individuals and businesses that have given less than $250 — friends to whom we are equally grateful for their caring support.
$10,000 and Up

Arbee Associates
ASK Electrical Contracting Corp.
Bay Ridge Security Service, Inc.
Crystal & Company
Cushman & Wakefield
John J. Farrell
Marguerite Fertitta
Robert Charles Golden
Harbor Seafood
HSBC Bank USA, National Association
Hudson Housing Capital LLC
JetBlue Airways
JP Morgan Chase & Co.
JP Morgan Chase Foundation
Dr. Elizabeth Mary Lutas
MDG Design & Construction, LLC
Monadnock Construction, Inc.
Michael Perrette
Reznick Group, P.C.
Richman Housing Resources, LLC
Staples, Inc.
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TD Charitable Foundation
Ted Moudis Associates
The Cathedral Club of Brooklyn
Turner Construction Company
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$5,000-$9,999

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B & G Industries, Ltd.
Blue Sea Development Company LLC
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Catholic Cemeteries
Charles A. DeBenedittis
Gary Eisenberg
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Forsyth Street Advisors, LLC
David Gaunt
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JES Plumbing & Heating Corp.
KPMG
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Kathleen Strickland
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$2,500-$4,999

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Jerilyn and Gabriel P. Caprio
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James McEvoy
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Rizzo Environmental
SLCE Architects
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$1,000-$2,499

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AERTC
Arsenio Cruz Agrait
All New York Title Agency, Inc.
All Safe LLC
Ambassador Construction Co., Inc.
American Architectural Window & Door, Inc.
American Express Foundation
American Industries Corp. of New York
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Andron Construction
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Robert Brennan
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Pulice, LLC, LLP
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Hirschen Singer & Epstein, LLP
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379 Prospect Views, LLC
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Sean Crain
Stephen Cronin

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D’Ambrosio Eccl. Art Studio
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Marie DeAngelis
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Delco Electrical Corp.
Claire T. Dell
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Jacqueline Distelman
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Dunn Development Corporation
Alexandra Enders
Ettinger Engineering Association
F & F Roofing & Siding
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James Gallagher
Alan P. Gallo

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Carl Horn
Richard Hulbert
Barbara Hunt
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Lucy Impagliazzo
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Elinor L. Josenhans
Joseph P. Clavin & Sons
Joseph S. Pannullo Foundation, Inc.
Thomas Joyce
K G Consulting, LLC
Kaufman Iron Works, Inc.
Kings Ready Mix, Inc.
Recognizing those Parishes that have donated to Catholic Charities Brooklyn and Queens through the Annual Christmas Collection:

American Martyrs
Annunciation of the Blessed Virgin Mary
Ascension
Assumption of the Blessed Virgin Mary
Blessed Sacrament
Blessed Trinity
Blessed Virgin Mary Help of Christians
Christ the King
Corpus Christi
Divine Mercy
Good Sheppard
Guardian Angel
Holy Child Jesus
Holy Cross
Holy Family/St. Thomas
Holy Name
**Bishop’s Coat of Arms Club**
Recognizing those who have given to further the programs of human services to the many served by Catholic Charities:

Artistic Memorials
Anthony & Marian Ambrosio
Robert & Lorraine Arcella
Richard & Sera Barry
John & Carolyn Brunetti
Brian & Catherine Butler
Gabriel & Jerilyn Caprio
Simon & Theresa Cho
Joseph & Teresa Chung
Pete & Mary Clavin
Sean & Roseanne Craine
Robert D’Angelo
Marie De Angelis
Claire Dell
Mike DeStefano
Anthony DiProperzio
Marie DiTucci

Mary C. Thompson
Robert L. & Margaret L. Turner
Catherine Walsh
Franklyn & Hazel Wilson
Lawrence & Anastasia Yoon

**The 1899 Society**
Recognizing those who have included Catholic Charities in their estate plans through annuities, trusts and bequests:

Ethel Adler
Robert W. Babsemir
Peter A. Borreca
Gertrude Conception
Anthony G. Croghan
Rosetta Damilano
Ruth Ann Del Casino
Anthony G. DeLisio
Catherine Walsh
Mary L. Walsh

**Bequests**
With the greatest gratitude to those who have remembered Catholic Charities in their wills:

Fortuna Adessa
Vincent G. Capraro
Anna F. Clarke
Mary Colombo
Virginia E. Cooke
Florence Donovan
Rev. Thomas Donovan
Edward P. DiDonato  
Marguerite C. Fertitta  
Jacob Groopman  
Heraclia Gutierrez  
Edith M. Lowis  
Angelina Malderelli  
Rosario Manfre  
Pauline Modica  
Edward O’Hara  
Eugene O’Rourke  
Genny Thomas  
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Bernard Tauss  
Emma Williams

Foundations
Alfred E. Smith Memorial Foundation  
Alive in Hope Foundation  
Altman Foundation  
Ameriprise Financial, Inc. Corporate Giving Program  
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Brooklyn Community Foundation  
Capital One Foundation  
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Healey Family Foundation  
Henry & Lucy Moses Fund  
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Jewish Communal Fund  
Kurr Foundation  
Leir Foundation  
Maternity & Early Childhood Foundation  
Our Sunday Visitor Institute  
Rusty Staub Foundation  
Sills Family Foundation  
TD Bank Community Relations  
Tow Foundation

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Brooklyn Borough President’s Office  
Citymeals on Wheels  
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NYC Council Members  
NYC Department for the Aging  
NYC Department of Education  
NYC Department of Employment  
NYC Department of Health and Mental Hygiene  
NYC Department of Homeless Services  
NYC Department of Youth and Community Development  
NYC Housing Opportunities for Persons with AIDS  
NYC Human Resources Administration  
NYS Assembly Members  
NYS Department of Health and Mental Hygiene  
NYS Office for the Aging  
NYS Office of Alcoholism and Substance Abuse Services  
NYS Office of Children and Family Services  
NYS Office of Education  
NYS Office of Mental Health  
NYS Office of Persons with Developmental Disabilities  
NYS Senate Members  
Queens Borough President’s Office  
United Way of New York City  
U.S. Department of Education  
U.S. Department of Health and Human Services  
U.S. Department of Housing and Urban Development  
U.S. Department of Labor
MEMBERS OF THE CORPORATION

Most Reverend Nicholas DiMarzio, Ph.D., D.D., Bishop of Brooklyn
Rev. Msgr. Alfred P. LoPinto
Vicar for Human Services
Rev. Patrick Frawley

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Robert Siebel (Ex-Officio)

† deceased
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Robert Siebel
Chief Executive Officer, Catholic Charities and Affiliated Agencies

Sr. Ellen Patricia Finn, OP
Deputy Executive Director, Catholic Charities

Alan Wolinetz
Chief Financial Officer, Catholic Charities and Affiliated Agencies

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Executive Director, Catholic Charities Neighborhood Services

Donna M. Corrado
Chief Operating Officer, Catholic Charities Neighborhood Services

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Jacqueline Gibbons
Director of Human Resources, Catholic Charities and Affiliated Agencies

Brian Gavin
Director of Development and Communications, Catholic Charities and Affiliated Agencies

Nina Valmonte
Director, Parish and Community Services

Patricia Bowles
Vice President, Behavioral Health Services
Chief Privacy Officer

Judith Kleve
Vice President, Older Adult Services

Robert Marquez
Vice President, Early Childhood Services

Gladys Rodriguez
Vice President, Family Services

Nina Valmonte
Director, Parish and Community Services
The work of Catholic Charities Brooklyn and Queens would not be possible without the support of volunteers and donors. Please help us help those who need it most.

You can support the work of Catholic Charities Brooklyn and Queens by donating online at ccbq.org. If you would like to discuss a gift or bequest, please contact the Office of Development and Communications, at 718-722-6205 or bgavin@ccbq.org.
The Council on Accreditation (COA) partners with human service organizations worldwide to improve service delivery outcomes by promoting accreditation standards. Catholic Charities Brooklyn and Queens is one of over 1,800 organizations worldwide to be COA-accredited.

The Better Business Bureau sets and upholds high standards for ethical marketplace behavior, and evaluates and monitors more than three million local and national businesses and charities. Catholic Charities Brooklyn and Queens is pleased that its high standards have resulted in a designation as a BBB-accredited charity.